

Community Paramedicine Cohort 5 Graduates



SFFD

EMS AND COMMUNITY PARAMEDICINE

**FIRE COMMISSION REPORT
JUNE 2023**

DEPUTY CHIEF SANDY TONG

EMS DIVISION

Assistant Deputy Chief Niels Tangherlini

June 2023

OPERATIONS

The EMS Division averaged 357 calls per day. This was identical to May, represented a slight decrease from April. Only one day saw call demand over 400.

Time on task for ambulances was approximately 90 minutes, which was slightly below May. As previously noted, time on task for ambulances includes response, on scene, transport, and patient turnover times. Time on task for SFFD ambulances have seen significant increases in the last decade related to increased traffic congestion and delays at hospitals. The EMS Division will continue to advocate for improvements in patient distribution and communication with hospitals along with additional EMS resources aimed at ensuring ambulances are available despite increasing demand and time on task.

During the month of June 46% of the call volume was dispatched as Code 3 responses. Code 3 responses are any response that could be related to a life or limb threatening injury or illness. These could be medical issues such as a heart attack or stroke or related to trauma such as an auto-pedestrian accident or gun hot wound. In subsequent commission reports the EMS Division will offer data about specific types of responses, such as numbers of auto pedestrian accidents in a month. Included will be a deeper investigation into care provided and destinations for patients.

The EMS Division market share dropped to 78% for the Month of June. This represented a decrease over May and a 2% increase from April but was still below the 85% high in November 2022. The goal of the EMS Division is to be at a market share of at least 80%.

During the month of June, the EMS Division treated 146 cardiac arrests. Of these, resuscitation was attempted on 51 patients resulting in 40 being transported to the hospital and 11 efforts being terminated in the field. Data reported to the national Cardiac Arrest Registry to Enhance Survival (CARES) database includes the 27 patients that had a witnessed cardiac arrest, 6 who had a rhythm that could be shocked with a defibrillator, and the 17 that had bystander CPR, or an AED used. Of these patients, 19 had Return of Spontaneous Circulation (ROSC) at the ED, which means SFFD reports a 38% save rate for the month of June 2023. This data is used to calculate an annual percentage of cardiac arrests successfully resuscitated in cities across the United States.

Data from the EMS Division's CQI section revealed that Narcan use for the quarter ending on June 30th eclipsed that of any quarter since this data began being tracked in 2019. In fact, the Department's paramedics have administered 855 doses of Narcan in the three-month period, April through June. This was more Narcan than was administered for the first six months of 2019. The overdose death rate for San Francisco is on pace to see over 800 people die from overdoses, mostly related to the ongoing opioid crisis. The mortality rate would be much higher without the prompt and effective care of the EMS Division. The EMS Division is taking a leadership role in formulating improved access to substance abuse treatment for people suffering from opioid use disorder.

On June 8th, members of the EMS command staff and field providers participated in a table-top MCI drill conducted by the LEMSA at their offices. This drill brought together field and hospital providers, as well as representatives from the SFDPH Public Health Emergency Preparedness and Response (PHEPR) and the SF Medical Examiner's office, to talk through a scenario involving over 100 patients. This is an early exercise to

help plan for a larger scale training. Such training is aimed at improving existing operational plans and identifying improvements in how all city agencies could respond to an MCI.

On June 25th, members of the EMS Division joined the Command Staff and other members of the Department in marching in the annual SF Pride Parade. This year represented the first year that the Department's contingent of apparatus included an ambulance.

On June 30th, the EMS Division hosted 25 high-school students participating in the Mayor's Office youth program, Operation Genesis. This is a program aimed introducing high school students to all aspects of public safety. These students had an opportunity to learn about what it takes to become an EMT or paramedic and have a chance to try some hands-on skills such as CPR and stop the bleed. The students had a great time and special thanks to members of the EMS Division and the Division of Training who made it such a success.

