



**OPERATIONS UPDATE
FOR NOVEMBER
& DECEMBER 2019
DEPUTY CHIEF
VICTOR WYRSCH**

OPERATIONS REPORT

November 1 – December 31, 2019

GREATER ALARMS:

There were five greater alarm fires during this reporting period.

2nd Alarm – (11/1/19) 0836 hours, 570-572 27th Avenue, cross streets Geary Blvd. and Anza Street. There were no injuries. This fire is under investigation. (Assistant Chief Robert Postel)

Significant fire involvement on 3 floors of main fire building plus moderate involvement of exterior of the Bravo Exposure Building presented as a 2-story type 5 single family residence, but was in fact 3 stories, with one below grade in the rear. The rear of the garage area had been converted into a small hallway and a secondary apartment unit.

Fire began in the sub level rear, extended to the ground floor and second floor, as well as the exposure "B." 2 occupants were displaced. The owner and occupant of the main house was living out of the country at the time of the fire.

All crews performed exceptionally. The below grade area was identified early in the incident and communicated clearly. A coordinated fire attack from both the rear and front resulted in quick extinguishment and no injuries to firefighters or civilians.

2nd Alarm – (11/4/19) 0500 hours, 5451 Geary Blvd., cross streets 17th and 18th avenues. There were no injuries. The cause of this fire was accidental. (Assistant Chief Lorrie Kalos)

Box 7161 came in at 0459 hours. The location was 5351 Geary Blvd. Upon arrival, Units found smoke showing. The building was a three-story type five, with commercial on the first floor and residential above. Division 2 arrived calling a working fire and put Geary Command in service. Smoke had filled the bakery where the reporting party was working and had extended from the rear to the interior (barber shop) and the upper floors.

Battalion 5 was assigned Fire Attack, Battalion 7 was Safety and went to the roof, and Battalion 4 took the rear of the building where we found the cause. Arson concurred that this was accidental cause by old electrical wiring. Rescue 1 completed a primary search and found no victims. Note: a 2nd alarm engine company performed the secondary search and concurred with RS1.

A 2nd alarm was called late in the process. Fire attack could not find the seat of the fire. The cause being electrical was determined early so by cutting the power the burning had slowed. Smoke continued to travel throughout the building and from the eaves. Inspection holes were made interior, and on the roof to ensure no extension reached the attic. Extensive truck work was needed to expose the large void spaces that contained mostly trapped smoke. The actual seat was found in the rear of the building behind a storage area and the rear of the bakery and barber shop.

All unites worked proficiently, and the fire was contained timely. Further work continued before calling it under control due to the many void spaces.

PG&E was on scene and cut power to the building. A broken water pipe was found in the rear and SFFD personnel cut the water to the building. Red Cross was called for 3 displaced adults.

2nd Alarm – (11/13/19) 1308 hours, 1985 San Jose Ave., cross streets Santa Ynez and St. John V Young. There were no injuries. The cause of this fire was accidental. (Assistant Chief Nicol Juratovac)

Discovery of fire was due to telephone calls of a roof fire from construction workers working in the fire building. E15 was first on scene and declared light smoke showing and more to follow. B9 arrived subsequent to E15 and declared a working fire upon seeing smoke emitting from the eaves. E15 communicated that a Truck Company was needed to open up walls as fire was detected behind them. B9 noticed that smoke conditions were getting worse from the exterior. B9 ordered T15 to split its crew with three members to the roof and two inside. There was no aerial shot. B9 also ordered E43 to deploy a line into D Exposure as there was possible extension. B9 then ordered T1 I to split its crew with half in D Exposure and the other half in the fire building to pull ceilings and walls. Upon D3's arrival, heavy smoke was visible from the fire building and impinging on to Delta. D3 took over Command, assigned B9 as Fire Attack, and identified the Command Post location.

D3 confirmed with E43 whether there was in fact extension in Delta. E43 communicated that they were checking the closet on the 3rd floor. E26 checked in with Command and Command directed them to deploy a back-up line into the fire building. B6 checked in and Command assigned her Safety communicating the current concerns of possible extension into D Exposure. Command then noticed that heavy smoke and fire were now emitting from D Exposure at which point a 2nd alarm was struck as there was now confirmation of fire extension into D Exposure. Command reassigned Safety as Delta Division since she was inside D Exposure assessing conditions. Command informed her that with E43 and half of T1 I were now working for her. Command also confirmed with Fire Attack that he now had E15, half of T1 5, half of T1 1, and E26 working for him. T15 on the roof was assigned Roof Division.

E33, first on the 2nd alarm, checked in with Command and was ordered to deploy a back-up line into D Exposure. This was communicated to Delta Division. Safety 2 checked in and was assigned as Safety Officer. RS2 reported that primary and secondary searches were performed of both buildings and were clear. E32 RIC was ordered to shut off both gas and electricity to both the fire building and D Exposure, as well as throw ladders to both buildings until told by Command to stop. This was to ensure immediate and accessible Fire Fighter bail out from the top floors where crews were operating in the events it was warranted.

E19 checked in with Command and was ordered to check for extension in D Exposure 2. T1 9 also checked in and was ordered to split its crew to have half its members check D Exposure 2 with E19 and half its members check B Exposure for same. E39 checked in with Command and was ordered to deploy a line to the roof to protect Fire Fighters operating on the roof from any debris or surface fires. E42 checked in with Command and was ordered to recon the rear.

The fire building and D Exposure Building are both three story Type V residential occupancies. Obstacles encountered by Fire Fighters included the weather head to the fire building being compromised during overhaul, something that Safety 2 was assigned to oversee and mitigate by Command; rapid fire travel horizontally due to construction work in the fire building; peak roof of D Exposure; overhang landings to 3rd floor windows on both buildings making laddering for RIC challenging; and compromised rear deck of D Exposure. DBI was dispatched to address the dropped weather head and rear deck.

Strategy employed was the following:

Rescue any and all occupants of both buildings.

Address exposure issues by containing the fire to the fire building and any and all Exposures. A 2nd Alarm was struck once D Exposure was confirmed to be threatened by fire.

Contain fire to area of origin.

Extinguish all fire in both structures.

Gain entry, by force if necessary, to both buildings.

Conduct a primary and secondary search of both buildings.

Conduct proper salvage and overhaul, checking for extension.

An offensive interior aggressive attack by first alarm companies, as well as subsequent 2nd alarm companies, saved this fire from getting into more buildings. This row of residential buildings with zero property line posed a significant threat of fire spreading to multiple buildings. The dropping of the weather head, although predicted and announced prior to falling was announced, also posed a hazard to Fire Fighters. But due to diligent oversight and effective communication, the hazard was mitigated and eventually abated. RIC was assigned to place a three-layer caution tape around the hazard and position its Fire Fighters to prevent any members from getting near it. PG and E was dispatched immediately and disconnected the overhead electrical line after RIC disconnected service to both buildings. A rear deck on D Exposure was identified by E42 as a hazard, which was also announced to all Companies operating on the fireground.

All companies performed well and effected a coordinated attack.

4th Alarm – (11/16/19) 0423 hours, 454-456 Castro St., cross streets Market and 18th streets. There was 1 injury. The cause of this fire is under investigation. (Assistant Chief Brook Baker)

Initial dispatch on 11/16/2019 at 0423 hours was for fire in the building with reports of a person trapped on the second floor. The incident quickly developed into a fast-moving fire heavily involving two 3-story buildings, ultimately requiring Four Alarms of Fire to control.

Normally, first due companies Batt 6, E6 and T6 were out on a building alarm. B5 O'Connell and E21 arrived first on scene and reported nothing showing under investigation. As D3 Baker was arriving down the street, B5 reported to D3 on the tac channel that they had a working fire. B5 ordered E21 to lead the first ready line to the second floor and assigned B2 Hickey to fire attack. As D3 approached the scene there was no visible fire from the front, and little smoke visible due to heavy fog and darkness. D3 received a briefing from B5 and assigned them to the rear of the building with E24 leading the second ready line through the first floor of the building to the rear. B5 subsequently reported a fully involved attached structure at the rear of the building. E7 was ordered to lead a large line with wye to the rear of the building to assist Batt 5 and E24. T12 raised their aerial ladder to the Alpha/Delta corner of the fire building and entire crew proceeded to the roof. T7 laddered the Bravo exposure building with 50' ladder then checked into D3, they were ordered to the second floor of fire building to assist B2 fire attack. RS2 initiated primary search of the second and third floors of the fire building. T6 arrived and checked into D3. They were ordered to ladder the second and third floors of the fire building on the Alpha side for emergency egress, then to the rear of the building to assist B5. E6 arrived and was assigned as RIC team. B2 and E21 encountered furniture obstacles and deep hallways with zero visibility as their line was led to the rear of the second floor, where they reported heavy fire with high heat conditions above and below them. D3 struck the Second Alarm.

B5 O'Connell reported fire extending to upper floors and the Bravo exposure building (also a 3-story type 5). B6 T/BC Mullaney arrived and was assigned Roof Division with T12. T12 opened the roof and reported heavy fire in the attic of the fire building. Second alarm E12 was assigned to fire attack B2 and ordered to lead a large line with wye to the second floor. Second alarm Engine companies 11 and 36 were ordered into the Bravo and Delta exposure buildings with large lines and wyees with orders to locate and confine any fire extension into those buildings. E36 reported fire on second and third floors of the Bravo exposure and D3 subsequently struck the Third Alarm. T12 completed work on main fire building roof then opened the roof of Bravo and reported heavy fire in the attic of Bravo. B4 Kasper was assigned Bravo division and E5 and T5 were ordered into Bravo with bundles, hooks and attic extension to assist B4 and E36.

As Third Alarm companies arrived E26 and T11 were ordered into the Bravo 2 building (also a 3-story type 5) with large line wye, bundles, hooks and attic extension to locate and contain any fire extension. Other Third Alarm companies were primarily assigned into main fire building and Bravo building to assist and/or relieve first and second alarm companies that were running out of air and needed to change SCBA bottles. D3 struck the Fourth Alarm to address potential fire extension into Bravo 2 and Delta exposure buildings.

As Fourth Alarm companies arrived, they were primarily utilized check for extension in Bravo 2 and Delta exposures and to rotate out companies that had been actively engaged in firefighting for over 45 minutes. Fire was contained at 06:30 hours.

Strategy employed was offensive interior attack utilizing standard SFFD tactics. This was a tough fire, and overall operation went very well with members performing admirably. D3 was particularly pleased with ground ladder work completed by T6 and T7, as 16', 24', 35' and 50' ladders were placed on the fire buildings. T12 opened the roof of main fire building and Bravo exposure building efficiently, which D3 believed was instrumental in preventing rapid extension of fire into attics of Delta and Bravo 2 exposure buildings. E21 driver performed admirably, as ultimately every outlet in E21 was utilized and no delays or interruptions in water supply were reported for the duration of the incident. E38 was placed in front of Bravo 2 with a water supply as a precaution if fire continued to spread to exposures but was never needed. Obstacles encountered are worth noting. Communications continue to be a challenge primarily due to a lack of discipline and/or training. Members need to improve their ability to make clear concise communications. On large incidents such as this one with over 100 personnel at scene, company officers should utilize face to face communications with Chief Officer supervisors when possible so as not to tie up tac channel traffic. Also, some members continue to have difficulty making clear communications while on SCBA air. This issue is being addressed at the Battalion level. Also of interest is the fact that the Bravo 2 building at one time had a fourth floor that was destroyed by fire in the 60's or 70's and subsequently removed. Members attempting to pull ceilings on the third floor encountered the old 1x3 tongue and groove flooring still nailed to the top of ceiling joists which made accessing the attic fire above them with ceiling hooks extremely difficult.

Finally, the issue of how the CAD is programmed to dispatch greater alarms should be addressed. In the case of this fire, E6, T6 and B6 were first due at the box but jumped on it after declaration of a working fire because they were out at a building alarm. When I called for a Second Alarm, I received only the balance of companies due, minus Truck 6. This situation caused a delay in accomplishing some of my tactical objectives in a timely manner. When a Chief Officer calls for a Second Alarm, they should receive a full second alarm assignment. The potential for delays in laddering, ventilation, rescue, or extension of fire to exposure buildings because of this flaw in the CAD programming should be corrected ASAP.

2nd Alarm – (12/23/19) 1450 hours, 1508 Cabrillo Street., cross streets 16th and 17th avenues. There was 1 injury and 1 fatality. The cause of this fire is under investigation. The cause of this fire is under investigation. (Assistant Chief Lorrie Kalos)

A second alarm was pulled on December 23, 2019, Incident # 19154711, at 1508 Cabrillo Street.

Upon arrival units found a three-story, type 5, residential building with heavy smoke and fire coming from the Bravo side, second floor unit. NOTE: This was a four-unit building with individual addresses.

Fire Attack was assigned to Battalion 7. First arriving units proceeded to the unit to find that the front door was blocked. E31 and a portion of T14 working diligently to enter the unit finding that the door was barricaded with furniture and other items. Upon entering and leading to the seat of the fire their SCBAs alarms sounded and had to transfer the attack to RS1. RS1 and T12 members were affecting a primary search. T12 had located and extricated a victim from the unit.

On the exterior, it was found that the flames were extending to the Bravo exposure. E22 and a portion of T12 maintained lines that stopped the impingement of the fire into the exposure. Damage was limited to external charring of the buildings siding.

Battalion 5 was assigned to the third-floor unit, where they found the fire had extended to the unit above. The fire was quickly extinguished. From the Command Post it appeared there was attic impingement, as smoke had begun to show on the Delta side of the building, unit 1504 Cabrillo. A second alarm was struck, and units were sent in to ventilate and look for extension into 1504 and the attic. No extension was found.

This fire was challenging due to the difficulty in accessing the unit and getting to the seat of the fire. Fire companies on scene fought for a significant amount of time to gain entry. Training of the companies involved is on-going to prevent injury in the future.



2nd alarm 572 27th AVE



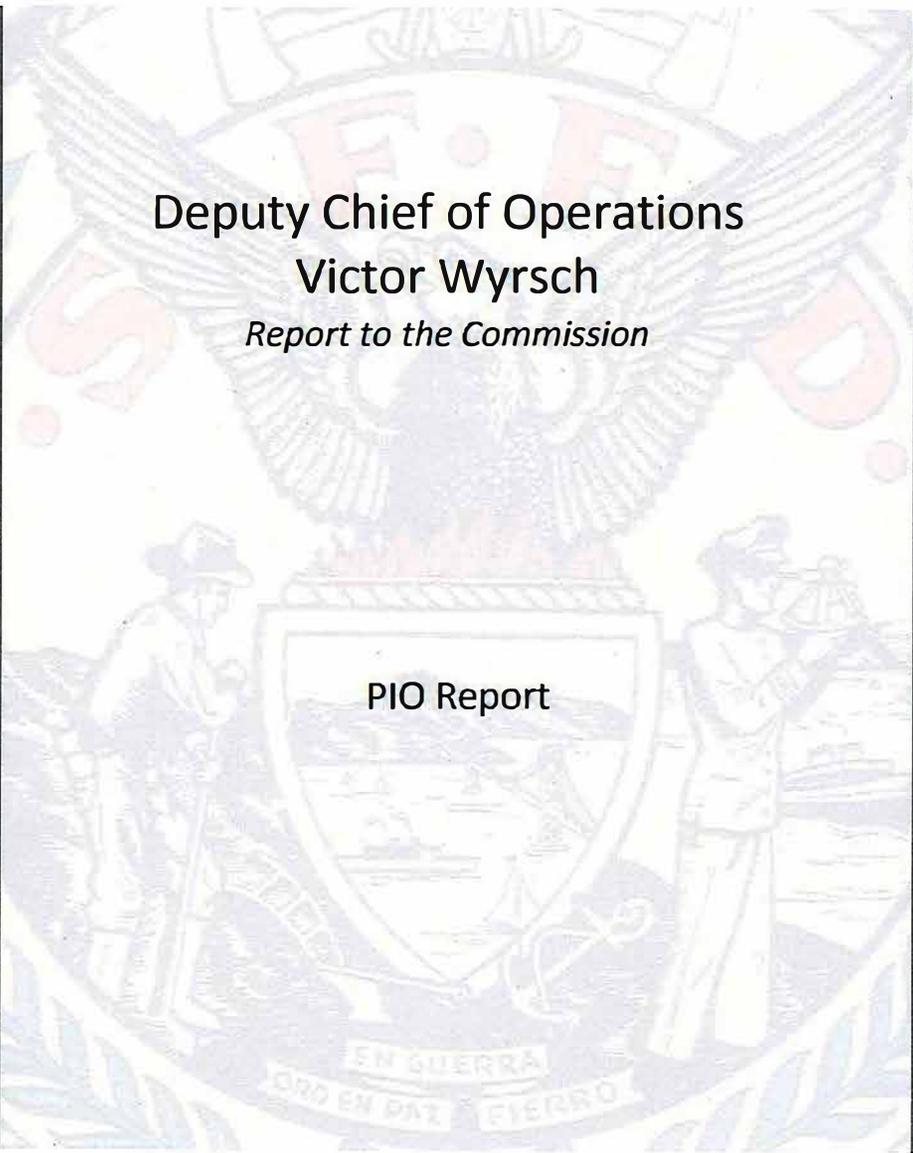
2nd alarm 5351 Geary - 4 adults displaced no injuries



2nd alarm 1985 San Jose – no injuries



4th alarm 456 Castro – 7 displaced, 1 injury, 1 FF injured



Deputy Chief of Operations
Victor Wyrsh

Report to the Commission

PIO Report

Public Information Officer
Fire Commission Report – November 1 to December 31, 2019
Lieutenant Jonathan Baxter

