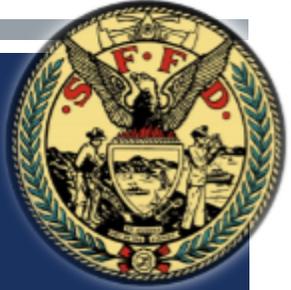




**EMS DIVISION REPORT
BY ADC Sandy Tong**



EMS DIVISION UPDATE

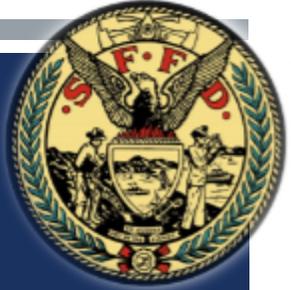


- EMS Response to the COVID-19 crisis
- Station 49 Operations
- EMS call volume data during COVID-19
- EMS6's role in the COVID-19 crisis
- Other EMS Division Milestones
 - Training Activities
 - EMS Week May 17-22
 - 125th Anniversary of Municipal Ambulance Service



EMS DIVISION UPDATE

EMS Response to the COVID-19 crisis

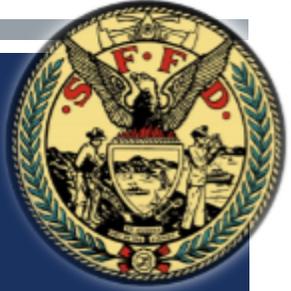


- Researching and creating informational updates regarding this new virus
- Determining and ensuring proper PPE
- Regular messaging to crews of the latest updates
- Documentation of possible encounters and exposures to COVID-19+ or potential PUIs (persons under investigation)
- Preparing staffing surge plan to address a surge in call volume related to COVID-19
- Creation of RC5 to respond to scenes to ensure proper PPE use, confer with crews after transport to hospitals, assist with documenting crew's patient encounters
- COVID-19 Advice Line activated to field calls from members with COVID-19 related questions
- Ensure safety of crews – providing sufficient PPE supplies, decon of ambulances



EMS DIVISION UPDATE

Station 49 Operations

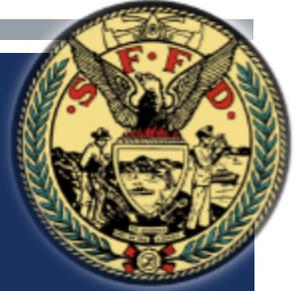


- Station 49 members have performed exceptionally. They have risen to the challenge of working in an environment with many unknowns, adjusting to new directives as new information became available
- Stable ambulance staffing with everyone stepping up to ensure good daily staffing levels
- Station 49 members – using PPE, staying healthy
- Acquiring equipment that will better protect our members when managing cardiac arrest patients – Lucas mechanical CPR device, Video Laryngoscope