NOTABLE ACTIVITIES

Everyday members of the EMS Division provide lifesaving care and support to the citizens and visitors to the City and County of San Francisco. This may include restarting the heart of a cardiac arrest victim, relieving pain from a broken bone, or simply assuring someone with a kind word or warm blanket. Each of these responses is notable in some way, but here are several examples of some of the care being provided by the EMS Division:

1. On June 10th, Engine 11, M62, and RC3 treated a patient experiencing an allergic reaction. The crews received kudos from the Chief of the Boston Fire Department who was related to the patient who relayed the excellent care he received while visiting San Francisco.
2. On June 13th M62 had an on view of a person experiencing a cardiac arrest just outside the VA hospital. The crew joined staff from the hospital in successfully achieving Return Of Spontaneous Circulation (ROSC) for this patient.
3. On June 16th Engine 9, M81, and RC3 responded to an 11-month-old unresponsive patient. The patient had reportedly become unresponsive while eating. Crews worked on the patient's airway and breathing. The patient had a strong pulse throughout the event and is expected to have a good recovery.
4. June 27th Engine 36, M52 and M66 were backed up by SCRT3 and 5 in treating two overdose patients. Both patients were treated with CPR and Narcan. Both patients had ROSC with one becoming fully conscious while being transported to the hospital. Both are expected to recover.

Members of the EMS Division participated in a tabletop MCI drill at the LEMSA office.



Medic 81 as part of the SFFD contingent in the San Francisco Pride Parade.



Members of the EMS Division lead a discussion with high school students about careers in EMS.



Members from suppression, EMS, and CP work together to successfully resuscitate two overdose victims.

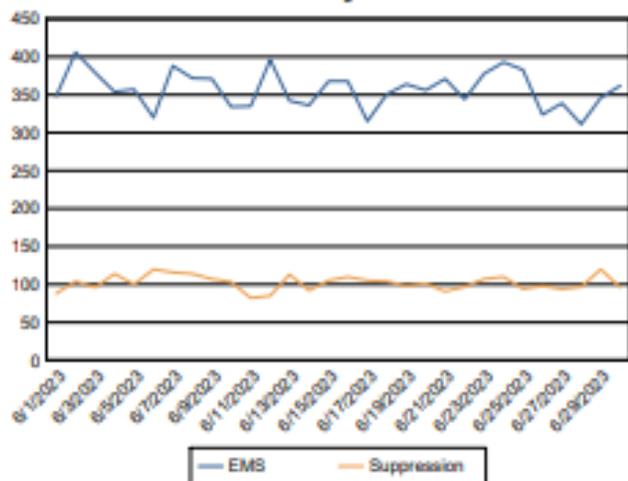


SFFD ACTIVITY SUMMARY – June 2023

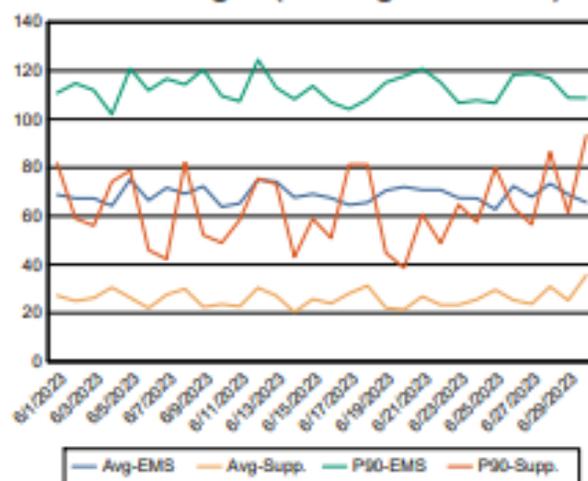
SFFD Activity Summary From 06/01/2023 To 06/30/2023