Notable Incidents

- 11/01/19 2nd alarm 527 27th AVE – 2 displaced no injuries
- 11/03/19 1st alarm 1 Hawthorne Street
- 11/04/19 2nd alarm 5351 Geary - 4 adults displaced no injuries
- 11/06/19 1st alarm 928 Connecticut – 2 rescued 2 injuries, 2 displaced
- 11/09/19 Long Fall 40' fall at construction site, Technical rescue. 1 adult rescued
- 11/09/19 Bay Rescue Kite surfer rescued Crissy Field
- 11/10/19 1st alarm 2201 Van Ness
- 11/11/19 1st alarm 271 22nd Ave
- 11/13/19 1st alarm 1722 Sunnydale
- 11/13/19 2nd alarm 1985 San Jose – no injuries
- 11/16/19 4th alarm 456 Castro – 7 displaced, 1 injury, 1 FF injured,
- 11/17/19 1st alarm 17th and Shotwell
- 11/18/19 1st alarm 13 Surrey
- 11/19/19 1st alarm Noriega and 35th - 2 injured 1 rescued 3 displaced
- 11/20/19 1st alarm 1571 Thomas
- 11/20/19 MVA Sawyer and Visitation extrications 3 critical
- 11/22/19 1st alarm 808 Washington
- 11/22/19 1st alarm 45 Castro DMC
- 11/22/19 Bay rescue Bryant at Embarcadero 1 adult rescued
- 11/23/19 1st alarm 10 crestline
- 11/23/19 Cliff rescue Baker Beach 1 adult rescued
- 11/23/19 SFO Alert 2 757 with emergency- Landed safely
- 11/24/19 Large homeless fire under 280 at Bosworth
- 11/24/19 Large homeless fire Stern Grove
- 11/25/19 1st alarm 367 Moultrie
- 11/27/19 1st alarm 650 Gilman
- 11/29/19 Rollover extrications 280 at Alemany
- 11/29/19 1st alarm 145 Capp
- 11/29/19 1st alarm 935 Hyde
- 11/30/19 1st alarm 25th and El Camino Del Mar
- 12/1/19 Roll over; fatality at 280 SB at Cesar Chavez
- 12/1/19 Unusual Incident, 550 Kearny. Man entered into business lobby and committed suicide
- 12/1/19 MVA w/gas leak, 348 Niagara Ave., car into house and residential gas line. Minor injuries minor utility disruption.
- 12/1/19 Cliff rescue, Coit Tower Hill. Adult assisted up hill and evaluated, will recover.
- 12/1/19 Flood and storm issues
- 12/1/19 1st ALARM Fire Grattan Playground (Alma and Stanyon). Fully involved bathroom.
- 12/2/19 1st alarm Wildland fire Bryant and Rincon
- 12/3/19 Bay rescue, Pier 1, adult rescued and will recover
- 12/3/19 1st alarm fire, 1414 Bancroft Ave. 4 adults displaced; no injuries

- 12/4/19 RV fire; Bayview 2 dogs rescued by E17
- 12/4/19 Hazmat, Elk and Sussex. Recology truck spilled hydraulic fluid over 3 blocks
- 12/4/19 Cliff rescue. Lands' End; adult male fell from cliff/rocks to water. Person was rescued by rescue Swimmers and RWC.
- 12/5/19 Cliff rescue, Baker Beach; adult male rescued with serious injuries but will recover.
- 12/5/19 Vehicle fire with burn injury. 27th and Lincoln; 1 adult taken to Burn Center
- 12/5/19 SFO Alert 2, Aircraft with issue landed safely.
- 12/6/19 1st alarm fire, 762 Valencia. No injuries
- 12/6/19 SFO hazmat with evacuations. 918 Clearwater Drive. Hydrochloride Cloud. 4 patients treated and will recover.
- 12/7/19 High profile incident. Officer involved Shooting. Officer injured (will recover); Suspect Shot.
- 12/7/19 Tree rescue. Clay and Locust; tree fell on two adults, both serious injuries.
- 12/7/19 Roll over; 280 at Geneva; 4 patients all stable
- 12/7/19 Multiple storm incidents citywide
- 12/7/19 Unusual storm event resulted in multiple rescues; flood- related issues mostly on the SW portion of city.
- 12/7/19 SFO alert 2. Aircraft with issue landed safely.
- 12/8/19 Boat rescue, Baker Beach. 2 adults rescued off beached boat
- 12/10/19 SFO alert 2. Aircraft with issue, landed safely.
- 12/10/19 1st alarm fire, 104 Broad
- 12/10/19 1st alarm fire, 1550 17th Street
- 12/11/19 1st alarm fire, 3333 Clement Street. 5 Adults Displaced
- 12/12/19 Red Alert. MCI 3rd and Jamestown. MVA 6 patients: 1 red, 5 green, including an 11-month-old.
- 12/12/19 SFO alert 2 Aircraft with issue, landed safely.
- 12/12/19 CAR into building. 2194 48th Ave with gas line rupture. Minor injuries and minor utility disruption.
- 12/14/19 SFO alert 2 Aircraft with issue, landed safely.
- 12/15/19 Explosion, 10 Glendale. Furnace explosion, no injuries.
- 12/17/19 Red alert. MCI John Muir and Lake Merced. MVA Head on 2 yellow, 6 green.
- 12/17/19 Yellow alert, MCI 988 Howard. Hazmat incident. 5 Patients
- 12/18/19 Roll over. 280NB at Ocean; 2 patients
- 12/21/19 SFO alert 2 Aircraft with issue, landed safely.
- 12/22/19 1st alarm fire, 330 Clementina Street
- 12/22/19 1st alarm fire, 1450 44th Ave
- 12/22/19 Bay rescue, 3rd and Arthur. Adult women reported in the aqueduct System. Search suspended after no results with divers and Rescue swimmers.
- 12/22/19 1st alarm fire, 1470 Palou
- 12/23/19 2nd alarm fire, 1508 Cabrillo Ave. 1 adult rescued with CPR. Victim succumbed to injuries at ER. 4 adults displaced. 2 patients will recover.
- 12/26/19 Vehicle vs pedestrian; trapped adult with serious injuries rescued by SFFD.

- 12/27/19 Bay rescue. Ft. Point fatality (possible jumper)
- 12/29/19 1st alarm fire, 23rd and Bartlett
- 12/30/19 Roll over, 1357 Hudson with car on fire. No injuries
- 12/31/19 Cliff rescue, Ft. Funston. 1 dog rescued and will recover
- 12/31/19 1st Alarm fire, 201 Spear PIO 1st on scene and helped evacuate occupants. No injuries. Extensive damage to a rear kitchen area on the 1st floor of an 18-story high rise.
- 12/31/19 Joint Hazard Assessment Team (JHAT) Lt. Baxter served as a CBRN component to the NYE events with Local, State and Federal partners.
- 12/31/19 Emergency Operations Center and other events for NYE 2020.

Social Media Responses

- Good work SFFD for rescuing a pedestrian trapped under a car last night- Tim Jue
- Thank you for keeping us safe for NY SFFD! – Twitter
- SFFD working the holidays, we thank you- Facebook

Functions

- 11/01/19 Spanish for First Responders (SFFR)
- 11/02/19 Mutual aid crews returned home safe
- 11/05/19 Joint Coastal Rescue training at Ft. Funston
- 11/06/19 Law enforcement response to fires class (LERT) at SFPD
- 11/08/19 SFFR Class
- 11/12/19 Multi-agency Coastal Rescue training at Ft Funston
- 11/13/19 LERT with SFPD
- 11/19/19 USCG Air Operations drill at Ocean Beach
- 11-19/19 4 members attended Managing Large Scale Incidents training in San Jose
- 11/19/19 PGE Safety training at DOT-TI
- 11/20/19 LERT with SFPD
- 11/21/19 SFO Airplane Rescue training
- 11/22/19 SFFR
- 11/22/19 CD1 attended the Ice Rink Opening with other City leaders
- Multiple community events covered by stations throughout November
- 12/2/19 CBRN Multi-jurisdictional response Tabletop Drill
- 12/3/19 Mission High CPR Class
- 12/3/19 Mission High Fire and EMS program Recruitment Video (should be released soon)
- 12/4/19 Retired BC Mark Groshong honored posthumously for his dedication to EMS by the State EMS board.
- 12/5/19 Paramedic Danny McAtee Honored by County EMS for his dedication to Community Outreach and Public Education.
- 12/5/19 Law Enforcement Response to Fires LERT SFPD
- 12/6/19 Spanish for First Responders
- 12/6/19 DOT -TI EMS Hosted Japanese Toyo Paramedic program
- 12/8/19 CPR training and Career info to the Service Youth Corp
- 12/10/19 Operation Save a life with ABC 7 and Kidde
- 12/11/19 District Safety Fair
- 12/11/19 Multi Agency Training with DEM Dispatchers

- 12/12/19 SFO Division Safety Fair and participation at annual holiday fair
- 12/12/19 Red fora donated 5K to NERT media event.
- 12/12/19 Therapy pets at Station 49
- 12/13/19 Spanish for First Responders
- 12/16/19 Mobile Command Training
- 12/16/19 Command Staff Holiday lunch
- 12/18/19 St Mary's annual toy drive for kids
- 12/19/19 Career Info Session Class
- 12/19/19 BASDA monthly meeting for Hotel Motel Safety

Outreach

- 11/1/2019 Community Outreach, 500 CALIFORNIA ST, Health and Safety Fair
- 11/2/2019 Community Outreach, MAPLE Youth Conference
- 11/2/2019 Community Outreach, 2340 42ND AVE, Playmates School Playmates
- 11/3/2019 Community Outreach, PARK AND Rec Wildland WUI Community Outreach
- 11/4/2019 Community Outreach, Commemorate efforts of Ret USN Member
- 11/4/2019 Community Outreach, CPUC Outreach and Unified Command Info
- 11/5/2019 Community Outreach, Mission High Mission High
- 11/5/2019 Fire Prevention, 55 4TH ST, SAN FRANCISCO MARRIOTT HOTEL
- 11/6/2019 Fire Prevention, 55 4TH ST
- 11/6/2019 Community Outreach, 2300 FOLSOM ST, CORE MEETING
- 11/6/2019 Community Outreach, 1000 DIVISADERO, Haircut's and Blood pressure
- 11/6/2019 Community Outreach, SFPD SFPD/LERT
- 11/6/2019 Fire Prevention, 555 19TH ST
- 11/6/2019 Fire Prevention, 555 BUENA VISTA AVE WEST
- 11/7/2019 Community Outreach, 3880 26TH ST, FS11 MISSION HIGH
- 11/7/2019 Community Outreach, 3880 26TH ST, SFFD Station 11 Mission High
- 11/8/2019 Community Outreach, 655 DE HARO ST, IN SCHOOL SF INT SCHOOL
- 11/8/2019 Recruitment, 655 DE HARO ST, SF International School
- 11/9/2019 Community Outreach, PALACE OF ARTS, GIRLS FESTIVAL
- 11/9/2019 Community Outreach, Explorer Conference Youth Academy
- 11/9/2019 Fire Prevention, 3301 LYON ST, San Francisco Palace of Fine Arts
- 11/9/2019 Fire Prevention, 4936 3RD ST
- 11/12/2019 Community Outreach, Ft. Funston Mission High Rope Rescue
- 11/13/2019 Community Outreach, 1 1ST ST SFPD LERT 10-11 am
- 11/13/2019 Community Outreach, 2ND AVE, SFPD LERT
- 11/13/2019 Community Outreach, 690 FOLSOM ST, Dignity Health EMS Outreach
- 11/13/2019 Fire Prevention, 462 DUBOCE AVE
- 11/13/2019 Fire Prevention, 50 BEALE ST, BASE BUILDING
- 11/14/2019 Community Outreach, BASDA BASDA Meeting Outreach, SFO Marriott
- 11/14/2019 Fire Prevention, 785 BRANNAN ST, GALVIN APARTMENTS
- 11/15/2019 Community Outreach, CA EMS CA BRIDGE MEETING OUTREACH
- 11/15/2019 Community Outreach, 50 RAYMOND AVE, District 10 Safety Fair
- 11/15/2019 Fire Prevention, 50 RAYMOND AVE, VISITATION VALLEY
- 11/17/2019 Community Outreach, Dreamforce Outreach OPS
- 11/18/2019 Community Outreach, 400 CASTRO ST, OUTREACH RE 4th ALARM
- 11/18/2019 Community Outreach, 698 02ND ST, HQ CITIZEN APP

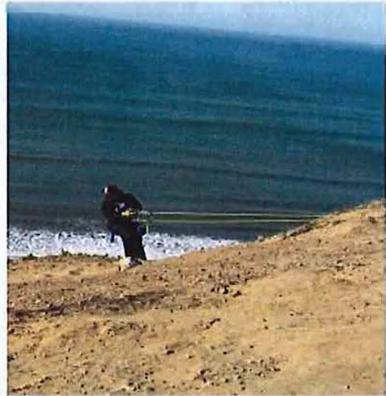
- 11/19/2019 Community Outreach,400 CASTRO ST, COMMUNITY Outreach 4th alarm
- 11/19/2019 Community Outreach, Ocean Beach USCG/SFFD Helicopter Ops Safety
- 11/19/2019 Community Outreach, Citizen App w/ LAFD Baxter Social Media Outreach
- 11/19/2019 Community Outreach, 1 GREAT HWY, OCEAN BEACH USCG USPP
- 11/19/2019 Fire Prevention, 1 MARKET ST STUART TOWER / PARNASSUS
- 11/19/2019 Fire Prevention, 151 MONTANA ST
- 11/19/2019 Fire Prevention, 1855 15TH ST
- 11/20/2019 Community Outreach, SFPD SFPD-LERT LERT WITH SFPD
- 11/20/2019 Recruitment, 1860 HAYES ST, City College of San Francisco
- 11/20/2019 Recruitment, 1860 HAYES ST, SFFD session 2
- 11/20/2019 Fire Prevention, 1 MARKET ST, SPEAR TOWER / BASE BUILDING
- 11/20/2019 Fire Prevention, 1 MARKET ST, Paramount One Market Fire drill observation
- 11/20/2019 Fire Prevention, 333 TAYLOR ST, GLIDE COMMUNITY House
- 11/20/2019 Fire Prevention, 1 MARKET ST, STUART TOWER / PARNASSUS
- 11/22/2019 Community Outreach, 1199 09TH ST, MISSION HIGH HSS AWARDS HSS
- 11/25/2019 Community Outreach, 500 CALIFORNIA ST, Omni Hotel HO CPR/STB
- 11/25/2019 Fire Prevention, 433 OFARRELL ST, WINTON HOTEL
- 11/25/2019 Fire Prevention, 536 JONES ST, HOTEL PIERRE
- 11/27/2019 Community Outreach,UNION SQUARE SFFD HOLIDAY SAFETY FLIERS
- 11/29/2019 Community Outreach, SOCIAL OUTREACH HOLIDAY SAFETY INFO
- 12/3/2019 Fire Prevention, 6101 FULTON ST
- 12/3/2019 Community Outreach,123 18TH ST Mission High MHFEP
- 12/4/2019 Community Outreach,1 AMBER DR SFPD,BLUE COURAGE
- 12/5/2019 Community Outreach,1 AMBER DR
- 12/10/2019 Fire Prevention, CITYWIDE
- 12/10/2019 Fire Prevention, 222 2ND ST
- 12/10/2019 Community Outreach STATION 48, ABC 7 and KIDDE
- 12/11/2019 Fire Prevention, 1760 BUSH ST
- 12/11/2019 Community Outreach, Silver Jackets
- 12/12/2019 Fire Prevention, 3840 18TH ST
- 12/16/2019 Community Outreach, Union Square
- 12/16/2019 Community Outreach, KPIX
- 12/16/2019 Community Outreach, 900 FRONT ST., KRON
- 12/17/2019 Community Outreach, PIER 39
- 12/18/2019 Community Outreach,TENDERLOIN
- 12/18/2019 Community Outreach, 900 FRONT ST
- 12/19/2019 Community Outreach, SOMA, SFFD BAXTER
- 12/20/2019 Community Outreach, UCSF MISSION BAY
- 12/23/2019 Fire Prevention, 2791 16TH ST
- 12/23/2019 Community Outreach, 845 MARKET ST., WESTFIELD MALL
- 12/24/2019 Community Outreach, 845 MARKET ST
- 12/26/2019 Community Outreach, 845 MARKET ST
- 12/27/2019 Community Outreach,1 PIER 1
- 12/30/2019 Community Outreach, 30 PIER 27
- 12/31/2019 Community Outreach, Goodwill
- 12/31/2019 Community Outreach, PIER 30