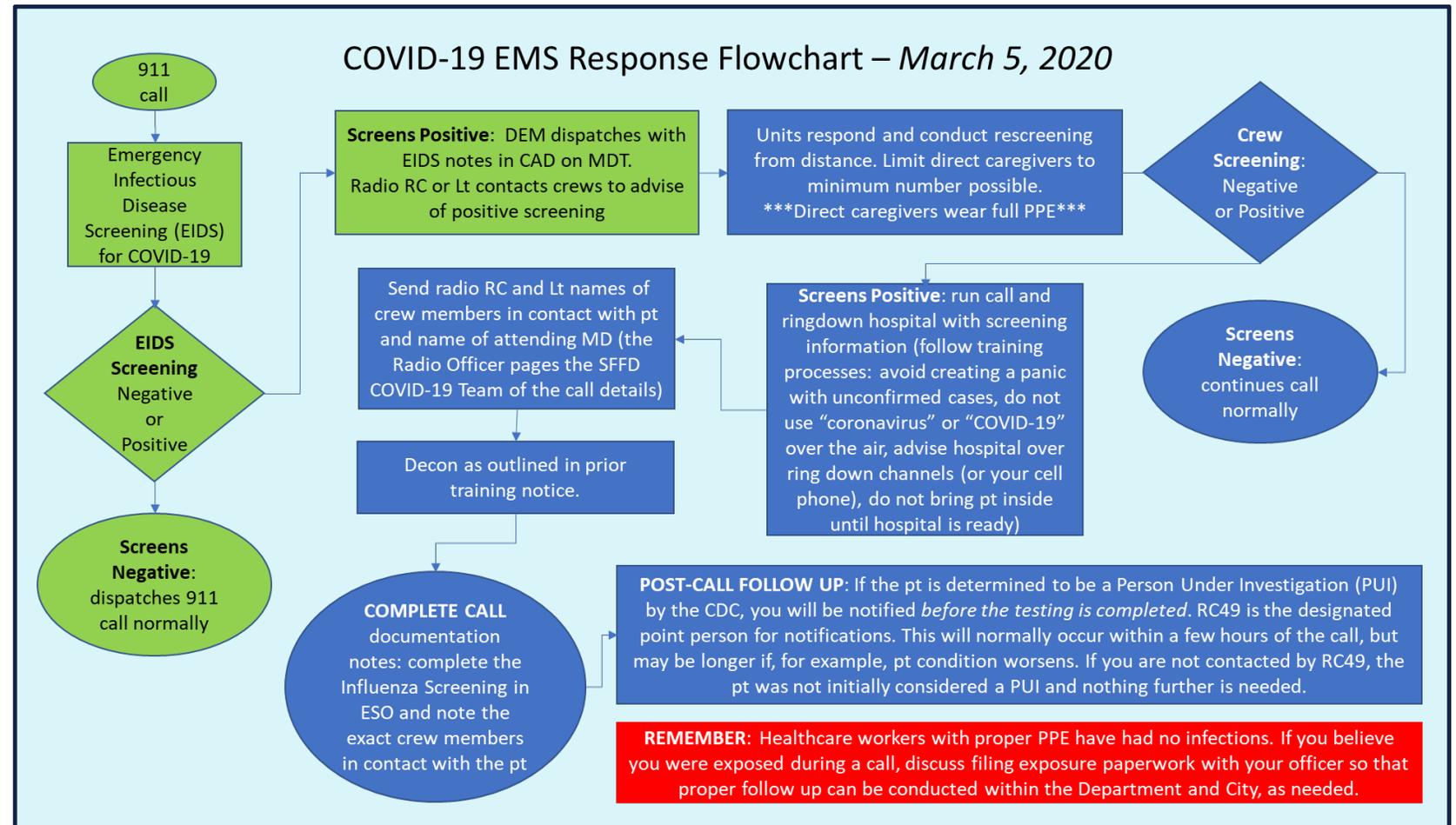


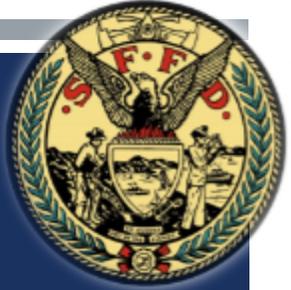
EMS DIVISION UPDATE

COVID-19 EMS Response Flowchart (3/5/2020)



This is an earlier version of our response algorithm when responding to a possible COVID+ or Person Under Investigation (PUI) patient. This has changed significantly since. Full PPE is worn by all responders providing close direct patient care.