Call Date	EMS Calls	Suppression Calls	Total Calls	EMS Call Avg. (Min)	Transport Avg. (Min)	Suppression Avg. (Min)	EMS P90 (Min)	Suppression P90 (Min)
06/01/2023	348	88	436	68.75	89.65	27.15	110.79	81.73
06/02/2023	406	104	510	67.25	92.11	24.99	114.70	59.00
06/03/2023	379	96	475	67.28	89.52	26.24	111.90	55.96
06/04/2023	354	114	468	64.22	86.06	30.56	101.90	74.09
06/05/2023	357	100	457	75.09	96.16	26.25	120.85	78.84
06/06/2023	320	120	440	66.41	91.62	22.00	111.82	45.94
06/07/2023	388	116	504	71.66	93.02	27.49	116.56	42.20
06/08/2023	372	114	486	69.17	92.93	29.87	114.22	82.13
06/09/2023	371	107	478	72.31	95.35	22.50	120.43	52.20
06/10/2023	334	103	437	63.84	88.97	23.52	109.59	48.95
06/11/2023	335	82	417	65.17	86.05	22.70	107.31	58.30
06/12/2023	396	85	481	75.01	95.87	30.35	124.38	75.54
06/13/2023	342	113	455	74.09	91.81	27.10	112.91	73.18
06/14/2023	336	92	428	67.69	88.49	20.35	108.22	43.10
06/15/2023	368	105	473	69.04	90.12	25.67	113.69	58.79
06/16/2023	368	110	478	67.47	87.58	23.95	106.98	50.95
06/17/2023	315	105	420	64.52	86.68	28.00	104.10	81.19
06/18/2023	351	104	455	65.60	88.26	31.27	108.12	81.26
06/19/2023	364	98	462	70.51	91.79	22.09	115.12	44.85
06/20/2023	356	101	457	72.05	91.65	21.34	117.63	38.62
06/21/2023	371	91	462	70.77	92.57	26.77	120.90	60.70
06/22/2023	344	97	441	70.80	93.29	23.27	115.08	48.81
06/23/2023	378	107	485	67.46	87.71	23.33	106.68	64.75
06/24/2023	393	110	503	67.26	86.94	25.58	107.66	57.55
06/25/2023	383	94	477	62.69	85.80	29.49	106.53	79.81
06/26/2023	324	98	422	72.37	92.68	25.28	118.23	63.46
06/27/2023	339	94	433	67.93	92.04	23.73	118.90	56.50
06/28/2023	311	97	408	73.34	92.46	30.87	116.87	86.37
06/29/2023	346	120	466	68.90	88.97	25.16	108.77	61.23
06/30/2023	362	96	458	65.60	90.07	35.64	108.65	93.22

Calls By Date



Call Length (Average and P90)



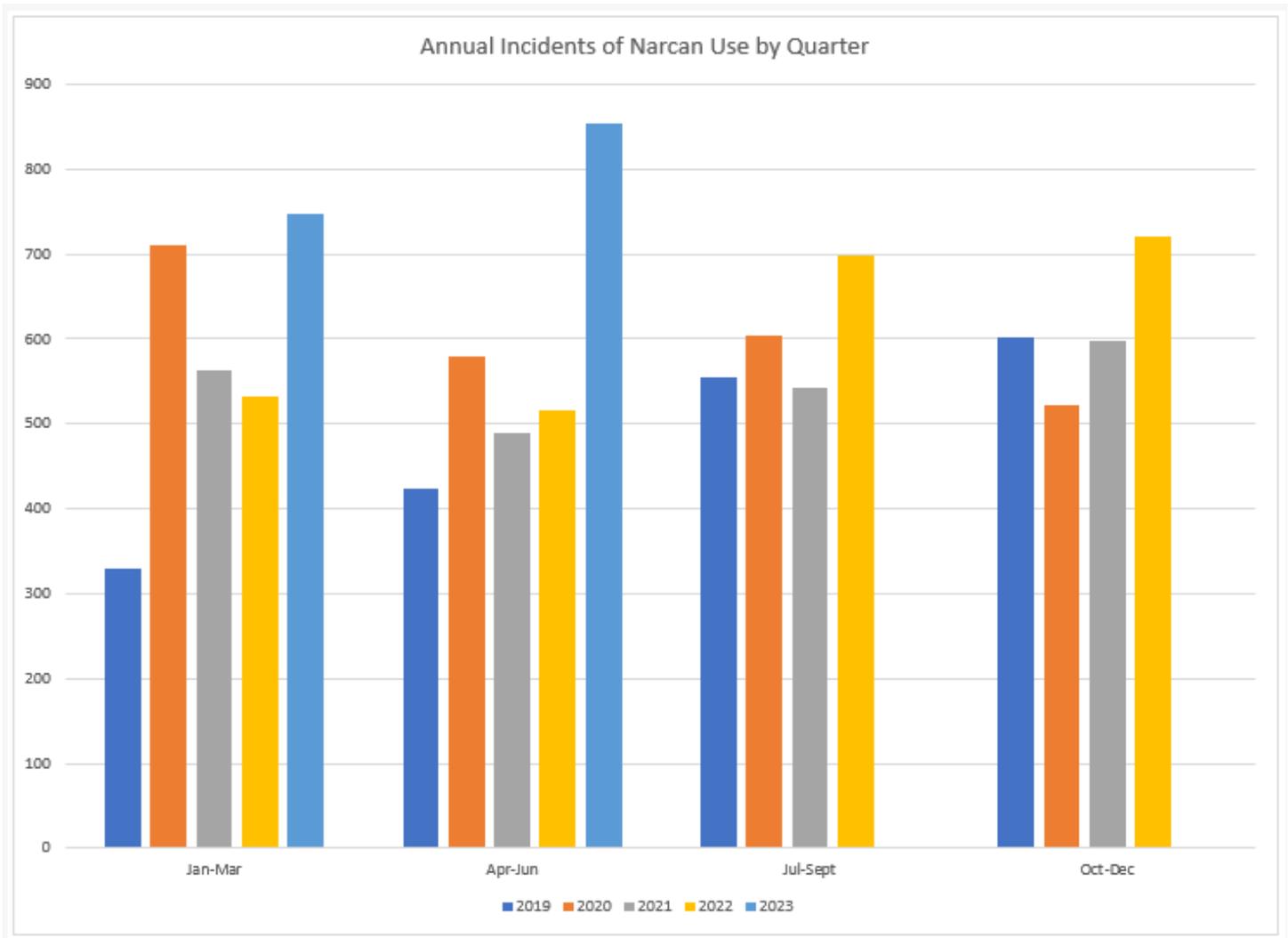
INDIVIDUALS EXPERIENCING HOMELESSNESS – Incident Distribution June 2023