WATER RESCUE OCEAN BEACH

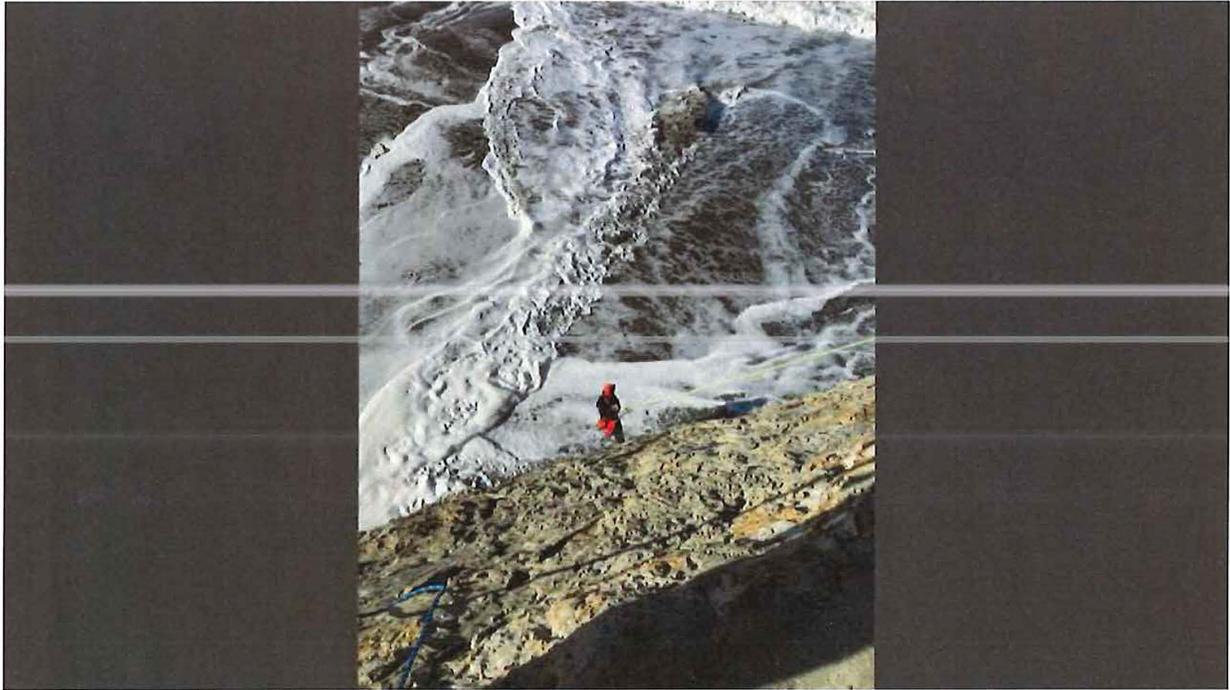


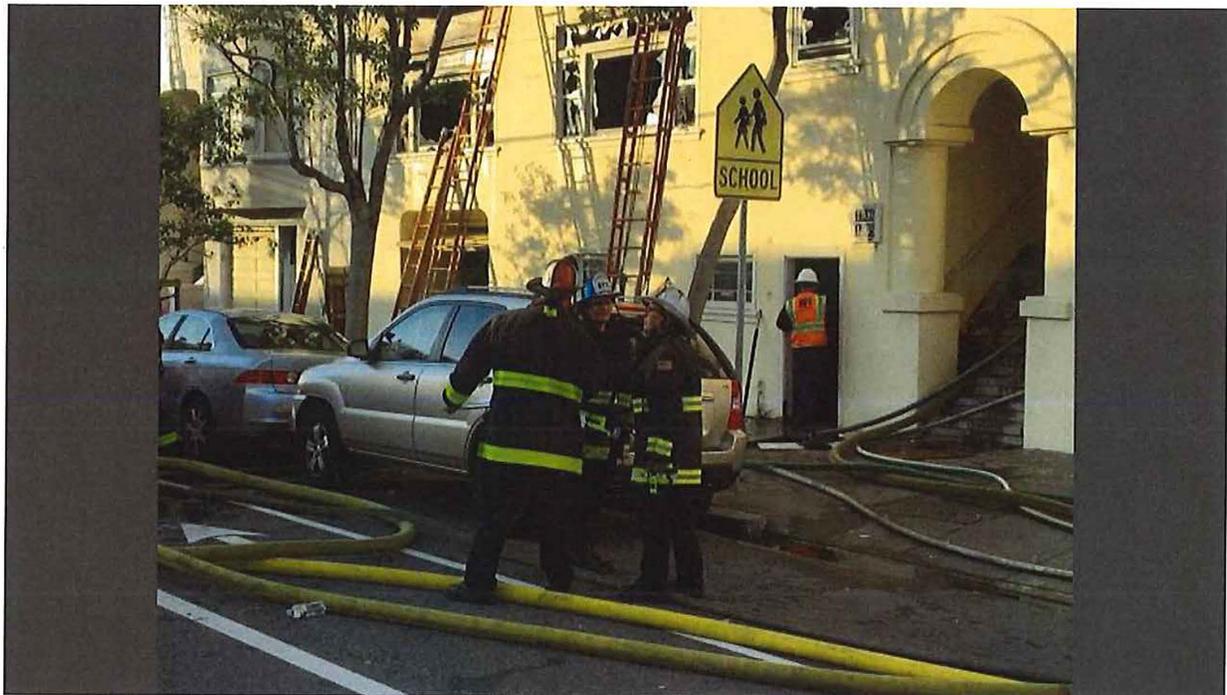
Ocean Rescue Air Operations with USCG



CLIFF RESCUE AND CLIFF RESCUE
TRAINING THROUGHOUT NOVEMBER







Deputy Chief of Operations
Victor Wyrsh
Report to the Commission

EMS Division Update



**Emergency Medical Services
Fire Commission Report – November 1 to December 31, 2019
ADC Sandra Tong**

General Activities

- Bump Up Academy #14 began November 4, 2019, with graduation on November 22, 2019, for all 16 newly pinned Paramedics.
- On November 12, 2019, Mayor London Breed and Chief Nicholson visited Station 49 for a Town Hall meeting. The well attended meeting allowed our EMTs and Paramedics to hear from both the Mayor and CD1, and provided an opportunity for those members to share their concerns. Feedback from the members was extremely positive and hopeful, as well as grateful for the care and interest shown by the Mayor in recognizing their continued dedication and hard work.
- Chief Tangherlini and Chief Tong continue to meet with members of the EMS Leadership Committee to guide the creation of various EMS Subcommittees. Research and Strategic Planning Subcommittees are currently being formed.
- Attended three days of Incident Management training (ICS Course 300) at the DOT. Reviewed ICS Forms, as well as the duties, responsibilities and capabilities of an effective ICS in expanding incidents.
- Although the response for additional overtime staffing for New Year’s Eve was lower than usual, a number of members stepped up the day before and that day, and volunteered to work extra hours to ensure that the citywide system and the Fireworks Event on the Embarcadero were sufficiently staffed.

San Francisco Fire Department

Incident Distribution - Identifiable Home Address November (Last 3 Months)

		No		Yes		Total
EMS6	2019/06	158	83%	32	17%	190
	2019/07	177	81%	41	19%	218
	2019/08	105	74%	36	26%	141
	2019/09	102	73%	38	27%	140
	2019/10	107	75%	36	25%	143
	2019/11	159	80%	39	20%	198
	2019/12	5	71%	2	29%	7
Fire Incidents	2019/06	32				32
	2019/07	42				42
	2019/08	40				40
	2019/09	46				46
	2019/10	44				44
	2019/11	33				33

	2019/12	1				1
Medical Incidents	2019/06	2,984	39%	4,684	61%	7,668
	2019/07	2,809	38%	4,595	62%	7,404
	2019/08	2,991	38%	4,807	62%	7,798
	2019/09	3,175	39%	4,910	61%	8,085
	2019/10	3,104	38%	4,989	62%	8,093
	2019/11	2,796	38%	4,513	62%	7,309
	2019/12	374	38%	616	62%	990

**San Francisco Fire Department
Incident Distribution - Identifiable Home Address December (Last 3 Months)**

		No		Yes		Total
EMS6	2019/07	177	81%	41	19%	218
	2019/08	105	74%	36	26%	141
	2019/09	102	73%	38	27%	140
	2019/10	107	75%	36	25%	143
	2019/11	159	80%	39	20%	198
	2019/12	141	76%	44	24%	185
	2020/01	2	100%			2
Fire Incidents	2019/07	42				42
	2019/08	40				40
	2019/09	47				47
	2019/10	49				49
	2019/11	39				39
	2019/12	29				29
Medical Incidents	2019/07	2,809	38%	4,595	62%	7,404
	2019/08	2,991	38%	4,807	62%	7,798
	2019/09	3,176	39%	4,911	61%	8,087
	2019/10	3,111	38%	4,990	62%	8,101
	2019/11	2,819	38%	4,534	62%	7,353
	2019/12	3,107	39%	4,912	61%	8,019
	2020/01	95	36%	166	64%	261

Incident Distribution by Station Area - Identifiable Home Address November (Last 3 Months)

	2019/09			2019/10			2019/11		
	Medical Calls	No Home Address	%	Medical Calls	No Home Address	%	Medical Calls	No Home Address	%
	1	0	0.00	1	0	0.00	0	0	0.00
01 - 935 Folsom St.	1,205	409	33.94	1,203	454	37.74	1,152	454	39.41
02 - 1340 Powell St.	214	61	28.50	253	51	20.16	232	65	28.02
03 - 1067 Post St.	1,462	501	34.27	1,460	457	31.30	1,362	481	35.32
04 - 449 Mission Rock	75	13	17.33	85	23	27.06	70	14	20.00
05 - 1301 Turk St.	282	65	23.05	298	44	14.77	294	49	16.67
06 - 135 Sanchez St.	434	143	32.95	453	155	34.22	395	122	30.89
07 - 2300 Folsom St.	550	228	41.45	564	193	34.22	512	179	34.96
08 - 36 Bluxome	275	117	42.55	296	124	41.89	326	152	46.63
09 - 2245 Jerrold St.	183	102	55.74	167	89	53.29	147	73	49.66
10 - 655 Presidio	200	38	19.00	186	26	13.98	187	21	11.23
11 - 3880 26th St.	263	87	33.08	257	87	33.85	233	90	38.63
12 - 1145 Stanyan St.	119	55	46.22	108	50	46.30	121	38	31.40
13 - 530 Sansome St.	401	155	38.65	384	156	40.63	352	136	38.64
14 - 551 26th Ave.	133	31	23.31	121	16	13.22	113	12	10.62
15 - 1000 Ocean Ave.	193	82	42.49	193	74	38.34	185	64	34.59
16 - 2251 Greenwich St.	182	75	41.21	154	50	32.47	153	44	28.76
17 - 1295 Shafter St.	350	70	20.00	336	64	19.05	277	56	20.22
18 - 1933 32nd Ave.	110	19	17.27	147	25	17.01	120	16	13.33
19 - 390 Buckingham Way	178	35	19.66	193	38	19.69	160	25	15.63
20 - 285 Olympia St.	52	7	13.46	37	5	13.51	42	7	16.67
21 - 1443 Grove St.	206	61	29.61	225	65	28.89	166	41	24.70
22 - 1290 16th Ave.	129	30	23.26	138	32	23.19	122	22	18.03
23 - 1348 45th Ave.	109	23	21.10	114	26	22.81	119	21	17.65
24 - 100 Hoffman St.	33	7	21.21	42	1	2.38	43	4	9.30
25 - 3305 3rd St.	81	22	27.16	82	22	26.83	87	28	32.18
26 - 80 Digby	43	6	13.95	58	6	10.34	56	7	12.50
28 - 1814 Stockton St.	273	118	43.22	292	120	41.10	247	102	41.30

29 - 299 Vermont St.	165	74	44.85	183	96	52.4 6	156	72	46.15
31 - 441 12th Ave.	177	30	16.95	179	31	17.3 2	141	28	19.86
32 - 194 Park St.	186	41	22.04	203	42	20.6 9	142	26	18.31
33 - 8 Capitol St.	170	37	21.76	166	33	19.8 8	143	19	13.29
34 - 499 41st Ave.	94	27	28.72	87	25	28.7 4	95	21	22.11
35 - Pier 22 1/2	252	91	36.11	246	73	29.6 7	209	76	36.36
36 - 109 Oak St.	883	346	39.18	889	329	37.0 1	823	274	33.29
37 - 798 Wisconsin St.	75	21	28.00	78	15	19.2 3	60	15	25.00
38 - 2150 California St.	198	27	13.64	220	34	15.4 5	214	32	14.95
39 - 1091 Portola Dr.	122	32	26.23	126	42	33.3 3	103	20	19.42
40 - 2155 18th Ave.	108	9	8.33	112	20	17.8 6	111	24	21.62
41 - 1325 Leavenworth St.	237	46	19.41	253	51	20.1 6	204	51	25.00
42 - 2430 San Bruno Ave.	161	43	26.71	171	45	26.3 2	124	26	20.97
43 - 720 Moscow St.	200	54	27.00	210	59	28.1 0	225	63	28.00
44 - 1298 Girard St.	175	43	24.57	152	33	21.7 1	141	36	25.53
48 - 800 Avenue I, TI	33	6	18.18	39	7	17.9 5	44	15	34.09
51 - Presidio FD, Lincoln Blvd	51	25	49.02	44	21	47.7 3	56	20	35.71

Incident Distribution by Station Area - Identifiable Home Address December (Last 3 Months)

	2019/1 0			2019/1 1			2019/1 2		
	Medical Calls	No Home Address	%	Medical Calls	No Home Address	%	Medical Calls	No Home Address	%
	1	0	0.00	0	0	0.00	0	0	0.00
01 - 935 Folsom St.	1,203	454	37.74	1,152	454	39.4 1	1,201	457	38.05
02 - 1340 Powell St.	253	51	20.16	232	65	28.0 2	254	55	21.65
03 - 1067 Post St.	1,460	458	31.37	1,363	483	35.4 4	1,565	549	35.08
04 - 449 Mission Rock	85	23	27.06	70	14	20.0 0	58	14	24.14
05 - 1301 Turk St.	298	44	14.77	294	49	16.6 7	254	46	18.11
06 - 135 Sanchez St.	453	155	34.22	395	123	31.1 4	454	128	28.19
07 - 2300 Folsom St.	564	193	34.22	513	181	35.2 8	490	172	35.10
08 - 36 Bluxome	298	128	42.95	328	155	47.2 6	354	171	48.31
09 - 2245 Jerrold St.	167	90	53.89	150	76	50.6 7	161	78	48.45
10 - 655 Presidio	186	26	13.98	187	21	11.2 3	201	37	18.41
11 - 3880 26th St.	257	88	34.24	233	90	38.6 3	216	73	33.80
12 - 1145 Stanyan St.	108	50	46.30	121	38	31.4 0	96	33	34.38
13 - 530 Sansome St.	385	157	40.78	354	139	39.2 7	420	165	39.29
14 - 551 26th Ave.	121	16	13.22	113	12	10.6 2	112	14	12.50
15 - 1000 Ocean Ave.	193	74	38.34	185	65	35.1 4	210	66	31.43
16 - 2251 Greenwich St.	154	50	32.47	153	44	28.7 6	153	55	35.95
17 - 1295 Shafter St.	336	64	19.05	277	56	20.2 2	359	90	25.07
18 - 1933 32nd Ave.	147	25	17.01	120	16	13.3 3	140	20	14.29
19 - 390 Buckingham Way	193	38	19.69	160	25	15.6 3	154	23	14.94
20 - 285 Olympia St.	37	5	13.51	42	7	16.6 7	32	5	15.63
21 - 1443 Grove St.	225	65	28.89	167	46	27.5 4	220	59	26.82
22 - 1290 16th Ave.	138	32	23.19	122	22	18.0 3	129	30	23.26

23 - 1348 45th Ave.	114	26	22.81	119	21	17.65	86	18	20.93
24 - 100 Hoffman St.	42	1	2.38	43	4	9.30	37	1	2.70
25 - 3305 3rd St.	82	22	26.83	87	28	32.18	133	50	37.59
26 - 80 Digby	58	6	10.34	56	9	16.07	69	12	17.39
28 - 1814 Stockton St.	292	120	41.10	247	102	41.30	280	89	31.79
29 - 299 Vermont St.	183	96	52.46	157	76	48.41	149	70	46.98
31 - 441 12th Ave.	179	32	17.88	141	28	19.86	161	34	21.12
32 - 194 Park St.	203	42	20.69	142	29	20.42	187	41	21.93
33 - 8 Capitol St.	166	33	19.88	143	19	13.29	172	22	12.79
34 - 499 41st Ave.	87	25	28.74	95	21	22.11	90	16	17.78
35 - Pier 22 1/2	246	73	29.67	210	77	36.67	257	111	43.19
36 - 109 Oak St.	891	332	37.26	823	274	33.29	881	319	36.21
37 - 798 Wisconsin St.	78	15	19.23	60	15	25.00	81	25	30.86
38 - 2150 California St.	220	34	15.45	214	32	14.95	222	25	11.26
39 - 1091 Portola Dr.	126	42	33.33	103	20	19.42	114	37	32.46
40 - 2155 18th Ave.	112	20	17.86	112	27	24.11	106	18	16.98
41 - 1325 Leavenworth St.	253	51	20.16	204	51	25.00	258	54	20.93
42 - 2430 San Bruno Ave.	171	45	26.32	124	27	21.77	128	39	30.47
43 - 720 Moscow St.	210	59	28.10	225	63	28.00	224	47	20.98
44 - 1298 Girard St.	153	34	22.22	141	37	26.24	173	35	20.23
48 - 800 Avenue I, TI	39	7	17.95	44	15	34.09	41	7	17.07
51 - Presidio FD, Lincoln Blvd	44	21	47.73	56	21	37.50	37	15	40.54

EMS-6 Report, 11/1/19 to 12/31/19

EMS6 Target Population:

- Individuals that utilize emergency medical services 4 or more times in a 30-day period
- Individuals that utilize emergency medical services 2 or more times in a 24-hour period
- Individuals that utilize emergency medical services 10 or more times in a 365-day period

November Total number of high frequency callers that meet reporting criteria: 519

November Total number of calls generated by high frequency callers: 780

December Total number of high frequency callers that meet reporting criteria: 514

December Total number of calls generated by high frequency callers: 833

November Total number of encounters in operational period: 242

November Percentage of encounters with high frequency users: 84%

November Average number of encounters per day: 8

December Total number of encounters in operational period: 344

December Percentage of encounters with high frequency users: 84%

December Average number of encounters per day: 11

November Total number of unique individuals engaged: 82

- 10 of the top 10 (100%) high frequency callers were seen by EMS6
- 20 of the top 20 (100%) high frequency callers were seen by EMS6
- 48 of the top 519 (9%) high frequency callers were seen by EMS6

59% of high frequency callers self-identify as homeless.

71% of the top 100 frequent callers self-identify as homeless.

6.5% of unique frequent 911 calls are high frequency callers.

High frequency callers accounted for 16% of total volume of 911 calls that resulted in transport.

December Total number of unique individuals engaged: 109

- 10 of the top 10 (100%) high frequency callers were seen by EMS6
- 20 of the top 20 (100%) high frequency callers were seen by EMS6
- 67 of the top 514 (13%) high frequency callers were seen by EMS6

56% of high frequency callers self-identify as homeless.

65% of the top 100 frequent callers self-identify as homeless.

5.8% of unique frequent 911 calls are high frequency callers.

High frequency callers accounted for 16% of total volume of 911 calls that resulted in transport.

November Utilization change from previous operational period top users:

	ESO previous	EMS6 previous	ESO current	EMS6 current	Comment
1	17.0	7.0	8.0	6.0	Held a case conference on his behalf. Connected to a local mental health clinic.
2	13.0	2.0	6.0	3.0	Admitted in-patient for detox. Repeatedly referred to treatment programs.
3	13.0	3.0	5.0	3.0	Admitted in-patient for medical condition. Repeatedly referred to treatment programs.
4	13.0	9.0	2.0	3.0	Repeatedly directed to sobering center. Close coordination with case management.
5	12.0	11.0	17.0	20.0	Directed to sobering center daily. Many attempts at detoxification.
6	11.0	9.0	3.0	21.0	Directed to a navigation center
7	11.0	1.0	0.0	0.0	Obtained shelter for individual and helped him establish contact with family.
8	10.0	16.0	8.0	24.0	Connected to residential treatment.
9	10.0	1.0	7.0	3.0	Directed to primary care and case management.
10	10.0	1.0	6.0	2.0	Connected to navigation center.
11	9.0	16.0	5.0	14.0	Directing to case management.
12	9.0	3.0	2.0	7.0	Connected to navigation center.
13	9.0	1.0	0.0	0.0	Directed to primary care.
14	7.0	1.0	0.0	0.0	Directed to primary care.
15	6.0	2.0	12.0	1.0	Many attempts to direct to sobering center and detox.

16	5.0	10.0	6.0	23.0	Close coordination with case management and mental health services.
17	5.0	1.0	1.0	1.0	Connected to social services.
18	5.0	1.0	0.0	0.0	Directed to shelter and referred to substance use treatment.
19	5.0	1.0	0.0	0.0	Will continue to direct to mental health primary care and shelter
20	4.0	2.0	13.0	5.0	Directing to sobering center. Continue to refer to detox and treatment.

December Utilization change from previous operational period top users:

	ESO previous	EMS6 previous	ESO current	EMS6 current	Comment
1	23	11	12	20	Continuing attempts to connect him to PCP and case management. After advocacy, is now in-patient at hospital.
2	17	24	13	45	Has been housed for two weeks. We are providing ongoing support to encourage success.
3	14	4	18	14	Directing to sobering center, He is pre-contemplative for sobriety.
4	13	5	13	10	Directing to sobering center, He is pre-contemplative for sobriety.
5	12	2	8	1	Directing to sobering center, He is pre-contemplative for sobriety. We have made many attempts to assess him for housing, but he is unwilling.
6	10	1	0	0	Directed to shelter.
7	8	8	13	17	Ongoing attempts to connect him to PCP and case management. He is directed to shelter but frequently inappropriate for congregate setting. After advocating for clinical review, he is now prioritized for housing.
8	8	28	6	14	Directed to case management and mental health care.
9	8	34	0	9	We are continuing to support this individual in sobriety and assisting with housing placement.