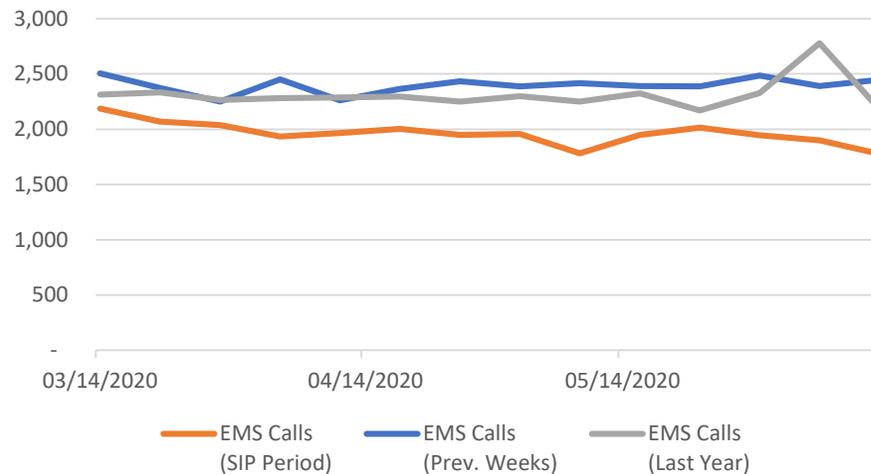


EMS DIVISION UPDATE

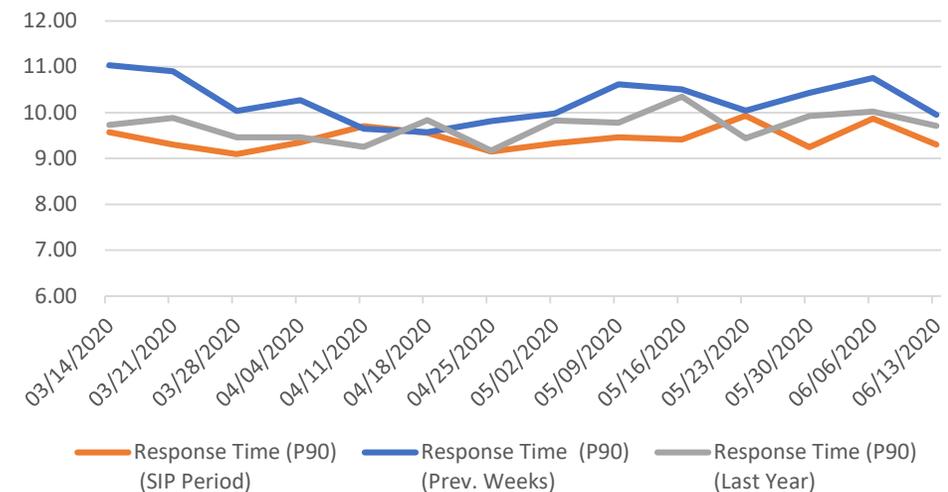
EMS call volume related data during the COVID-19 Crisis

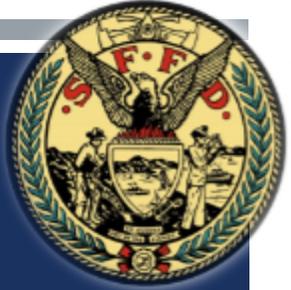
- Comparing the previous year's 3-month period and this year's 3-month period of SIP
 - Reduction in overall EMS call volume : -10-20%
 - Slight decrease in response times