San Francisco Fire Department

Incident Distribution - Individuals Experiencing Homelessness (Last 6 Months)

		No		Yes		Total
EMS6	2023/01	74	59%	52	41%	126
	2023/02	64	44%	83	56%	147
	2023/03	86	51%	83	49%	169
	2023/04	93	56%	74	44%	167
	2023/05	119	57%	88	43%	207
	2023/06	92	49%	97	51%	189
	2023/07	12	55%	10	45%	22
Fire Incidents	2023/01			87		87
	2023/02			80		80
	2023/03			93		93
	2023/04			82		82
	2023/05			73		73
	2023/06			47		47
Medical Incidents	2023/01	5,889	78%	1,673	22%	7,562
	2023/02	5,245	78%	1,508	22%	6,753
	2023/03	5,549	75%	1,803	25%	7,352
	2023/04	5,444	77%	1,648	23%	7,092
	2023/05	5,503	79%	1,507	21%	7,010
	2023/06	5,315	76%	1,650	24%	6,965
	2023/07	585	76%	183	24%	768

NARCAN ADMINISTRATION



	Jan-Mar	Apr-Jun	Jul-Sept	Oct-Dec	Annual Total
2019	329	423	555	602	1909
2020	711	579	605	522	2417
2021	564	490	542	597	2193
2022	533	517	699	721	2470
2023	747	855	0	0	1602

COMMUNITY PARAMEDICINE DIVISION

Assistant Deputy Chief Simon Pang
June 2023

Program Overview and Timeline

Program	Service Population	Launch Date	Full Implementation
EMS-6	Frequent 911 users	January 31, 2016	
Street Crisis Response Team	Community members in behavioral crisis & requiring well-being checks	November 30, 2020	7 th team added May 28, 2022 (EMD on June 22, 2022) SWRT reconfigured March 4, 2023
Street Overdose Response Team	Overdose response	August 2, 2021	2 nd team added June 27, 2022