10	7	0	23	3	Directing him to sobering center. He is pre-contemplative for sobriety
11	7	1	11	7	Directing to sobering center and connected to a navigation center. Also connected to mental health provider.
12	7	5	10	4	Directing to PCP and case management.
13	7	1	5	1	Directed to shelter.
14	7	6	2	6	Directing him to sobering center, shelter, and mental health care.
15	6	4	9	5	Directing him to sobering center and connected him to a navigation center.
16	6	0	6	1	Directing to sobering center. Not interested in shelter, navigation center, or detox.
17	6	0	2	1	Directed to PCP.
18	6	2	0	0	Directed to PCP and urgent care clinic.
19	6	1	0	0	Currently out of county.
20	5	15	5	14	Assisting with individual's interest in reducing harm and with maintaining housing.

November Top 20 call volume percent change: -45%

December Top 20 call volume percent change: -14%

November Challenges:

The following challenges are not particular to this month, but are challenges we have faced since the start of the program:

- The difficulty of managing individuals that are not contemplating sobriety, harm reduction, or behavioral change. We must engage individuals repeatedly, waiting for an opportunity to connect them to detox or treatment.
- A scarcity of housing resources. Only a fraction of individuals qualifies for city funded housing.
- Finding placement for individuals that are denied access to shelter or residential detox or treatment services because of disruptive behavior, incontinence, or poor hygiene.

November Successes:

Compared to October 2019, nearly every metric has moved in a positive direction in November, including:

- 59% increase in the number of EMS-6 encounters.

- 57% increase in the number of connections to resources.

November Highlights

- Plans are underway to conduct a 6-week community paramedic training course beginning on January 27, 2020. This class will be offered to members selected to the EMS-6 program and for the EMS-6 relief list. A class size of 10 people is anticipated.
- The total number of high frequency callers (519, -8%) and the calls they generated (780, -17%) went down. The EMS-6 team is not seeking credit for this decrease, as EMS-6 spends most effort on the top 911 users and only engaged 9% of the total population of high frequency callers. Yet, the decrease in call volume from this population is beneficial to the overall call volume of the 911 system and is noted. With the extra staffing due in March 2020, we will look to increase the percentage of engagement with the overall population of frequent 911 callers and look for correlation with the calls generated from this group.

Resource	Referrals Offered	Connections Made
Sobering Center	31.0	22.0
Psychiatric Services	17.0	11.0
Shelter Short Term	16.0	9.0
Nav 30 Day	15.0	11.0
Substance/Dual Diagnosis Treatment	10.0	7.0
Joe Healy Detox	9.0	3.0
Shelter Long Term	4.0	3.0
Nav 7 Day	2.0	0.0
	104.0	66.0
Encounter Type	Previous	Current
Outreach	93.0	145.0
911 - EMS6 self-assigned	17.0	30.0
911 - EMS6 special call	27.0	30.0
911 - System	2.0	23.0
Consult	17.0	11.0
Case Conference	2.0	3.0
	158.0	242.0

December Challenges:

We are accustomed to a higher monthly rate of call volume reduction of the previous month's top 20 users. The lower rate of call volume reduction (-14%) is attributed to:

- Individuals that are pre-contemplative for sobriety and are actively using substances or drinking alcohol, refuse detox and treatment and are inappropriate for shelter.
- Not rapidly identifying emerging super users, such as individual #10 above, who came from out of county in November

December Successes:

- 42-year-old male, homeless in San Francisco for over ten years, with severe alcohol use disorder, 116 SFFD transports in the previous 12 months, and considered to be among the most vulnerable individuals in the city, successfully housed in December. This was made possible by the advocacy and wrap around care of EMS-6.
- 56-year-old female, homeless with substance use disorder and mental illness, who had in October 2019 used SFFD ambulances 54 times in the previous 12 months, was connected to mental health care, detox and substance use treatment. In the last 3 months she has not used an ambulance, has maintained sobriety, and got permanent supportive housing in December.
- 59-year-old male, homeless with alcohol use disorder, who had in November 2019 used SFFD ambulances 92 times in the previous 12 months, was connected to residential detox and treatment. With our support this individual is maintaining sobriety and has not used an ambulance in the previous 5 weeks. He has also been assessed for housing and is awaiting placement.
- 70-year-old male with mental illness, a native San Franciscan that lost the home he grew up in and has been homeless for many years, has used SFFD ambulances 112 times in the previous 12 months. He is frequently inappropriate for congregate settings and therefore is ineligible for shelter. When he was assessed for housing, which is based on an individual's self-stated answers, he was not prioritized for housing, despite obvious vulnerability in the street. We advocated for a clinical review and he is now prioritized for housing.

December Highlights

- Plans are underway to conduct a 6-week community paramedic training course beginning on January 27, 2020. This class will be offered to members selected to the EMS-6 program and for the EMS-6 relief list. A class size of 10 people is anticipated.

The total number of high frequency callers (519, -8%) and the calls they generated (780, -17%) went down. The EMS-6 team is not seeking credit for this decrease, as EMS-6 spends most effort on the top 911 users and only engaged 9% of the total population of high frequency callers. Yet, the decrease in call volume from this population is beneficial to the overall call volume of the 911 system and is noted. With the extra staffing due in March 2020, we will look to increase the percentage of engagement with the overall population of frequent 911 callers, and look for correlation with the calls generated from this group.

Resource	Referrals Offered	Connections Made
Sobering Center	49.0	36.0
Shelter - Short Term	30.0	15.0
Joe Healy Detox	11.0	1.0
Shelter - Long Term	10.0	10.0
Navigation Center - Time Limited	8.0	1.0
Psychiatric Services	5.0	5.0
Substance/Dual Diagnosis Treatment	4.0	2.0
Navigation Center - Pathway to Housing	3.0	3.0
	120.0	73.0

Number of case conferences: 3

Number of schedule meetings: 32

TRANSPORTED TO	%
CPMC Mission Bernal Campus	14.5%
CPMC-Van Ness	5.1%
California Pacific Medical Center, Davies Camp...	5.2%
Chinese Hospital	0.3%
Kaiser Permanente, San Francisco	2.4%
Kaiser Permanente, South San Francisco	0.2%
Medical Respite and Sobering Center	7.0%
Psychiatric Emergency Services - ZSFGH	0.8%
Saint Francis Memorial Hospital	20.7%
Seton Medical Center	0.7%
St. Mary's Medical Center, San Francisco	7.0%
UCSF Medical Center at Parnassus	13.8%
Veterans Administration Medical Center, San Fr...	2.5%
Zuckerberg San Francisco General Hospital and ...	19.7%

Narcan Administration - November 2019 - Multiple Doses

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19
1 Dose	57	78	71	55	64	77	75	83	77	91	82	130	117	114	145	155	120
2 Doses	19	34	33	24	18	22	22	27	27	28	20	42	33	58	48	58	52
3 Doses	3	2	7	3	8	3	4	7	5	7	7	10	8	12	13	13	10
4 Doses	0	0	4	0	1	1	0	0	1	1	1	1	1	1	2	3	4
5 Doses	1	1	1	1	0	1	0	0	0	0	1	1	1	0	0	0	1
6 Doses	0	0	0	0	1	0	0	1	0	0	0	1	2	0	0	0	0
6+ Doses	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	1
Total	80	115	116	83	92	105	101	118	110	127	111	185	162	185	208	230	188
% Multiple Doses/Total	8000.00%	11500.00%	11600.00%	8300.00%	9200.00%	10500.00%	10100.00%	11800.00%	11000.00%	12700.00%	11100.00%	18500.00%	16200.00%	18500.00%	20800.00%	23000.00%	18800.00%

Narcan Administration by Battalion

	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19
Batt 1	2	13	8	5	9	7	9	9	2	8	8	7	10	9	21	14	6
Batt 2	42	54	57	32	30	40	52	47	49	56	46	94	84	84	82	95	93
Batt 3	16	27	24	22	26	23	14	31	23	30	29	36	40	48	56	61	51
Batt 4	4	4	8	4	4	9	6	8	9	10	4	14	12	12	12	15	12
Batt 5	3	4	5	2	3	3	3	4	5	5	5	5	4	7	7	10	8
Batt 6	2	2	4	2	5	5	0	2	6	5	6	2	1	6	3	7	7
Batt 7	0	1	1	0	1	1	2	1	1	1	4	4	1	4	6	1	1
Batt 8	3	1	4	4	3	3	1	2	2	1	3	2	2	2	4	10	0
Batt 9	1	4	3	3	5	7	5	2	4	4	1	7	3	4	6	10	3
Batt 10	7	4	0	7	5	5	4	5	5	6	2	11	5	8	10	6	6
No Batt	0	1	2	2	1	2	5	7	4	1	3	3	0	1	1	1	1
Total	80	115	116	83	92	105	101	118	110	127	111	185	162	185	208	230	188
Identifiable Home Address - NO	49	66	69	45	53	64	59	72	69	81	58	119	105	117	139	147	122
Identifiable Home Address - YES	31	49	47	38	39	41	42	46	41	46	53	66	57	68	69	83	66

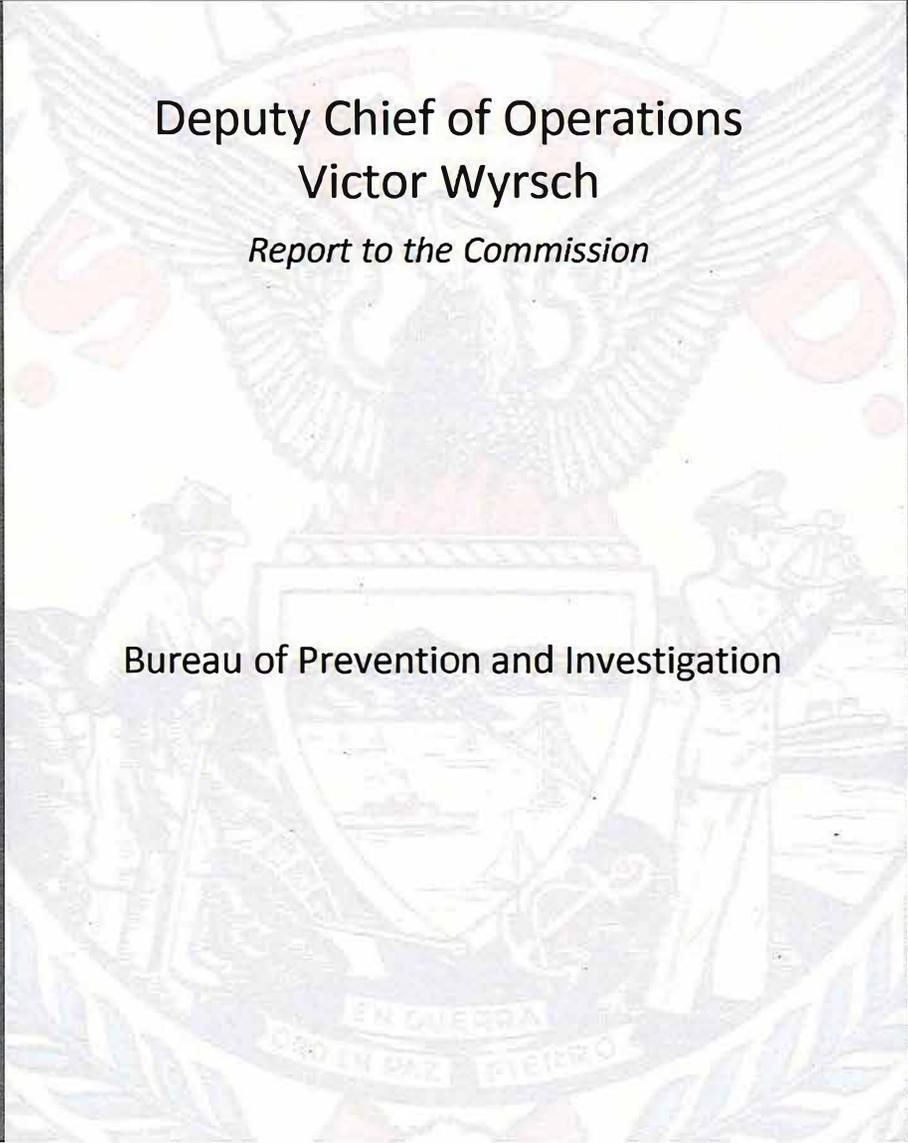
18% decrease from October to November

Narcan Administration - December 2019 - Multiple Doses																		
	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
1 Dose	57	78	71	55	64	77	75	83	77	91	82	130	117	114	145	155	120	123
2 Doses	19	34	33	24	18	22	22	27	27	28	20	42	33	58	48	58	52	52
3 Doses	3	2	7	3	8	3	4	7	5	7	7	10	8	12	13	13	10	9
4 Doses	0	0	4	0	1	1	0	0	1	1	1	1	1	1	2	3	4	0
5 Doses	1	1	1	1	0	1	0	0	0	0	1	1	1	0	0	0	1	0
6 Doses	0	0	0	0	1	0	0	1	0	0	0	1	2	0	0	0	0	0
6+ Doses	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	1	0
Total	80	115	116	83	92	105	101	118	110	127	111	185	162	185	208	230	188	184
% Multiple Doses/Total	28.75%	46.25%	39.13%	24.14%	33.73%	30.43%	24.76%	34.65%	27.97%	32.73%	22.83%	49.55%	24.32%	43.83%	34.05%	36.06%	29.57%	33.15%

Narcan Administration																			
	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	
Batt 1	2	13	8	5	9	7	9	9	2	8	8	7	10	9	21	14	6	9	
Batt 2	42	54	57	32	30	40	52	47	49	56	46	94	84	84	82	95	93	83	
Batt 3	16	27	24	22	26	23	14	31	23	30	29	36	40	48	56	61	51	40	
Batt 4	4	4	8	4	4	9	6	8	9	10	4	14	12	12	12	15	12	14	
Batt 5	3	4	5	2	3	3	3	4	5	5	5	5	4	7	7	10	8	3	
Batt 6	2	2	4	2	5	5	0	2	6	5	6	2	1	6	3	7	7	6	
Batt 7	0	1	1	0	1	1	2	1	1	1	4	4	1	4	6	1	1	3	
Batt 8	3	1	4	4	3	3	1	2	2	1	3	2	2	4	10	0	5		
Batt 9	1	4	3	3	5	7	5	2	4	4	1	7	3	4	6	10	3	10	
Batt 10	7	4	0	7	5	5	4	5	5	6	2	11	5	8	10	6	6	10	
No Batt	0	1	2	2	1	2	5	7	4	1	3	3	0	1	1	1	1	1	
Total	80	115	116	83	92	105	101	118	110	127	111	185	162	185	208	230	188	184	
Identifiable Home Address - NO	49	66	69	45	53	64	59	72	69	81	58	119	105	117	139	147	122	122	
Identifiable Home Address - YES	31	49	47	38	39	41	42	46	41	46	53	66	57	68	69	83	66	62	



EMS PARAMEDICS SFFD



Deputy Chief of Operations
Victor Wyrsh

Report to the Commission

Bureau of Prevention and Investigation

Division of Fire Prevention and Investigation
Division Update – November 1 to 30, 2019
Fire Marshal Daniel de Cossio

BFP Head Quarters Update: AFM Bowden: High-Rise, Schools, Residential Care Facilities, Fire Complaints, Community Outreach, Training

Permit Application for November 2019:

Total Permits Issued for October	480
Number of Operational Permits	30
Number of Temporary Permits	450
Permit Application Fees Collected OTC (October)	\$126,180

Inspections Completed November 2019:

Types of Inspection/Activity	Number	Hours
NOV	278	188.3
Complaints	214	134.2
Referrals (DPH Non-Haz., DPW)	83	51.7
Referrals (DPH Haz., EC)	3	2.8
Referrals (SFPD)	55	37.8
DBI	704	594.7
Fire Alarm Inspection		
Greater Alarm Inspection		
Permit Annual	208	119.4
Permit Approvals	125	111.1
Event Plan Review (Non-DBI)	12	11
Place of Assembly Detail	4	11.5
Administrative Citation	21	11
Hearing Re-Inspection		
City Attorney Referral/ACE		
Order to Abate Re-inspection	3	1.3
High-Rise Annuals	48	76.4
High-Rise Follow-Up		
FEP Review, EVAC Plan Review & High-Rise Report Writing	4	3.8
School Annuals	18	15
School Inspection Follow-UP	1	3
Onsite Consultation	3	3.5
OSHPOD Referral		
RCF Inspection/Follow-Up		
R2	71	55.7
SRO Fire Prevention Workshop	1	4
Traccess Installation/Maintenance	12	10.5

File Research	7	8.3
Others (Initial Inspection, Technical Construction Inspection, Fire Clearance Request, Follow-Up Inspection, No Time Charged, Special System, Etc.)	21	26.4
PSD Counter	84	317.3
Administration (Email, Voicemail, Data Entry, etc.)	634	153.4
Code Research	30	44
Car Service	12	9.5
Training	54	157.1
Total	2710	2162.7

Total Permit Annual Inspections:

Total Annual Permit Inspections	3699
Completed	872
Open	124
Pending	2703
Pending Mobile/Citywide Pending (No Fixed Address)	315
Actual Total Annual Permit Inspections (Fixed Address only)	3384
Actual Still Pending (Fixed Address only)	2388
% Completed	29.4%
% Target Completion	41.7%

Total Permit Inspections (Port): November 2019

Total Annual Permit Inspections	114
Completed	46
Open	13
Pending	55
% Completed	51.8%
% Target Completion	41.7%

Permit Annual Inspections by Section (Permit): November 2019

Total Annual Permit Inspections	1469
Completed	192
Open	17
Pending	1260
% Completed	14.2%
% Target Completion	41.7%

Permit Annual Inspections by Section (District):

Total Annual Permit Inspections	893
Completed	326
Open	69
Pending	498

% Completed	44.2%
% Target Completion	41.7%

Permit Annual Inspections by Section (High-Rise): November 2019

Total Annual Permit Inspections	908
Completed	308
Open	25
Pending	575
% Completed	36.7%
% Target Completion	41.7%

Annual High-Rise Inspections November 2019:

Total Annual High-Rise Inspections	622
Completed	209
Open	26
Pending	387
% Completed	37.8%
% Target Completion	41.7%

Annual School Inspections October 2019:

Total Annual School Inspections	244
Completed	184
Open	10
Pending	50
% Completed	79.5%
% Target Completion	83.3%

R1/R2 Inspections

Month/Year	Completed	Open	Total	Year to Date
September/2019	24	1	25	25
October/2019	78	6	84	109
November/2019	62	25	87	196

Types of Operational Permits Issued (November 2019):

Description	Number
Aboveground Stationary Tank, Storage & Use	4
Application of Flammable/Combustible Finishes	
Battery System, Storage & Use	
Combustible Dust-Producing Operations	
Combustible Materials, Miscellaneous, Storage, Handling	6
Compressed Gas, Fueling Station, Operation	
Compressed Gas, Storage, Use, & Handling	
Cryogenic Fluids, Storage & Use	1