EMS Calls By Week



Ambulance Code 3 Response Times (P90) By Week



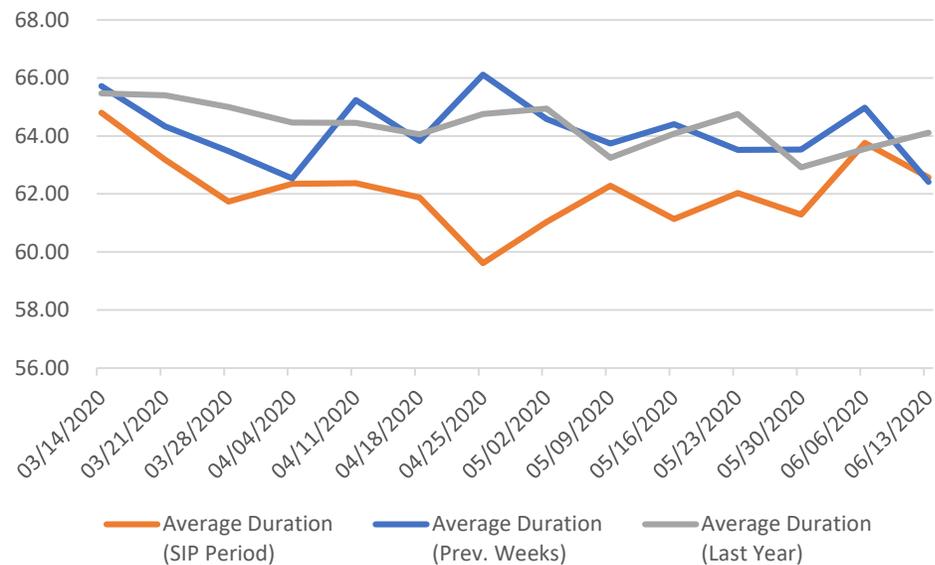


EMS DIVISION UPDATE

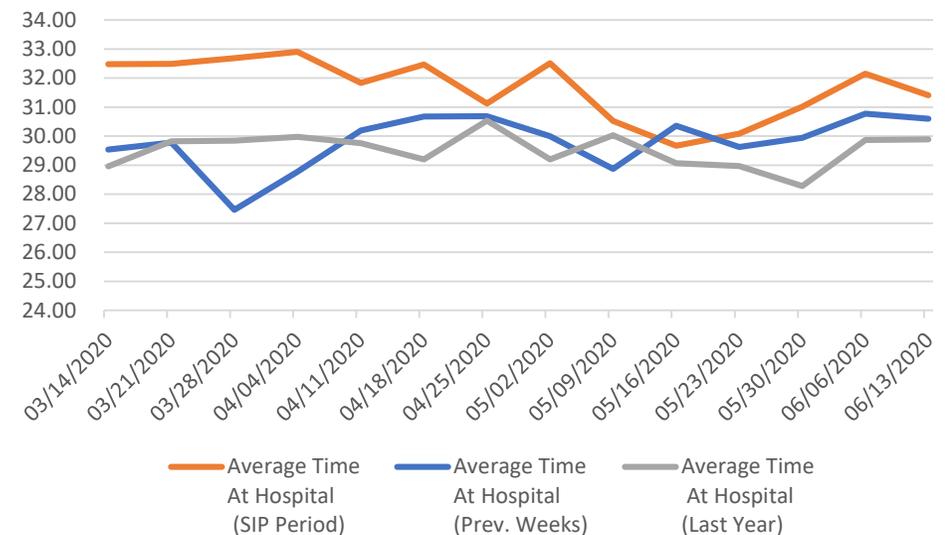
EMS call volume related data during the COVID-19 Crisis

- Comparing the previous year's 3-month period and this year's 3-month period of SIP
 - Total duration of calls decreased but time at hospital increased
 - Level zero has been the rare

Average EMS Call Duration



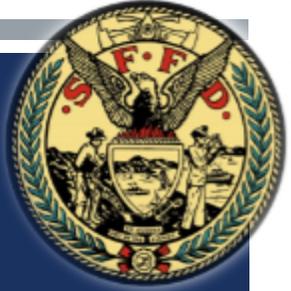
Average Time At Hospital





EMS DIVISION UPDATE

EMS6's Role in the COVID-19 Crisis

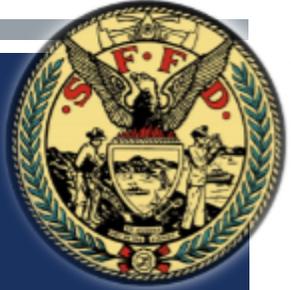


- Co-staffing the Sobering Center Managed Alcohol Program with Sobering Center Staff
- Collaboration with Street Medicine
- Assisted DPH in locating COVID+ persons and PUIs wanted for I & Q
- Site management at the Tenderloin Mobile Testing site
- Planned roles to respond if needed
 - 911 system calls for COVID-19 related symptoms in the event of surge Level B
 - Skilled nursing facilities in the event of catastrophic staffing shortages due to COVID-19



EMS DIVISION UPDATE

Training Activities during COVID-19



- H8 Academy #7
 - Began April 20th – class of 18 have completed and working shifts
 - Surge capacity during COVID, for special events, and holiday coverage
- H3L1 Academy #16
 - Began June 1st – class of 5, currently doing their ride out evaluations
- EMS Advancement Academy scheduled for July 13th



EMS DIVISION UPDATE

EMS Week BBQ and ceremony



- EMS Week May 17-22
 - Especially honored this year to show our appreciation for our Station 49 members
 - Week of celebrating our EMS workers with donated meals and treats all week at Station 49
 - BBQ and ceremony at Station 49, with a visit from Mayor Breed
- AWARDEES: Coworker of The Year** - Paramedic Carla Beyer, **Community Service Award** - Paramedic Eddy Bird and EMT Jaime Pineda, **Kindness Award** - Paramedic Andre Velasquez, **Outstanding Clinical Performance** - Paramedic Joanna Sokol, **Paramedic of the Year** - Paramedic Scott Wagness, **EMT of The Year** - EMT Scott Ward



2020 EMS Awardees



Mayor Breed, CDI, EMS Command Staff

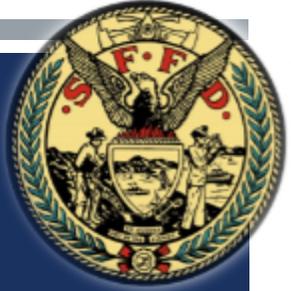


EMS Week Ceremony at Station 49



EMS DIVISION UPDATE

125th Anniversary of Municipal Ambulance Service



- **The City of San Francisco has provided continuous Municipal Emergency Ambulance Service with medically trained personnel since 1895.**
- http://www.foundsf.org/index.php?title=San_Francisco%E2%80%99s_Free_Emergency_Services:_Gone_and_Forgotten
- **Slideshow video by Captain Joshua Smith is posted here:**
<https://youtu.be/cdI8qvXJuFU>



EMS DIVISION UPDATE

125th Anniversary of Municipal Ambulance Service

