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## AGREEMENT:

- □ NERT members are accepted in to service at the discretion of the agency and with the understanding that such service is revocable at will and at the sole discretion of the agency
- NERT, MRC and SFDC members must be officially deployed and assigned to work in an official capacity by their NERT Program Coordinator or designee in order to ensure compliance with the DSWVP. In the case of a Type I catastrophic event, volunteers should follow the self-activation procedures contained in the student manual and in the Field Operations Guide book.
- □ NERT, MRC and SFDC members will only undertake activities that are within their physical capabilities, within the scope of their training, and will not take risks that are likely to cause injury to themselves or others.
- □ The use or possession of any alcoholic beverages and non-prescription drugs is strictly prohibited by any member involved in NERT, MRC and SFDC activities. This includes prior to and during response, trainings, exercises, meetings, and special events.
- □ Use of, or carrying of, any firearms or other weapons (solely intended to cause injury to others) is strictly prohibited by any member involved in NERT, MRC and SFDC activities. This includes prior to, and during response, trainings, exercises, meetings, and special events.
- NERT, MRC and SFDC I.D. cards, vests and hard hats will only be worn during official NERT, MRC and SFDC activated activities. In addition, you will not use your membership in NERT, or your NERT-identified items, to gain access, favors or preferential treatment or to influence others for any purpose other than engaging in authorized emergency management activities.
- □ Equipment and emergency gear issued to NERT members must be maintained in good working condition, and must be stored in a place that will prevent items from being used by unauthorized persons.
- □ Equipment and emergency gear issued to NERT members MUST be worn for all drills and activations or the NERT member may either be placed in an observatory role or asked to leave at the discretion of the supervisor.
- NERT, MRC and SFDC members will not use their membership in this program or their identification cards to gain favors, preferential treatment, or to influence others for any purpose other than emergency preparedness.
- □ NERT, MRC and SFDC members must not receive compensation for any services rendered during their time of activation.
- □ NERT, MRC and SFDC members shall avoid conflict of interest situations and refrain from actions that may be perceived as being in conflict with the interests of the SFFD, NERT and any organization in which the individual has a personal, business, or financial interest. Volunteers should reveal any potential or actual conflicts of interest as they arise.
- □ NERT, MRC and SFDC members will not operate any vehicles or machinery not owned by them, unless assigned to do so by SFFD personnel.
- □ NERT, MRC and SFDC members will not represent themselves in a capacity that exceeds their status in their NERT, MRC and SFDC Program.

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- □ NERT, MRC and SFDC members shall treat all individuals with a sense of dignity, respect, and worth. Make a personal commitment to be nonjudgmental about cultural differences, living conditions and the life-style of each person with whom they work.
- □ NERT, MRC and SFDC members will treat each other with courtesy, sensitivity, tact, consideration, and humility and respect each other in all activities and communication.
- □ NERT, MRC and SFDC members shall avoid profane and abusive language and disruptive behavior that is dangerous to self and others.
- □ The program coordinator is the NERT, MRC and SFDC volunteer commander. Programmatic and procedural decisions and authorization shall be determined by the program coordinator. Volunteers will follow the direction of the program coordinator or their designee. During NERT activation, volunteers shall follow the chain of command procedures contained in the student manual and in the Field Operations Guide book.
- □ NERT, MRC and SFDC members will not preach to anyone or pressure anyone to accept any particular political, cultural, or religious beliefs
- □ I authorize SFFD to use my image and/or voice and/or words in video, photographic and web-based media. I cede all rights, title and interest to the aforementioned media and agree to make no claim for compensation. I hold harmless the SFFD and the City and County from any liability for the use of such media.
- □ Reported negative behaviors may result in termination of your volunteer position in NERT, MRC and SFDC

In return, you can expect to:

- Be treated with respect and courtesy.
- Be provided with a safe atmosphere in which to volunteer.
- Be provided with necessary training opportunities.
- Be appreciated for your contributions to the NERT organization.

In an emergency, the final responsibility for health and safety belongs to the individuals and their families. Neither NERT/MRC/SFDC nor the San Francisco Fire Department can guarantee that the plans outlined in the NERT response guidelines will be executed as written. The essence of disaster is its unpredictability and we cannot promise that we will be able to provide the level of help that we would wish. Nevertheless, in disaster it is quite common for people to come together for help and comfort. The purpose of NERT is to facilitate that coming together, to guide the planning process and provide information. The benefit to all of us in participating and contributing to the organizing effort before disaster strikes is that, when the disaster does happen it will help San Francisco return to normal as quickly as possible.

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\_\_\_\_\_, do hereby certify that I have

read, understand and agree to comply with the code as it is set forth. I understand that failure on my part to comply with any of the rules or the volunteer agreement could result in the termination of my volunteer service on the Neighborhood Emergency Response Team, MRC and or the SFDC. I further understand that if I am removed from service, it is my responsibility to return all issued equipment and materials that I have received from the NERT program. If I fail to return the equipment or materials, I agree to pay the cost to replace any items not returned.

Member Signature		NERT Program Manager/Design	ee (witness) DATE
In case of emergency, contact:			
	Name	Phone number	relation
San Francisco Fire Department – NERT Volunteer Code of Conduct			revised 11-2012