Dry Cleaning Plant, Operation	
Firefighter Air System, Maintenance, Testing	
Flammable/Combustible Liquid, Portable Containers	2
Flammable/Combustible Finishes, Spray Painting Application	
Fruit & Crop Ripening Operation	
Hazardous Materials, Store, Transport, Dispense, Use, Handle	
High-Piled Storage	
Hot work Operations, Weld, Cut, Grind, Braze, Solder	1
Hot Work Operations, Jeweler, Grind, Braze, Solder	
Hot Work Operations, Roofer, Open Flame Device, Conduct	
Industrial Oven, Baking/Drying Operation	
Limited Application of Flammable/Combustible Finishes	
Liquefied Petroleum Gas, Mobile Caterer (Food Truck)	5
Liquefied Petroleum Gas, Portable Cylinders	1
Liquefied Petroleum Gas, Roofer, Storage, Use	
Liquefied Petroleum Gas, Tank, Storage, Use	
Motor Fuel Facility, Operation	
Motor Fuel Facility, Self-Service, Operation	
Open Flame (Candles, BBQ), Place of Assembly, Mobile Caterer	1
Place of Assembly Operation	9
Refrigeration Equipment Operation	
Tires, Scrap/Tire Byproducts, Storage	
Underground Stationary Tank, Storage & Use	
Vehicle Repair Garage, Major	
Vehicle Repair Garage, Minor	
Waste Handling, Operation	
Total	30

Fire Complaints

Total Overall Open Complaints (As of November 31, 2019): 336

Overall Open Complaints (R2 Inspections): 169

Overall Open Complaints (Other Sources): 167

Total Number of Complaints Received (November 2019): 347

Total Number of Complaints Received Through R2 Inspections: 102

Total Number of complaints Received Through Other Sources: 245

Total Number of Complaints Closed (November 2019): 308

Number of Complaints Closed (R2 Inspections): 80

Number of Complaints Closed (Other Sources): 228

Closed Complaints by Disposition (November 2019):

	CC	CI	DC	NA	NJ	NM	PM	RB	RE	RP	VI	Total
November	54	1	3	1	1	40		2	1		205	308

CC: Condition Corrected; DC: Duplicate Complaint; NA: Non-Applicable; NJ: No Jurisdiction; NM: No Merit; PM: Night Time Inspection;

RB: Referred to DBI; RE: Referred to EID; RP: Referred to DPH; VI: NOV Issued

Total Number of Complaint ITEMS (November 2019): 409

Total Number of Complaint ITEMS Open (November 2019): 164

Total Number of Complaint ITEMS Closed (November 2019): 241

Types of Complaints Received (November 2019):

Description of Complaint	Open	Closed	Total
Fire Alarm Systems	38	30	68
Blocked Exits	15	5	20
Combustible Materials	5	3	8
Electrical Systems	2	1	3
Elevator Not Working	1	2	3
Exit Maintenance	13	2	15
Extinguishers	26	19	45
Fire Escape	6	2	8
General Hazardous Materials	2	2	4
Hoarding	3		3
Illegal Occupancy	1		1
Multiple Fire Code Violations (High-Rise)		133	133
Open Vacant Building			
Operating Without A Permit	5	13	18
Overcrowding Place of Assembly			
Refused Hood & Duct Service			
Roof Access	2		2
Sprinkler/Standpipe Systems	24	20	44
Street Numbering	3	3	6
UL Certificate Verification	1	1	2
Unapproved Place of Assembly			
Uncategorized	13	4	17
Unlicensed Auto Repair			
Weeds & Grass	4	1	5
Total	164	241	405

Number of open violations before 11/1/19: 787

New Violations issued during the month of November 2019: 191

Violations resolved during the month of November 2019: 231

Number of Open Violations as of 11/30/2019: 747

Administrative Hearing

Attended the administrative hearing session held on October 31, 2019. There were 3 continued cases and 4 new cases. There were several violations within each case that had been abated, but all were continued from 28 to 42 days. This time frame included the request to contact Lt. Flores and schedule the needed re-inspection appointment.

Hearing Date	Address	Violation No.	Decision	Status
11/14/2019	701 - 2 ND St.	1908-0208	56 Day Continuance	O
11/14/2019	1560 - 40 TH Ave.	1903-0112	48 Day Order to Abate	O
11/14/2019	870 Market St.	1809-0038	28 Day Continuance	O
11/14/2019	2675 Geary Blvd.	1907-0229	90 Day Order to Abate	O
11/14/2019	1939 Oakdale Ave.	1804-0182	28 Day Continuance	O
11/14/2019	1885 Jackson St.	1905-0130	Order of Rescission	C
11/14/2019	6327 California St.	1902-0158	28 Day Order to Abate	O
11/14/2019	900 Bush St.	1811-0048	28 Day Continuance	O
11/14/2019	1385 Fairfax Ave.	1910-0066	Order of Rescission	C

Month	No. of Hearings	No of Cases Heard	Orders of Rescissions	Cases Continued	Order to Abate	Order to Vacate
Nov. 2019	1	9	2	4	3	0

COMMUNITY OUTREACH

MONTH	Community Education/Presentation	Number of Attendees (Approx.)	Total to Date
Apr. 2019	8	4,680	4,680
May 2019	12	9,045	13,725
June 2019	14	14,585	28,310
July 2019	6	3,725	32,035
Aug. 2019	19	13,546	45,581
Sept. 2019	29	7,988	53,569
Oct. 2019	15	10,720	64,289
Nov. 2019	16	9,643	73,932

Community Outreach Presentations/Education for November 1 to December 31, 2019

- November 05, 2019; 1030-1600 hours. 780 Mission Street, San Francisco. Marriott Marquis Health and Wellness Fair. Public. Provided Fire & Life Safety Table and distributed printed information including fire safety tip sheets and brochures from SFFD, NFPA, USFA, Alisa Ann Ruch Burn Foundation, DEM, SFFD Recruitment, NERT Emergency Preparedness Check off-sheets, NFPA Fire Extinguishers on the Job, Kitchen Fire Safety, Carbon Monoxide Alarms and Exit Drills in the Home brochures, Alisa Ann Ruch Burn Foundation and 9-1-1 brochures. 'Wheel of Swag' utilized to distribute SFFD fire truck key chains, key chain flashlights, fidget spinners and smoke alarms. SFFD plastic fire hats, sticker badges, coloring books, picture books and 911 magnets were distributed. 300 community members contacted. 24 Kidde smoke alarms distributed.
- November 06, 2019; 1130-1230 hours. 555 19th Street, San Francisco. Public. Fire drill observation. 100 participants.
- November 06, 2019; 1800-2030 hours. 555 Buena Vista Avenue, San Francisco. Residential. Fire & Life Safety Workshop consisting of Fire Safety in the Home PowerPoint presentation. The interactive Bullseye Digital Fire Extinguisher System was demonstrated. Fire & Life Safety Educational Information packets with NFPA Fire Safety Tip Sheets and NERT & Emergency Preparedness Check off-sheets in English, Cantonese and Russian & Spanish distributed. SFFD & NFPA brochures, Home Fire Extinguishers, Kitchen Fire Safety, Carbon Monoxide Alarms and Exit Drills in the Home, Alisa Ann Ruch Burn Foundation and sf72.org pamphlets were tabled. 7 keychain flashlights imprinted with sf-fire.org website address distributed. 7 attendees
- November 09, 2019; 0930-1130 hours. 4936 3rd Street, San Francisco. Public. Provided a training to the Black Firefighters Association Youth Fire Academy with the Bullseye Digital Fire Extinguishing System at the request of AFM Pruitt. 20 participants
- November 09, 2019; 0730-1730 hours. 3301 Lyon Street, San Francisco. Public. Worldwide Women "Girls Festival." Event held at the Palace of Fine Arts. Provided Fire & Life Safety Table and distributed printed information including fire safety tip sheets and brochures from SFFD, NFPA, USFA, Alisa Ann Ruch Burn Foundation, DEM, SFFD Recruitment, NERT Emergency Preparedness Check off-sheets, NFPA Fire Extinguishers on the Job, Kitchen Fire Safety, Carbon Monoxide Alarms and Exit Drills in the Home brochures, Alisa Ann Ruch Burn Foundation and 9-1-1 brochures. 'Wheel of Swag' utilized to distribute SFFD fire truck key chains, keychain flashlights, fidget spinners and Kidde smoke alarms. Plastic fire hats, sticker badges, coloring books, picture books distributed. In conjunction with the United Fire Service Women provided an 'confidence' obstacle course for the girls who participated. Additionally, provided Stop the Bleed and Hands Only CPR and Heimlich maneuver outreach. 6000 community members contacted. 36 Kidde smoke alarms.
- November 13, 2019; 0930-1100 hours. 300 Mission Street AKA One Market Plaza, (formerly 50 Beale). Public. Fire Relocation Drill Observation hosted by Paramount Group, Inc. 1500 participants.
- November 13, 2019; 1230-1400 hours. 462 Duboce Avenue, San Francisco. Residential. Fire & Life Safety Workshop consisting of Fire Safety in the Home

PowerPoint presentation. The interactive Bullseye Digital Fire Extinguisher System was demonstrated. Fire & Life Safety Educational Information packets with NFPA Fire Safety Tip Sheets and NERT & Emergency Preparedness Check off-sheets in English, Cantonese and Russian & Spanish distributed. SFFD & NFPA brochures, Home Fire Extinguishers, Kitchen Fire Safety, Carbon Monoxide Alarms and Exit Drills in the Home, Alisa Ann Ruch Burn Foundation and sf72.org pamphlets were tabled. 16 keychain flashlights imprinted with sf-fire.org website address distributed. 16 attendees.

- November 14, 2019; 1000 -1100 hours. 785 Brannan Street, San Francisco. Residential. Fire Drill Observation. 28 participants.
- November 15, 2019; 1000-1300 hours. 50 Raymond Avenue, San Francisco. Public. Fire & Life Safety Workshop consisting of Fire Safety in the Home PowerPoint presentation. The interactive Bullseye Digital Fire Extinguisher System was demonstrated. Fire & Life Safety Educational Information packets with NFPA Fire Safety Tip Sheets and NERT & Emergency Preparedness Check off-sheets in English, Cantonese and Russian & Spanish distributed. SFFD & NFPA brochures, Home Fire Extinguishers, Kitchen Fire Safety, Carbon Monoxide Alarms and Exit Drills in the Home, Alisa Ann Ruch Burn Foundation and sf72.org pamphlets were tabled. 75 keychain flashlights imprinted with sf-fire.org website address distributed. 75 attendees.
- November 19, 2019; 1230-1430 hours. 1855 – 15th Street, San Francisco. Residential. Fire & Life Safety Workshop consisting of Fire Safety in the Home PowerPoint presentation. The interactive Bullseye Digital Fire Extinguisher System was demonstrated. Fire & Life Safety Educational Information packets with NFPA Fire Safety Tip Sheets and NERT & Emergency Preparedness Check off-sheets in English, Cantonese and Russian & Spanish distributed. SFFD & NFPA brochures, Home Fire Extinguishers, Kitchen Fire Safety, Carbon Monoxide Alarms and Exit Drills in the Home, Alisa Ann Ruch Burn Foundation and sf72.org pamphlets were tabled. 20 keychain flashlights imprinted with sf-fire.org website address distributed. 20 attendees. Interpretation in Cantonese and Spanish provided by OCEIA.
- November 19, 2019; 1800-2000 hours. 650 Capital Avenue, San Francisco. SFPD Community Meeting at the Minnie & Love Ward Rec. Center. Public. Provided a presentation along with Captain Rainsford of the SF Police Department. A representative of Supervisor Yee was present and answered questions of the group as well. Our presentation included an overview of our services and how they can utilize them in addition to demonstration the use of a fire extinguisher with our Bullseye Digital Fire Extinguishing System. 20 community members were in attendance. 1 Kidde smoke alarm distributed.
- November 20, 2019; 0930-1100 hours. 1 Market Plaza, Steuart Tower, San Francisco. Public. Fire Relocation Drill Observation. 1500 Participants.
- November 20, 2019; 1300-1400 hours. 333 Taylor Street, San Francisco. Residential. Fire Drill Observation. 54 apartments and approximately 100 residents. Meeting immediately following the drill to discuss disaster preparedness and offer our Fire Safety in the Home Workshop. 30 participants.
- November 25, 2019; 1000-1030 hours. 540 Jones Street, San Francisco. Residential.

Fire Drill Observation of this 7 Story Type 5 building. 27 participants.

- November 25, 2019; 1100-1130 hours. 445 O'Farrell Street, San Francisco. Residential. Fire Drill Observation of this 4 Story Type 5 building. 55 participants.

Training Classes (internal):

Month/Year	Class
Nov. 2019	Fire Escape Inspection: Review annual and 5-year report; Field Inspection. Presented by National Fire Escape Association; 4 members attended.
Oct. 2019	CPVC sprinkler installation: design, use, plan review, field inspection; Presented by Jeff Landon of Lubriziol-BlazeMaster (36 members)
Oct. 2019	F/A System Audibility Requirements for R-1/R-2 Occupancies including low frequency sounders: plan review, field inspection (31 members) (rescheduled from Sept.)
Aug. 2019	Make-ups for missed BFP Plan Review 2 (Intermediate) class on water-based extinguishing systems held; 33 members completed the 21-hr, 6-week class
June - July 2019	BFP Plan Review 2 (Intermediate) class on water-based extinguishing systems; 38 BFP members to attend the 21-hour 6 wk (3.5 hr/wk) class
July 2019	Hydrogen Vehicle Fueling Stations: Codes, inspections, maintenance; Presenters Kyle McKeown Nel Hydrogen, Jennifer Hamilton of CA Fuel Cell Program (18 attendees)
June 2019	9-hr Means of Egress class for Fire Plan Reviewers (7) with DBI, SFPUC, MOD
June 2019	3-hr Code, Statute, and Regulation Class for new BFP members (5 attendees)
May 2019	Two-way Emergency Comm. Systems: 2019 updates/changes (60 mem. w/EID)
Apr. 2019	IEC 8-hr Hazardous Waste Operations Refresher Class (22 members)
Apr. 2019	2019 NFPA 72 code updates/changes – hosted by Bay Alarm (21 members)
Mar. 2019	IEC 24-hr Hazardous Waste Operations Training Class (8 members SFFD, 4 members DPH)
Feb. 2019	ERRCS 2016, 2019 code updates: plan review, inspection (66 members with EID, DEM)
Feb 2019	Flexible Sprinkler Drops: plan review, inspection presented by Victaulic (41 members)
Jan 2019	Battery systems: plan review, inspection, code changes (10 members)
Nov 2018	Battery systems: plan review, inspection, code changes (18 members)
Oct. 2018 – Jan. 2019	BFP Plan Review (Basic) class (36 members: 4 hrs/wk for 9 wks)

Training

Date	Scope	Location
10/10/2019	Place of Assembly	100 – 34 th Ave.
10/11/2019	Place of Assembly	99 Grove St.
10/30/2019	Water Flow	
11/2/2019	Life Safety Inspection	550 California St.
11/2/2019	Life Safety Inspection	45 Fremont St.
11/2/2019	Life Safety Inspection	525 Market St.
11/6/2019	Fire Escape Inspection	Oakland Fire Prevention
11/9/2019	Life Safety Inspection	101 Mission St.
11/9/2019	Life Safety Inspection	235 Montgomery St.
11/16/2019	Place of Assembly	10 S. Van Ness Ave.
11/16/2019	Life Safety Inspection	221 Main St.
11/16/2019	Life Safety Inspection	221 Main St.
11/19/2019	Place of Assembly; LPG Heater	Dreamforce
11/26/2019	Pace of Assembly	Conservatory of Flowers
11/26/2019	Life Safety	300 – 16 th St.

Note:

Scheduled Classes:

- Fire Escape Inspection: Review annual and 5-year report; Field Inspection. 12/4/2019; 0900 – 1600 Hours; HQ Fire Commission Room

Developing Classes:

- SFFD plan review submittal and field inspection requirements for “like-for-like” fire alarm panel/device replacement.
- Orientation/Introductory Fire, Building Code class for (7) new and all interested members.
- Significant Code Changes to 2019 CBC, 2019 CFC, and 2019 Means of Egress
- Cal OES Post-Disaster Safety Assessment Program (SAP) Evaluator training

Plan Check Section Update, Assistant Fire Marshal Brown

Fire Plan Check Section Update: November 2019

	Nov. '19 1053 (OTC 972)	Oct. '19 1304 (OTC 1058)
Permit applications submitted (permits approved):		
Fire Plan Review fees collected at filing:	\$379,048	\$265,003
Fire Plan Review fees paid at issuance:	\$491,861	\$729,516
Total Fire Plan Review Fees Collected:	\$870,909	\$994,518
Total Fire Inspection Fees Collected at Issuance:	\$170,530	\$236,240
Water Flow revenue collected:	\$10,395	\$24,215

Fire Only Pre-Application Meeting Revenue	\$4,680	\$3,055
Fees Collected DBI Pre-Application Meeting	\$8,190	\$6,855.00
Fees Collected DBI Easement Review	\$0	\$0
Plan Review Summary		
TOTAL FIRE FEES COLLECTED:	\$1,064,704	\$1,383,106
<i>(FYI DBI TOTAL FEES COLLECTED:</i>	\$5,578,853	\$7,382,471
Summary:		
Total Plans in Fire Review Report:	595	611
No. of Plans reviewed but awaiting responses (“ON HOLD”):	467	497
No. of Plans waiting for review:	127	114

Water Flow: 59 analysis and 34 water flows and 2 requested for after-hours water flow

City-paid overtime: 27.5 hours Lau and 25 hours Samson for water flows for ISO project, 5 hours admin Haney.

Large Community Development Projects, Assistant Fire Marshal Patt

Community Developments: Horizontal Design

The horizontal design review will include review of street maps and site plans for Fire Department vehicle access (to project site), access to water supplies (LPWSS), and building access. Total developments in process; SFFD comments issued (On hold – awaiting response/resolution from developer)

- Treasure Island 8000 units
- Yerba Buena Island (YBI Island)
- Plumbers Union
- Hunters View
- Hunters point shipyard
- India basin, 1375 units. Preliminary Master Plan
- Potrero Power Station. 1800 residential units
- Potrero Hope
- Candlestick Point
- Mission Rock.
- Sunnydale HOPE
- 5 M Project
- Mission Bay- China Basin
- Balboa Reservoir
- Potrero Hope
- Visitacion Valley
- Pier 70
- Park Merced

Community Developments: Vertical Design, Mayor's Office of Housing and Community Development (MOHCD) and 100% affordable housing

- Approved and Signed -off plans for 385 Eddy - with 68 units.
- Approved and Signed off plans for 242 Hahn Street with 167 units
- Pre-Application for 21721 Hunters View Phase 3, Block 14 and 17 with 118 units.
- 1621 Market ST, Site Permit, Application No. 2019-0501-9456 S. with 185 units.
- Approved and Signed-off plans of 266 4th ST site permit with 64 units
- Approved and Signed-off 681 plans for Florida with 130-units
- Approved and Signed-off the plans for 3001-3021 24th St- with 45-units
- Reviewed and sent SFFD Comments for 151 Friedell Street Site permit with 45 units
- Reviewed and sent SFFD Comments for 351 Friedell Street Site permit with 67 units
- Approved and Signed-off for 3051 Folsom St. RAD (17 building) with 408 units
- Approved and Signed-off for 4840 Mission St with 137 units
- Approved and Signed-off for 1068 Mission St, factory -built. with 254 units
- Approved and Signed-off for 5 Thomas Million- North Buildings_ Building B, with 174 units
- Approved and Signed-off for 5 Thomas Million- North Buildings_ Building A, with 90 units
- Approved and Signed-off for 5 Thomas Million-South Buildings, Building C, with 67 units
- Approved and Signed-off for 5 Thomas Million- North Buildings_ Building D, with 113 units
- Approved and Signed-off for 5 Thomas Million- North Buildings_ Building E, with 133 units

Total number of units that have been approved this month are 1850 for both site permits and Arch plans.

Accessory Dwelling Units (ADU) and Unit Legalization

- Info regarding the Addition of Dwelling Unit from 11/1/19 to 11/30/19
- Total Accessory Dwelling Units (ADU) reviewed 51 units.
- Reviewed and approved Accessory Dwelling Units (ADU) and Unit Legalization plans for 38 units.
- Reviewed and sent comments of Accessory Dwelling Units (ADU) and Unit Legalization plans for 13 units.

Bureau of Fire Investigation Update, AFM Pruitt

The number of Open/Active Fire Investigation Reports for November 2019 is 81. The reports include the following types of fires:

- 32 Structure Fires

- 23 Vehicle Fires
- 20 Outside Fires
- 1 Explosion
- 5 Special Incident

TASC

SFMTA - TASC, SDAT, DPW, Vision Zero Project, BART, Chase Center, Alice Griffith Apartments and SFFD Fire Access

SFMTA: TASC (Transportation Advisory Safety Committee)

- All streetscape modification proposals impacting Fire Access reviewed bi-monthly but only one this month due to Thanksgiving Holiday. No objections to 7 bike share station locations, 3 Speed Humps in school and park zones, and 3 speed cushions.

SDAT (Street Design Advisory Team)

- Weekly meetings at SF Planning Department to review and provide comments for streetscape plans/proposals for new developments. Working on the streetscape dimensions for new SFFD St. 13 project with CD3. Also reviewing plans for the new Bluxome St. project that impacts SFFD St. 8.

DPW

- SFFD received 3 requests from DPW for SFFD plan review to provide comments on developer/contractor project requests that include street/sidewalk modifications, tentative mapping approval, street encroachments, sidewalk streetscape modifications; SFFD plan review to ensure SFFD apparatus, building and fire access.

Vision Zero

- SFFD Vision Zero Committee Chair – participated in Vision Zero National Day of Remembrance ceremony at City Hall and walk through the Tenderloin to honor the street fatality victims and their families. Attended SF Bicycle Coalition event per CD1. Also, working on the SFFD Accident and Transit Committee to review and potentially implement new procedures that will decrease SFFD involved accidents.

BART

- Continuing to work with BART/ MUNI by inspecting the stations. Awaiting FM approval/FPE Andrawes approval for the annual SFFD draft checklist as this will be the standard checklist for ALL BART Stations in the Bay Area. Confirmed compliance from SFFD NOV's from 2017 so currently no open SFFD NOV's.

Chase Center

- Continuing to attend Chase Center Roundtable discussions at City Hall and the Life Science Building Fibrogen building regarding SFFD Access/Emergency Response.

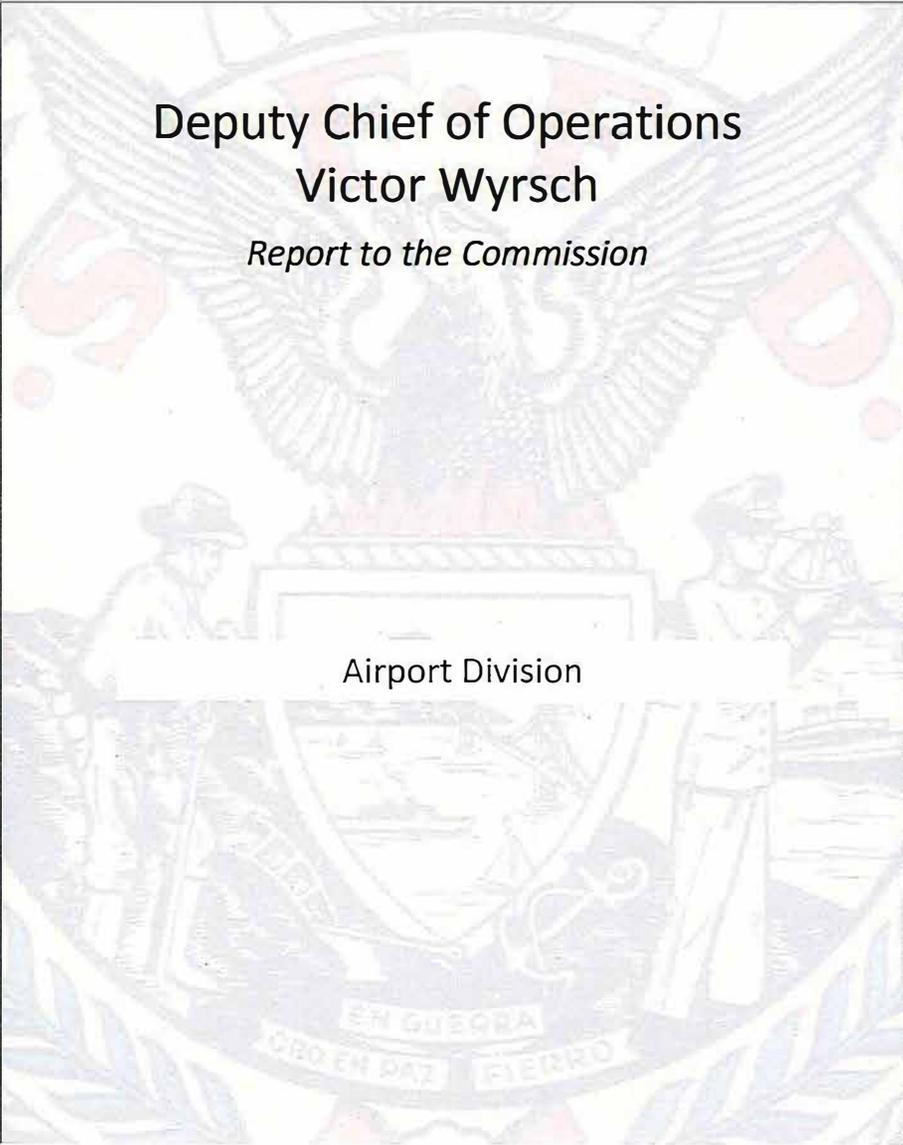
SFFD

- Contacted the Fire Stations regarding Speed Humps/Cushions and other Traffic Calming devices in their response area to confirm approval/objections prior to TASC. Better Market Street, 6th St Improvement Project and Howard/ Folsom St are large projects that are continually under review as modifications are made to accommodate the SFFD. Contacted Uber to program GeoFence in front of St. 8 so drivers do not pick up or drop off there. Also resolved St. 1 concerned with Shipley Alley behind the Station.

The SFMTA accidentally allowed parking on both sides of alley which did not allow SFFD access... the SFMTA corrected immediately.

SFMTA TASC MEETING
November 14 (one meeting due to holiday season)

Type of Street Modification	SFFD Approval	SFFD Objection	Objection but Resolved	Held for later Hearing
Bike Share Stations	8	0	N/A	N/A
Bicycle Lanes, Class II	0	0	N/A	N/A
Bicycle Lanes, Class III	0	0	N/A	N/A
Bicycle Lanes, Class IV	2	0	-	-
Raised Crosswalk	N/A	N/A	N/A	N/A
Raised Island	N/A	N/A	N/A	N/A
Sidewalk Widening	0	0	-	-
Speed Humps	3	0	N/A	N/A
Speed Cushions	3	0	N/A	N/A
Speed Table	0	0	N/A	N/A



Deputy Chief of Operations
Victor Wyrsh

Report to the Commission

Airport Division

SFFD Airport Division Recent Activities

Division Update November 1 to 30, 2019

ADC Khairul Ali

- Facilitated CDI Airport Division Visit and Presentation
- Attended NTSB Transportation Disaster Assistance Operations Workshop Panel
- Conducted Airport Division Annual Firefighter/Paramedic Vacancy Bid
- Marched in the Veterans Day Parade
- Attended Fire Station #3 Indoor Air Quality Presentation
- Participated in FAA Tower Active Shooter Exercise
- Attended annual SFIA Budget Briefing
- Attended the SFFD Retirement Ceremony @ Headquarters
- Attended a Red Cap Training Exercise Planning Meeting
- Participated in SFIA Transgender Awareness Flag Ceremony
- Attended a Full-Scale Exercise After Action De-Brief Meeting at EOC
- Participated at EOC for 1st Amendment Demonstration Activities
- Quarterly Check-in Meeting with Airport Director Ivar Satero
- Attended monthly SFIA Local Runway Safety Meeting
- Attended Monthly Emergency Operations Group Meeting
- Monthly Check-in meeting with SFIA COO Jeff Littlefield
- Attended Airfield Operations Meeting
- Attended one Fire Commission Meeting
- Attended weekly SOG Meetings with SFIA COO Ralf Ruckelshausen & SFIA Operations
- Attended SFFD bi-weekly Staff Meeting
- Attended SFIA bi-weekly Management Meetings
- Met with Airport Division Battalion Chiefs, Rescue Captains, & Fire Prevention personnel

Operations/Training – Captain Lee and Lieutenant McCulloch

- Facilitated & attended annual Hazardous Material Recertification Training
- Met with representatives from United MOC regarding facility hazardous
- Coordinated January 2020 Live Burn Training at DFW Airport
- Attended Runway Safety Meeting
- Scheduled 139 ARFF Training via Target Solution
- Create 2020 Airport Division 139 Training Calendar
- Attended Active Shooter Exercise Debriefing
- Attended SFO Mobile Command Vehicle Training
- Attended SFO Executive Staff Meeting

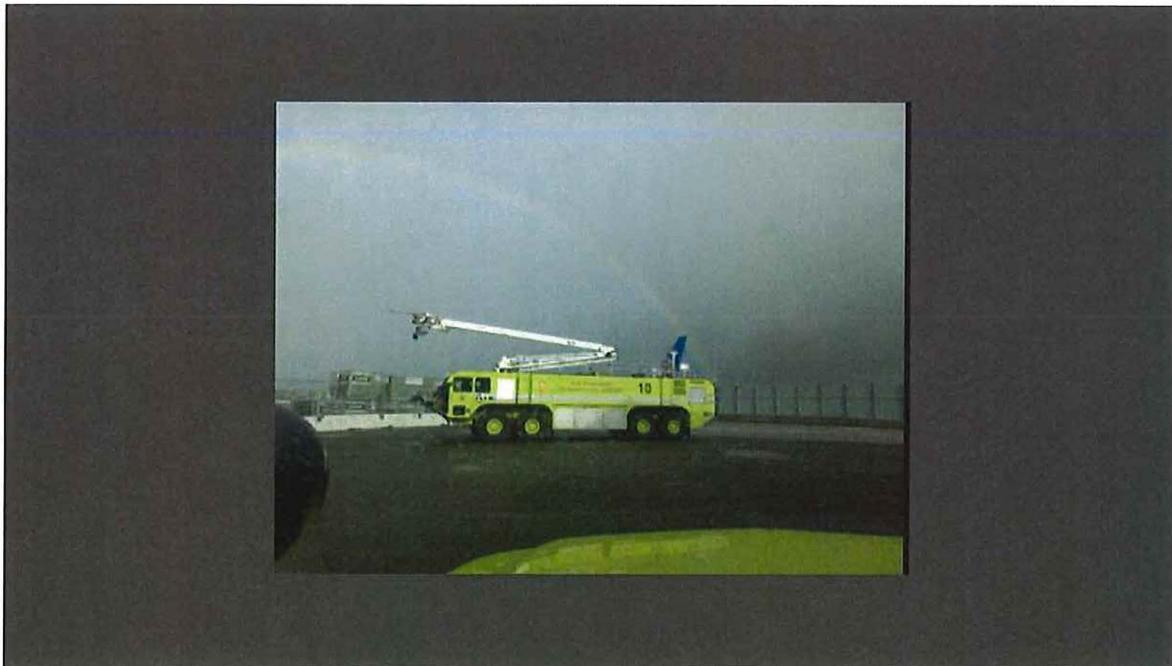
- Met with Emergency Management Staff regarding 2020 Annual Exercise
- Conducted FAR 139 Training – Cargo Aircraft Hazards/Specialized Equipment
- Conducted Digitally Enhanced Vision System, TIC and Heat Gun training for ARFF Drivers
- Conducted FLIR Operations training including cones course & targeting for aircraft piercing
- Established a Red Cap Planning Committee with various SFIA agencies
- Continued on-going ARFF training for new drivers
- Participated in Active Shooter Control Tower Drill, along with PD, SWAT and CBP
- Attended SFIA Ramp Safety meeting
- Met with representative from DEVs Eagle Eye to discuss operating issues

Rescue Captains Beach, Beckwith, and Schorr

- Provided one first aid training class
- Responded to 63 medical calls, assisted/observed Paramedics on other non-emergency calls
- Picked-up, reviewed, and graded written PCR's and delivered them to Station #49
- Attended San Mateo County EMSA MCI work group meeting
- Attended San Mateo County Committee's QLC, OPS
- Attended Emergency Operations meeting at the SFO EOC
- Monthly Target Solutions Training
- Attended Annual Hazardous Materials Refresher Training
- Attended Emergency Operations Meeting at SFIA EOC
- Conducted MCU Drill with SFO CERT
- Attended EOC Exercise

CAD RUN TOTALS – November 2019

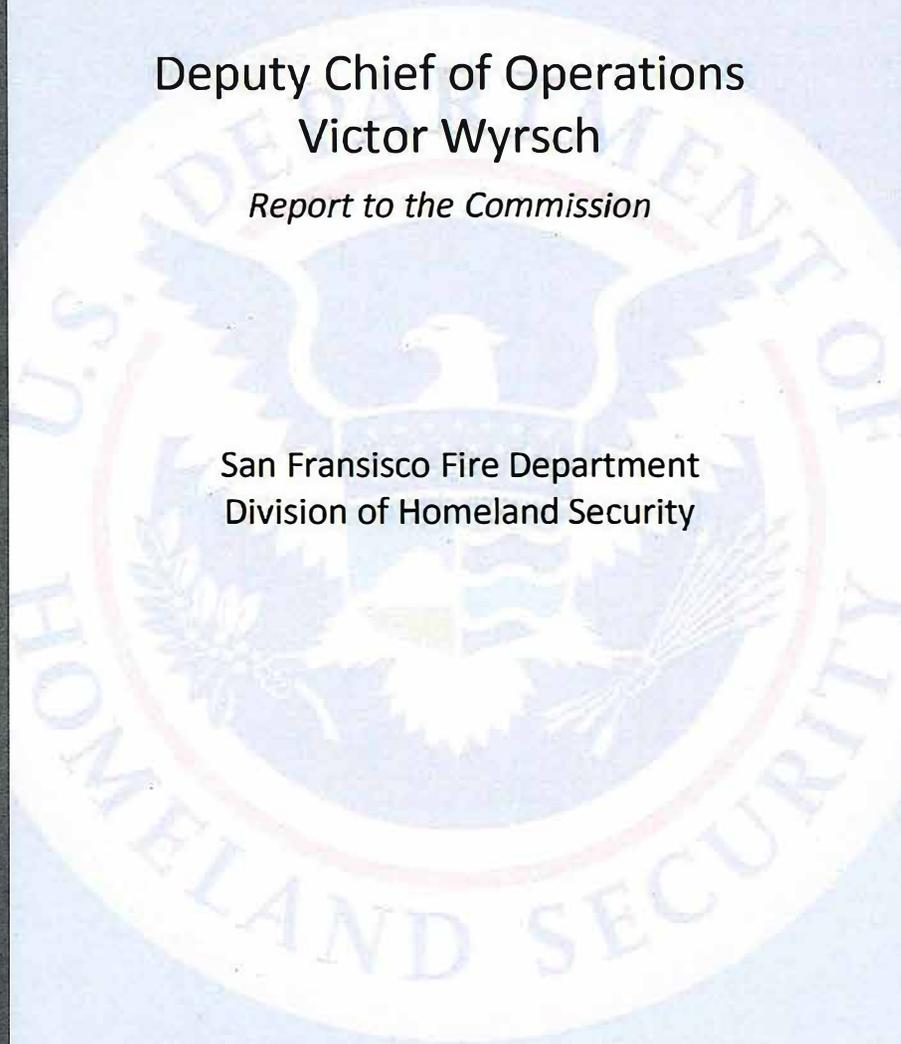
TYPE	DESCRIPTION	COUNT
5150	PSYCHEVALUATION	2
519	VEH ACCIDENT W/ INJ	3
520	AIDED CASE	373
528	FIRE	3
ALERT2	ALERT TWO	5
DRILL	DRILL	2
ELEV	ELEVATOR RESCUE	12
FIRE	FIRE ALARM	44
FUEL	FUEL ALARM	1
GASINV	GAS INVESTIGATION	6
ODORINV	ODOR INVESTIGATION	4
REDCAP	REDCAP EXERCISE / DRILL	2
SEWAGE	SEWAGE LEAK	3
SMKINV	SMOKE INVESTIGATION	1
SPILL	SPILL OF MATERIAL	4
SVC	SERVICE CALL	17
WMAIN	WATER MAIN BREAK	4
	TOTAL	486
	BIKE MEDIC TOTAL	242



Deputy Chief of Operations
Victor Wyrsh

Report to the Commission

San Francisco Fire Department
Division of Homeland Security



SFFD Homeland Security Activities

Division Update November 1 to December 31, 2019

ADC Michael Cochrane

Meetings/Exercises Attended/ EAPs:

- Winter Storm Conference Calls
- Battalion Control Drill- Windshield Survey Maps review- submitted to DEM for update
- Policy Review
- OCA specs for UAS
- Surveillance Technology Inventory
- Solar Review
- A WSS Drill/ Fireboat 3
- Monthly Disaster Preparedness Coordinator meeting
- FIREOPS- SFPD
- Disaster Committee planning and meeting
- Operation Return with DEM, USCG- Plan review and commentary
- Citywide Fuel Group
- Special Events Steering Committee
- Support UASI classes with ADC of Training
- CCSF Emergency Response Plan (ERP) revision
- DEM/ DPH- Battalion control- Dispatch Protocols
- SFPD Operational Orders distribution
- Secret Service notifications and requests
- Grants oversight
- Training and Exercise Planning meeting
- Multiple UASI meetings- Approval Authority
- USAR meeting
- NERT
- NCRIC interface- ongoing support
- SFFD IMT Team planning
- Medical plan review for Special Events
- MCI disaster trailers inquiry to DPH
- FDOC orientation guide
- MCT meeting with DPH- deployment and staffing for large events
- Winter Storm Conference Calls
- Policy Review
- OCA posted UASI drone
- Surveillance Technology Inventory meeting with COIT

- SRI Menlo Park radiological exercise with the FBI
- AWSS meeting with Chiefs
- Monthly Disaster Preparedness Coordinator meeting
- Disaster Committee planning and meeting
- Citywide Fuel Group
- Special Events Steering Committee
- HAM radio G.O.
- CCSF Emergency Response Plan (ERP) revision
- DEM/ DPH- Battalion control- Dispatch Protocols
- SFPD Operational Orders distribution
- Secret Service notifications and requests
- Grants oversight
- UAS Fleet Week after action with Military
- Multiple UASI meetings- Approval Authority
- Canine interviews. 2 members chosen
- NERT
- NCRIC interface- ongoing support
- SFFD IMT Team planning
- Medical plan review for Special Events
- Safety fair for Disaster preparedness
- FDOC orientation guide
- Mobile Command training set up
- Set up Active Shooter training with SFSD

Details for CDI

- Retirement Ceremony
- Turkey Carving
- Funeral
- SFO Cancer Foundation event

Safety 2

- Multiple working fires
- 2nd alarm support
- SFOHAZMAT

NCRIC

- SAR reporting and review of alerts
- Visitor Screening
- SAR reporting and review of alerts
- Visitor Screening

Canine Unit Drills

- Monthly drills
- Canine
- Canine interviews

On-going Planning

- FDOC work
- Mobile Command-Pick up
- SFFD IMT ongoing development.
- Continue to work with DEM for SFFD support.
- Disaster Manual updates ongoing- Assignments Issued/Upcoming meetings
- NERT section update
- UASI grants



FBI San Francisco
and the
Department of Energy's National Nuclear Security Administration
invite you to:

Radiological Emergency Operations





NEW YEAR'S EVE - SAN FRANCISCO

TEXT: NYESF

TO: 888-777



HAM Radio





THANK YOU

**FOLLOW SFFD ON
SOCIAL MEDIA:**

- TWITTER-@SFFDPIO
- INSTAGRAM- @SFFDPIO
- FACEBOOK- YOURSFFD
- YOU-TUBE- SFFDPIO
- PERISCOPE- SFFDPIO
- WWW-SF-FIRE.ORG



QUESTIONS?

San Francisco Fire Department Monthly Response to Medical Calls Through 01/01/2020

First Unit On Scene [6]

	Non Emergency Response (Priority 2)					Emergency Response (Priority 3)						
	Source Data		Validated Responses			Source Data		Validated Responses				% OTP
	Count	90th %	Count	Average	90th %	Count	90th %	Count	Average	90th %		
2019/01	5,015	17.55	4,912	9.21	16.68	4,656	6.00	3,856	3.47	5.30	80.42	
2019/02	4,784	17.83	4,699	9.31	17.07	4,324	5.92	3,533	3.47	5.20	80.58	
2019/03	5,398	17.99	5,315	9.47	17.44	4,963	5.97	4,054	3.58	5.40	79.21	
2019/04	4,866	17.87	4,786	9.26	17.12	4,693	5.73	3,893	3.44	5.13	81.48	
2019/05	5,115	18.15	5,024	9.34	17.38	4,729	5.88	3,870	3.37	5.15	82.02	
2019/06	5,014	18.68	4,888	9.63	17.93	4,962	6.18	4,054	3.45	5.37	80.54	
2019/07	4,967	17.92	4,870	9.32	17.28	4,528	5.90	3,654	3.41	5.22	82.21	
2019/08	5,109	18.20	4,993	9.51	17.71	4,995	6.12	4,019	3.46	5.27	81.06	
2019/09	5,114	18.87	5,037	9.57	18.06	5,070	6.17	4,136	3.43	5.23	80.51	
2019/10	5,212	18.78	5,132	9.63	18.08	5,205	6.12	4,214	3.44	5.37	80.40	
2019/11	4,634	18.28	4,547	9.47	17.58	4,854	6.18	3,901	3.55	5.47	78.49	
2019/12	5,169	18.95	5,094	9.82	18.18	5,168	6.28	4,216	3.68	5.53	77.16	
2020/01	183	16.28	177	8.61	15.29	200	6.22	165	3.57	5.80	75.15	

First ALS Unit On Scene [7]

	Non Emergency Response (Priority 2)					Emergency Response (Priority 3)						
	Source Data		Validated Responses			Source Data		Validated Responses				% OTP
	Count	90th %	Count	Average	90th %	Count	90th %	Count	Average	90th %		
2019/01	4,983	17.80	4,891	9.41	16.85	4,631	6.90	3,834	3.85	6.06	93.84	
2019/02	4,740	18.00	4,664	9.55	17.23	4,301	7.12	3,513	3.89	6.05	93.62	
2019/03	5,345	18.36	5,266	9.76	17.65	4,937	6.86	4,034	3.96	6.10	93.33	
2019/04	4,823	17.98	4,753	9.54	17.26	4,655	6.91	3,870	3.90	6.18	93.28	
2019/05	5,058	18.34	4,984	9.60	17.56	4,692	6.83	3,842	3.82	6.03	93.91	
2019/06	4,948	18.85	4,846	9.89	18.02	4,892	7.33	4,009	3.91	6.37	92.17	
2019/07	4,911	18.23	4,823	9.58	17.43	4,493	6.83	3,631	3.85	6.12	93.53	
2019/08	5,056	18.53	4,949	9.80	17.89	4,954	7.03	3,991	3.83	6.05	93.69	
2019/09	5,054	19.27	4,990	9.88	18.30	5,030	7.32	4,107	3.84	6.15	93.08	
2019/10	5,155	19.06	5,091	9.93	18.30	5,174	7.02	4,187	3.85	6.17	93.38	
2019/11	4,600	18.66	4,521	9.69	17.83	4,821	6.95	3,879	3.88	6.07	93.40	
2019/12	5,113	19.10	5,051	10.07	18.35	5,131	7.33	4,191	4.06	6.48	92.29	
2020/01	172	15.53	166	8.59	14.61	195	6.63	159	3.87	6.21	93.71	

First Ambulance On Scene [8],[9]

	Non Emergency Response (Priority 2)						Emergency Response (Priority 3)					
	Source Data		Validated Responses			% OTP	Source Data		Validated Responses			% OTP
	Count	90th %	Count	Average	90th %		Count	90th %	Count	Average	90th %	
2019/01	4,840	18.80	4,693	10.39	17.50	94.48	4,478	10.78	3,651	5.61	8.98	93.67
2019/02	4,581	19.05	4,461	10.57	17.83	94.04	4,166	11.08	3,370	5.65	9.15	93.00
2019/03	5,125	19.74	4,989	10.90	18.43	92.82	4,744	10.81	3,825	5.75	9.44	91.79
2019/04	4,651	19.20	4,543	10.57	17.88	94.25	4,480	10.28	3,687	5.50	8.92	93.36
2019/05	4,880	19.50	4,757	10.71	18.23	93.63	4,476	10.66	3,629	5.67	9.03	93.17
2019/06	4,721	19.95	4,598	11.01	18.60	92.45	4,641	10.82	3,751	5.77	9.30	92.67
2019/07	4,735	19.29	4,596	10.62	17.99	93.89	4,294	10.70	3,423	5.53	8.87	94.13
2019/08	4,838	19.71	4,684	11.02	18.65	92.42	4,733	11.07	3,754	5.66	9.23	92.65
2019/09	4,802	20.40	4,692	11.31	19.15	91.58	4,789	11.57	3,850	5.92	9.97	90.23
2019/10	4,896	20.52	4,783	11.35	19.30	91.45	4,899	11.63	3,918	5.88	9.68	91.17
2019/11	4,404	19.98	4,296	11.01	18.83	91.99	4,614	10.95	3,643	5.81	9.36	92.40
2019/12	4,918	20.22	4,795	11.34	19.14	91.93	4,914	11.60	3,970	5.95	9.87	90.38
2020/01	163	16.69	156	9.45	14.96	96.79	181	10.63	144	5.52	9.58	93.06

San Francisco Fire Department Monthly Response to Medical Calls Through 12/04/2019

First Unit On Scene [6]

	Non Emergency Response (Priority 2)					Emergency Response (Priority 3)						
	Source Data		Validated Responses			Source Data		Validated Responses				% OTP
	Count	90th %	Count	Average	90th %	Count	90th %	Count	Average	90th %		
2018/12	5,084	17.98	4,990	9.27	17.17	4,707	5.91	3,871	3.40	5.33	80.32	
2019/01	5,015	17.55	4,912	9.21	16.68	4,656	6.00	3,856	3.47	5.30	80.42	
2019/02	4,784	17.83	4,699	9.31	17.07	4,324	5.92	3,533	3.47	5.20	80.58	
2019/03	5,398	17.99	5,315	9.47	17.44	4,963	5.97	4,054	3.58	5.40	79.21	
2019/04	4,866	17.87	4,786	9.26	17.12	4,693	5.73	3,893	3.44	5.13	81.48	
2019/05	5,115	18.15	5,024	9.34	17.38	4,729	5.88	3,870	3.37	5.15	82.02	
2019/06	5,014	18.68	4,888	9.63	17.93	4,962	6.18	4,054	3.45	5.37	80.54	
2019/07	4,967	17.92	4,870	9.32	17.28	4,528	5.90	3,654	3.41	5.22	82.21	
2019/08	5,109	18.20	4,993	9.51	17.71	4,995	6.12	4,019	3.46	5.27	81.06	
2019/09	5,114	18.87	5,037	9.57	18.06	5,070	6.17	4,136	3.43	5.23	80.51	
2019/10	5,212	18.78	5,132	9.63	18.08	5,205	6.12	4,214	3.44	5.37	80.40	
2019/11	4,634	18.28	4,547	9.47	17.58	4,854	6.18	3,901	3.55	5.47	78.49	
2019/12	644	19.47	630	10.04	18.77	667	6.35	551	3.67	5.58	79.67	

First ALS Unit On Scene [7]

	Non Emergency Response (Priority 2)					Emergency Response (Priority 3)						
	Source Data		Validated Responses			Source Data		Validated Responses				% OTP
	Count	90th %	Count	Average	90th %	Count	90th %	Count	Average	90th %		
2018/12	5,031	18.27	4,950	9.56	17.42	4,678	6.93	3,854	3.83	6.15	93.59	
2019/01	4,983	17.80	4,891	9.41	16.85	4,631	6.90	3,834	3.85	6.06	93.84	
2019/02	4,740	18.00	4,664	9.55	17.23	4,301	7.12	3,513	3.89	6.05	93.62	
2019/03	5,345	18.36	5,266	9.76	17.65	4,937	6.86	4,034	3.96	6.10	93.33	
2019/04	4,823	17.98	4,753	9.54	17.26	4,655	6.91	3,870	3.90	6.18	93.28	
2019/05	5,058	18.34	4,984	9.60	17.56	4,692	6.83	3,842	3.82	6.03	93.91	
2019/06	4,948	18.85	4,846	9.89	18.02	4,892	7.33	4,009	3.91	6.37	92.17	
2019/07	4,911	18.23	4,823	9.58	17.43	4,493	6.83	3,631	3.85	6.12	93.53	
2019/08	5,056	18.53	4,949	9.80	17.89	4,954	7.03	3,991	3.83	6.05	93.69	
2019/09	5,054	19.27	4,990	9.88	18.30	5,030	7.32	4,107	3.84	6.15	93.08	
2019/10	5,155	19.06	5,091	9.93	18.30	5,174	7.02	4,187	3.85	6.17	93.38	
2019/11	4,600	18.66	4,521	9.69	17.83	4,821	6.95	3,879	3.88	6.07	93.40	
2019/12	640	19.54	628	10.21	18.81	665	7.81	549	4.09	6.72	91.07	

First Ambulance On Scene [8],[9]

	Non Emergency Response (Priority 2)						Emergency Response (Priority 3)						
	Source Data		Validated Responses			% OTP	Source Data		Validated Responses				% OTP
	Count	90th %	Count	Average	90th %		Count	90th %	Count	Average	90th %		
2018/12	4,851	19.48	4,729	10.72	18.10	93.55	4,499	10.85	3,684	5.67	9.17	92.86	
2019/01	4,840	18.80	4,693	10.39	17.50	94.48	4,478	10.78	3,651	5.61	8.98	93.67	
2019/02	4,581	19.05	4,461	10.57	17.83	94.04	4,166	11.08	3,370	5.65	9.15	93.00	
2019/03	5,125	19.74	4,989	10.90	18.43	92.82	4,744	10.81	3,825	5.75	9.44	91.79	
2019/04	4,651	19.20	4,543	10.57	17.88	94.25	4,480	10.28	3,687	5.50	8.92	93.36	
2019/05	4,880	19.50	4,757	10.71	18.23	93.63	4,476	10.66	3,629	5.67	9.03	93.17	
2019/06	4,721	19.95	4,598	11.01	18.60	92.45	4,641	10.82	3,751	5.77	9.30	92.67	
2019/07	4,735	19.29	4,596	10.62	17.99	93.89	4,294	10.70	3,423	5.53	8.87	94.13	
2019/08	4,838	19.71	4,684	11.02	18.65	92.42	4,733	11.07	3,754	5.66	9.23	92.65	
2019/09	4,802	20.40	4,692	11.31	19.15	91.58	4,789	11.57	3,850	5.92	9.97	90.23	
2019/10	4,896	20.52	4,783	11.35	19.30	91.45	4,899	11.63	3,918	5.88	9.68	91.17	
2019/11	4,404	19.98	4,296	11.01	18.83	91.99	4,614	10.95	3,643	5.81	9.36	92.40	
2019/12	620	20.08	601	11.21	19.08	92.35	638	11.28	514	5.75	9.61	91.83	

**San Francisco Fire Department
Activity Summary Report**

From: 11/01/2019
To: 11/30/2019

Calls by Resource Utilization

<i>Call Type</i>	<i>Calls</i>	<i>%</i>
EMS	3,813	30.75%
Fire	2,368	19.10%
Fire/EMS	6,219	50.15%
Total:	12,400	

Calls by Resource Utilization

<i>Call Type</i>	<i>Priority</i>	<i>Calls</i>	<i>%</i>
EMS	3	585	4.72%
EMS	2	3,228	26.03%
Fire	3	2,313	18.65%
Fire	2	55	0.44%
Fire/EMS	3	4,593	37.04%
Fire/EMS	2	1,626	13.11%
Total:		12,400	

Responses By Unit Type

<i>Unit Type</i>	<i>Runs</i>	<i>%</i>
Chief	1,958	7.31%
Engine	8,965	33.47%
Medic	7,819	29.19%
Others	1,160	4.33%
Private	2,998	11.19%
Rescue Captain	961	3.59%
Rescue Squad	374	1.40%
Truck	2,552	9.53%
Total:	26,787	

Calls by Battalion

<i>Battalion</i>	<i>Calls</i>	<i>%</i>
B01	1,255	10.12%
B02	2,580	20.81%
B03	2,275	18.35%
B04	1,205	9.72%
B05	823	6.64%
B06	836	6.74%
B07	568	4.58%
B08	1,001	8.07%
B09	850	6.85%
B10	937	7.56%
OTH	70	0.56%
Total:	12,400	

Incidents By Call Type

Call Type	Count	%	Call Type	Count	%
Medical Incident	2,068	16.7	Water Rescue	12	0.1
Sick Call	1,327	10.7	Burns	11	0.1
Alarms	1,043	8.4	Odor (Strange / Unknown)	9	0.1
Falls	899	7.2	Environmental Exposure	6	0.0
Subject Unconscious	828	6.7	HazMat	5	0.0
Breathing Difficulty	752	6.1	Explosion	5	0.0
Medical Nature Unknown	445	3.6	Industrial Accidents	2	0.0
Chest Pain	420	3.4	Electrocution	2	0.0
Traffic Collision	383	3.1	Drowning	2	0.0
Structure Fire / Smoke in Building	351	2.8	Assist Police	2	0.0
Citizen Assist / Service Call	319	2.6	Extrication / Entrapped (Machinery, Vehicle)	1	0.0
Cardiac Arrest	293	2.4	Confined Space / Structure Collapse	1	0.0
Assault	291	2.3	Train / Rail Incident	1	0.0
Seizures	266	2.1			
Overdose	260	2.1			
Hemorrhage	241	1.9			
Outside Fire	234	1.9			
Abdominal Pain	222	1.8			
Other	200	1.6			
Transfer	184	1.5			
Trauma	182	1.5			
Stroke	166	1.3			
Psychiatric Problem	120	1.0			
Electrical Hazard	120	1.0			
Elevator / Escalator Rescue	90	0.7			
Gas Leak (Natural and LP Gases)	87	0.7			
Diabetic Problems	80	0.6			
Back Pain	66	0.5			
Heart Problem	61	0.5			
Allergic Reaction	60	0.5			
Smoke Investigation (Outside)	50	0.4			
Stab/Gunshot/Penetrating Trauma	45	0.4			
Headache	45	0.4			
Vehicle Fire	36	0.3			
Choking	29	0.2			
Pregnancy	25	0.2			
Animal Bites	21	0.2			
Eye Problem	18	0.1			
Fuel Spill	18	0.1			

Working Fires and Greater Alarms

Call No.	Date	Address	Batt.	Alarms	Losses	Units	Pers.
19131797	11/01/2019	572 27TH AV	B07	2		27	67
19133090	11/04/2019	5351 GEARY BL	B07	2	\$300,000	24	64
19133872	11/06/2019	928 CONNECTICUT ST	B10	1	\$60,000	15	40
19135838	11/10/2019	2201 VAN NESS AV	B04	1		15	40
19136295	11/11/2019	271 22ND AV	B07	1		16	
19136901	11/13/2019	1722 SUNNYDALE AV	B09	1	\$2,000	13	38
19136981	11/13/2019	1985 SAN JOSE AV	B09	2	\$350,000	26	65
19138172	11/16/2019	456 CASTRO ST	B05	4		51	
19138848	11/17/2019	17TH ST/SHOTWELL ST	B02	1		14	39
19139162	11/18/2019	13 SURREY ST	B06	1	\$1,200	11	33
19139722	11/19/2019	NORIEGA ST/35TH AV	B08	1	\$1,400,000	22	52
19140228	11/20/2019	1571 THOMAS AV	B10	1	\$60,000	15	40
19140923	11/22/2019	808 WASHINGTON ST	B01	1	\$95,000	14	38
19141112	11/22/2019	45 CASTRO ST	B05	1	\$25,500	13	38
19141270	11/23/2019	10 CRESTLINE DR	B06	1		13	37
19142039	11/25/2019	367 MOULTRIE ST	B06	1	\$16,000	14	38
19143008	11/27/2019	650 GILMAN AV	B10	1	\$20,000	14	37
19143662	11/29/2019	145 CAPP ST	B02	1	\$200,000	14	39
19143813	11/29/2019	935 HYDE ST	B04	1	\$13,000	13	38
19144061	11/30/2019	25TH AV/EL CAMINO DEL MAR	B07	1		13	
19144237	11/30/2019	5131 3RD ST	B10	1	\$65,000	13	37

Total Working Fires and Greater Alarms: 21

**San Francisco Fire Department
Activity Summary Report**

From: 12/01/2019
To: 12/31/2019

Calls by Resource Utilization

<i>Call Type</i>	<i>Calls</i>	<i>%</i>
EMS	4,219	31.15%
Fire	2,641	19.50%
Fire/EMS	6,683	49.35%
Total:	13,543	

Calls by Resource Utilization

<i>Call Type</i>	<i>Priority</i>	<i>Calls</i>	<i>%</i>
EMS	I	5	0.04%
EMS	3	613	4.53%
EMS	2	3,601	26.59%
Fire	I	1	0.01%
Fire	3	2,566	18.95%
Fire	2	74	0.55%
Fire/EMS	3	4,883	36.06%
Fire/EMS	2	1,800	13.29%
Total:		13,543	

Responses By Unit Type

<i>Unit Type</i>	<i>Runs</i>	<i>%</i>
Chief	2,180	7.52%
Engine	9,627	33.22%
Hospital	1	0.00%
Medic	8,660	29.88%
Others	1,242	4.29%
Private	3,028	10.45%
Rescue Captain	975	3.36%
Rescue Squad	394	1.36%
Truck	2,876	9.92%
Total:	28,983	

Calls by Battalion

<i>Battalion</i>	<i>Calls</i>	<i>%</i>
B01	1,474	10.88%
B02	2,881	21.27%
B03	2,453	18.11%
B04	1,306	9.64%
B05	844	6.23%
B06	847	6.25%
B07	609	4.50%
B08	1,030	7.61%
B09	956	7.06%
B10	1,093	8.07%
OTH	50	0.37%
Total:	13,543	

Incidents By Call Type

Call Type	Count	%	Call Type	Count	%
Medical Incident	2,322	17.1	HazMat	12	0.1
Sick Call	1,631	12.0	Animal Bites	12	0.1
Alarms	1,232	9.1	Water Rescue	11	0.1
Falls	951	7.0	Burns	7	0.1
Subject Unconscious	867	6.4	Environmental Exposure	6	0.0
Breathing Difficulty	850	6.3	Assist Police	4	0.0
Chest Pain	450	3.3	Explosion	2	0.0
Medical Nature Unknown	449	3.3	Extrication / Entrapped (Machinery, Vehicle)	1	0.0
Traffic Collision	380	2.8	High Angle Rescue	1	0.0
Structure Fire / Smoke in Building	363	2.7	Industrial Accidents	1	0.0
Citizen Assist / Service Call	362	2.7	On-Star	1	0.0
Assault	296	2.2	Train / Rail Incident	1	0.0
Cardiac Arrest	291	2.1	Drowning	1	0.0
Hemorrhage	290	2.1			
Overdose	280	2.1			
Seizures	271	2.0			
Other	245	1.8			
Abdominal Pain	243	1.8			
Transfer	225	1.7			
Outside Fire	220	1.6			
Trauma	171	1.3			
Stroke	146	1.1			
Electrical Hazard	114	0.8			
Psychiatric Problem	100	0.7			
Elevator / Escalator Rescue	93	0.7			
Gas Leak (Natural and LP Gases)	88	0.6			
Back Pain	86	0.6			
Diabetic Problems	82	0.6			
Heart Problem	75	0.6			
Stab/Gunshot/Penetrating Trauma	55	0.4			
Headache	51	0.4			
Allergic Reaction	43	0.3			
Vehicle Fire	39	0.3			
Smoke Investigation (Outside)	29	0.2			
Choking	26	0.2			
Fuel Spill	22	0.2			
Pregnancy	20	0.1			
Eye Problem	15	0.1			
Odor (Strange / Unknown)	13	0.1			

Working Fires and Greater Alarms

Call No.	Date	Address	Batt.	Alarms	Losses	Units	Pers.
19144635	12/01/2019	ALMA ST/STANYAN ST	B05	1	\$5,500	15	40
19144909	12/02/2019	BRYANT ST/RINCON ST	B03	1		14	43
19145366	12/03/2019	1414 BANCROFT AV	B10	1	\$350	16	49
19146649	12/06/2019	762 VALENCIA ST	B06	1	\$150,000	13	38
19148791	12/10/2019	104 BROAD ST	B09	1	\$20,000	13	37
19148855	12/10/2019	1550 17TH ST	B03	1	\$15,000	13	38
19149102	12/11/2019	3333 CLEMENT ST	B07	1		13	37
19154130	12/22/2019	330 CLEMENTINA ST	B03	1		13	38
19154195	12/22/2019	1450 44TH AV	B08	1	\$5,500	14	39
19154208	12/22/2019	1470 PALOU AV	B10	1	\$20,000	15	42
19154711	12/23/2019	1508 CABRILLO ST	B07	2	\$550,000	30	69
19156918	12/29/2019	23RD ST/BARTLETT ST	B06	1	\$8,000	13	37
19157237	12/29/2019	112 MACARTHUR AV, FM	B99	1		17	
19158115	12/31/2019	201 SPEAR ST	B03	1	\$10,000	15	39

Total Working Fires and Greater Alarms: 14

NEWS RELEASE

DAY:	Friday	DATE:	11-01-2019	TIME:	08:36
INC#	FD19131797	SEQUENCE:	19-11		
ADDRESS:	570-572 27 th Ave	CROSS ST:	Geary Blvd/Anza St		
STORIES:	2	TYPE:	5	OCCUPANCY:	2 unit family residence
CHIEF IN COMMAND:	D2 Postel	STAGING:	N/A		
DIVISION:	D2 Postel	BATTALION:	B07 Kircher, G		
BOX/U/D	TIME	ENGINE	TRUCK	CHIEF	SPECIAL APPARATUS
7222	08:36	14 34 31	14 10	B07 B08 D2	RS1 62 TCA7
WF	08:38	22 (RIC)			RC2
2A	08:46	23 40 12 18	12	B05	AM102 REP by 74 MA1 BE1 AR1
Back Up	08:49	10		CD2 09:09	PIO 08:52
DIRECTED COVERS: N/A					
FIRE CONTAINED @: 09:03			FIRE UNDER CONTROL @: 1014		
FIREFIGHTERS:	71	UNITS	25		
RED CROSS NOTIFIED:	Yes No X	TIME:	N/A	INCIDENT #	N/A
DISPLACED RESIDENTS:	ADULTS:	2	CHILDREN:	0	ANIMAL: 0
<i>BUREAU OF FIRE INVESTIGATION REPORTS</i>					
FIRE INVESTIGATORS:	Horta, Michael			Martinez, Erick	
ALARM INITIATED BY:	PHONE Yes	CAUSE:	accidental		
EXTENT OF FIRE:	BLDGS:	2	UNITS:	3	FLOORS: 3
FIRE BLDG DAMAGE	PROPERTY:	\$1,250,000	CONTENTS:	\$400,000	
EXPOSURES	ADDRESS	PROPERTY	CONTENTS		
BRAVO	566 27 th Av 3S/T5	\$200,000	0		
DEATHS	FIREFIGHTERS:	0	CIVILIANS:	0	
INJURIES:	FIREFIGHTERS:	0	CIVILIANS:	0	
REMARKS:	<ul style="list-style-type: none"> • SFPD 193051067 • PGE OS • DBI OS • Water Dept. Notification on 2A • MUNI N/A • ACC N/A • 10-1 Modified N/A • Fire Watches: N/A • Fire building is 2 units /2s/T5 with a below grade floor 				
DISPATCH OFFICERS	RC BYRNE	LT PIROSKO	Report Author: RC BYRNE		

NEWS RELEASE

DAY:	Monday	DATE:	11/04/19	TIME:	05:00
INC#	FD19133090	SEQUENCE:	19-12		
ADDRESS:	5351 Geary Bl	CROSS ST:	17th/18th Ave		
STORIES:	3	TYPE:	5	OCCUPANCY:	4 unit Residential/Commercial
CHIEF IN COMMAND:	D2 Kalos	STAGING:	n/a		
DIVISION:	D2 Kalos	BATTALION:	B07 Romero		
BOX/U/D	TIME	ENGINE	TRUCK	CHIEF	SPECIAL APPARATUS
7161	05:00	31 14 34	14 10	B07 B05 D2	RS1 73 TCA7
WF	05:09	10 RIC			RC2
Special Call	05:12		12		
2A	05:18	22 12 21 51		B04	85 AR1 BE1 MA1
	05:29			SO1	PIO monitoring
DIRECTED COVERS:	N/A				
FIRE CONTAINED @:	05:51	FIRE UNDER CONTROL @:	06:09		
FIREFIGHTERS:	65	UNITS	23		
RED CROSS NOTIFIED:	YesX	No	TIME:	05:38	INCIDENT # 20-634
DISPLACED RESIDENTS:	ADULTS:	8	CHILDREN:	0	ANIMAL: 0
<i>BUREAU OF FIRE INVESTIGATION REPORTS</i>					
FIRE INVESTIGATORS:	Bortmas, Darren			Engler, Stephen	
ALARM INITIATED BY:	PHONE x	CAUSE:	Under investigation		
EXTENT OF FIRE:	BLDGS:	1	UNITS:	0	FLOORS: 1
FIRE BLDG DAMAGE	PROPERTY:	\$250,000	CONTENTS:	\$50,000	
EXPOSURES	ADDRESS	PROPERTY	CONTENTS		
NA					
DEATHS	FIREFIGHTERS:	0	CIVILIANS:	0	
INJURIES:	FIREFIGHTERS:	0	CIVILIANS:	0	
REMARKS:	<ul style="list-style-type: none"> • SFPD 193080361 • PGE 05:24 for both • Water Dept. : notification on 2A • Fire confined to under a staircase between two exterior walls. 				
DISPATCH OFFICERS	PMC Seibert A/Lt Busby		Report Author: A/Lt Busby Lt Pirosko		

NEWS RELEASE

DAY:	Wednesday	DATE:	11/13/19		TIME:	13:08	
INC#	FD19136981			SEQUENCE:	19-13		
ADDRESS:	1985 San Jose Av			CROSS ST:	Santa Ynez Av/Sgt John V Young		
STORIES:	3	TYPE:	5	OCCUPANCY:	SFR under renovation		
CHIEF IN COMMAND:	D3 Juratovac			STAGING:	NA		
DIVISION:	D3 Juratovac			BATTALION:	B09 Kiernan		
BOX/U/D	TIME	ENGINE	TRUCK	CHIEF	SPECIAL APPARATUS		
8276	13:08	15 43 26	15 11	B09 B06 D3	RS2 M71 TCA9		
WF	13:12	32(RIC)			RC4		
Back up OS	13:14	33					
2A	13:19	39 19 42	19	B08	AR1 BE1 MA1 79 (REP AM102 78)		
DIRECTED COVERS:		NA					
FIRE CONTAINED @: 13:44				FIRE UNDER CONTROL @: 14:14			
FIREFIGHTERS:	66	UNITS	22				
RED CROSS NOTIFIED:	Yes	No	TIME:	14:12	INCIDENT #	20-699	
DISPLACED RESIDENTS:	ADULTS:	3	CHILDREN:	0	ANIMAL:	0	
<i>BUREAU OF FIRE INVESTIGATION REPORTS</i>							
FIRE INVESTIGATORS:	Labrado, Edward						
ALARM INITIATED BY:	PHONE X	CAUSE:	Under investigation				
EXTENT OF FIRE:	BLDGS:	2	UNITS:	2	FLOORS:	1	
FIRE BLDG DAMAGE	PROPERTY:	\$125,000			CONTENTS:	\$25,000	
EXPOSURES	ADDRESS	PROPERTY	CONTENTS				
Delta	1989 San Jose Av 3S/T5	\$150,000	\$50,000				
DEATHS	FIREFIGHTERS:	0	CIVILIANS:	0			
INJURIES:	FIREFIGHTERS:	0	CIVILIANS:	0			
REMARKS:	<ul style="list-style-type: none"> • SFPD: 193172051 • PGE : Notified 13:26 hrs • DBI : Requested 13:38 hrs • Water Dept. : Notification 2A • MUNI : 13:20 hrs by PD LRV blocked on Ocean St side • ACC : NA • 10-1 Modified : NA • Fire Watches: NA • Top floors involved both buildings 						
DISPATCH OFFICERS	PMC Byrne Lt Pirosko			Report Author: Lt Pirosko			

NEWS RELEASE

DAY:	Saturday	DATE:	11/16/19	TIME:	04:23	
INC#	FD19138172	SEQUENCE:	19-14			
ADDRESS:	454-456 Castro St	CROSS ST:	Market St/18 th St			
STORIES:	3	TYPE:	5	OCCUPANCY:	Residential/Commercial/Mixed Use	
CHIEF IN COMMAND:	D3 Baker	STAGING:	Market/Castro			
DIVISION:	D3 Baker	BATTALION:	B05 O'Connell			
BOX/U/D	TIME	ENGINE	TRUCK	CHIEF	SPECIAL APPARATUS	
5416	04:23	24 07 21	07 12	B05 B02 D3	RS2 M58 TCA15	
Back Up	04:29	06 (RIC)	06	B06		
WF	04:31				RC3 (MGS)	
2A	04:44	12 11 36 05		B06	AR1 BE1 MA1 M78 A6 (Command Channel)	
3A	04:59	26 20 29 10	11 05	B04 SO1	RS1 M70 RC2 (Transport) B11 (Medical Channel)	
4A	05:09	03 32 39 38	10	CD1 B03	M54 released 06:43, RC1 (TRIAGE)	
DIRECTED COVERS:	E22-06, E25-07, E40-12, E33-11, T08-07, T19-12					
FIRE CONTAINED @:	06:30	FIRE UNDER CONTROL @:	07:51			
FIREFIGHTERS:	124	UNITS	38			
RED CROSS NOTIFIED:	Yes	TIME:	05:40	INCIDENT #	20-678	
DISPLACED RESIDENTS:	ADULTS:	13	CHILDREN:	0	ANIMAL:	2
<u>BUREAU OF FIRE INVESTIGATION REPORTS</u>						
FIRE INVESTIGATORS:	Engler, Stephen	Horta, Michael				
ALARM INITIATED BY:	PHONE X	CAUSE: UNDER INVESTIGATION				
EXTENT OF FIRE:	BLDGS:	4	UNITS:	4	FLOORS:	3
FIRE BLDG DAMAGE	PROPERTY:	\$400K		CONTENTS:	\$75K	
EXPOSURES	ADDRESS	PROPERTY	CONTENTS			
Bravo	458-460 Castro St 3S/T5 mix use	\$350,000	fire penetration attic and rear/\$75,000			
Bravo 1	462 Castro St 3S/T5 mix use	\$10K	Minor damage to top fl unit/ \$0			
Delta	452 Castro St 3S/T5 mix use	\$10K	Minor damage to top fl unit/ \$0			
DEATHS	FIREFIGHTERS:	0	CIVILIANS:	0		
INJURIES:	FIREFIGHTERS:	1	CIVILIANS	2		
REMARKS:	<ul style="list-style-type: none"> SFPD: 193200520 PGE: Notified 05:13 for both Water Dept.: Notification on 2A MUNI: OS ACC: N/A 10-1 Modified: N/A Fire Watches: 09:45-12:00 E14, T04 12:00-1400 E37, T18 14:00-16:00 E13, T08 DBI OS: Buildings Red Tagged: 454-456 Castro St and 458-460 Castro St 13 displaced residents, 8 requiring Red Cross Injuries: FF Transported Code 2 STF by M99 with minor burns 1 Civilian treated at the scene PDT 1 Civilian transported code 3 to STF by M58 SO1, 4700, EMS1, CD1, CD2, ADC Support Services all OS M99 replaced M78 at 07:05 hrs COW: Relieve E24 E21 E06 E12 T06 T12 by oncoming crews 07:51 D3 transfer Castro St Command to B05 					
DISPATCH OFFICERS::	PMC Seibert/ Lt Mangiola	Report Author:	Lt Lopez/Lt Pirosko			

NEWS RELEASE

DAY:	Monday	DATE:	12/23/2019	TIME:	14:50 hrs
INC#	FD19154711	SEQUENCE:	19-15		
ADDRESS:	1508 Cabrillo St	CROSS ST:	16th Av/17th Av		
STORIES:	3	TYPE:	5	OCCUPANCY:	Multi residential 4 units
CHIEF IN COMMAND:	D2 Kalos	STAGING:	NA		
DIVISION:	D2 Kalos	BATTALION:	B07 Khadir, B05 O'Connell		
BOX/U/D	TIME	ENGINE	TRUCK	CHIEF	SPECIAL APPARATUS
7155	14:50	31 14 22	14 12	B07 B05 D2	RS1 M76 TCA7
WF	14:53	22 (RIC)			RC2 (MGS/B11)
2A	14:56	34 21 10 40	10	B08 CD2	AR1 BE1 MA1 M56 CMD A5 PIO1 S02 S04
Special call	15:15				M70 M54
DIRECTED COVERS:		E41-31, T04-14, E24-12			
FIRE CONTAINED @:			15:30 hrs	FIRE UNDER CONTROL @: 1608 hrs	
FIREFIGHTERS:	72	UNITS	28		
RED CROSS NOTIFIED:	Yes x No	TIME:	16:15 hrs	INCIDENT #	20-864
DISPLACED RESIDENTS:	ADULTS:	4	CHILDREN:	0	ANIMAL: 0
<i>BUREAU OF FIRE INVESTIGATION REPORTS</i>					
FIRE INVESTIGATORS:	Bisio Carla			Labrado, Edward	
ALARM INITIATED BY:	PHONE x	CAUSE:	Under Investigation		
EXTENT OF FIRE:	BLDGS:	1	UNITS:	4	FLOORS: 3
FIRE BLDG DAMAGE	PROPERTY:	\$500,000		CONTENTS:	\$50,000
EXPOSURES	ADDRESS	PROPERTY	CONTENTS		
Bravo	1522 Cabrillo St	\$20,000 (exterior)	0		
DEATHS	FIREFIGHTERS:	0	CIVILIANS:	1	
INJURIES:	FIREFIGHTERS:	1	CIVILIANS	0	
REMARKS:	<ul style="list-style-type: none"> SFPD: 193572144 PGE: notified for gas/electric Water Dept.: notification on pager groups FIRST and SECOND This is a 4 unit building, 1502, 1504 1506 and 1508 Cabrillo 				
DISPATCH OFFICERS	PMC Byrne	LT Pirosko	Report Author: LT Pirosko		