Community Paramedicine Division Highlights

- **Community Paramedicine Training Cohort 5:** Ten (10) members of our fifth cohort of community paramedic students successfully graduated our six (6) week training course, led by Captain Daniel Nazzareta and supported by EMS Lieutenant Scott Ward. Since 2017, the Community Paramedicine Division has trained 72 community paramedics, which we believe qualifies us as the largest community paramedicine training program in the state of California.
- **Suboxone Multi-Agency Quality Improvement Group:** EMS & CP Division CQI captains and Medical Directors continue to lead a bi-weekly, multi-agency Suboxone quality improvement review. Since our paramedics' scope was expanded to include pre-hospital Suboxone on April 1st, 2023, the Fire Department has had twenty (20) pre-hospital inductions of Suboxone.
- **Base Hospital Physician Training Presentation:** Section Chief of Administration, Michael Mason, presented to a group of UCSF residents who serve as base hospital physicians at Zuckerberg San Francisco General Hospital. The presentation included common scenarios community paramedics face in the field and best practices for how base hospital MDs can support our collective work.
- **Emergency Triage, Treat, and Transport (ET3) Presentation:** EMS & CP Division leadership presented an analysis of our patient care report data cross referenced against insurance reimbursement rates at a national virtual workshop hosted by the Centers for Medicare & Medicaid Services (CMS). The ET3 model was a 5-year pilot program managed by CMS whose aim was to explore alternative reimbursement models for EMS activities, such as community paramedicine, which do not involve transport to an emergency room. The insights gained by this analysis will help support our EMS & CP programming towards the goal of increasing sustainability.
- **Involuntary Mental Health Hold (5150) Training:** We are continuing to expand the number of community paramedics trained in placing involuntary mental health holds (5150s). In addition to the previously trained community paramedic captains, twenty-three (23) front-line community paramedics received training from our DPH partners. These members will receive additional training on internal Division processes & policies before they are authorized to expand their scope of practice.

EMS-6

Operational period: 6/1/2023 – 6/30/2023

Total encounters: 344

Average encounters per day: 11.46

Average connection rate to resource: 42%

Utilization changes of top 20 utilizers engaged by EMS-6 from month before the operational period to current: -49%

Encounter Type	Previous	Current
Outreach	150	159
Consult	136	113
911 - EMS6 special call	33	40
911 - EMS6 self-assigned	28	23
Case Conference	11	8
Conservator Show of Support	1	1
	359	344

Resource	Referrals Offered	Connections Made	Connection Rate
Sobering Center	27	19	70%
Psychiatric Services	3	2	67%
Shelter - Long Term	7	3	43%
Social Services	12	5	42%
Shelter - Short Term	6	2	33%
Clinic	9	2	22%
Substance/Dual Diagnosis Treatment	15	2	13%
Joe Healy Detox	3	0	0%
Homeward Bound	1	0	0%
Homeless Outreach Team	0	0	0%
Hummingbird	0	0	0%
Navigation Center - Pathway to Housing	0	0	0%
Navigation Center - Time Limited	0	0	0%
	83	35	42%

SCRT

Operational period 6/1/2023 – 6/30/2023

Total Calls for Service: 1170

Average Response Time: 15.88

Average on Scene Time: 46.11

Disposition All Calls for Service

Non-ambulance transport to non-ED resource	192	16.41%
Ambulance transport to ED	251	21.45%
Remained in the community	486	41.54%
Unable to Locate	179	15.30%
Walked Away	62	5.30%
Total	1170	100.00%

Disposition Engaged Individuals Only

Non-ambulance transport to non-ED resource	192	20.67%
Ambulance transport to ED	251	27.02%
Remained in community	486	52.31%
Total	929	100.00%

5150

Grave disability	10
Self-harm	15
Harm to others	1
Total	26

Police Presence on Scene

		Percent of total calls for service (1170)
PD On Scene Prior to Arrival	26	2.22%
PD requested by SCRT	15	1.28%
SCRT requested by PD	30	2.56%
PD arrived without request	2	0.17%
Total Incidents with PD present on scene	73	6.24%

Assistance provided by Police

		Percent of total calls for service (1170)
Immediate danger to personnel or public	6	0.51%
Assist with Restraints	4	0.34%
Scene Management	18	1.54%
Total	28	2.39%

Destination of Non-Emergency Transport

Shelter	72	38%
Mental Health Facility	18	10%
Community Clinic	11	6%
Sobering Center	48	25%
Treatment Program	1	1%
Other Destination (Case management, ride home, food kitchen, etc.)	39	21%
Total	189	100%

SCRT Successes:

- Multi-Division Collaboration to Support High-Utilizer:** A high-utilizer with 23 SFFD EMS encounters in 2023 was connected to Medication-Assisted-Treatment and shelter by multiple Department Divisions working in coordination. The individual, an unsheltered 63-year transgender person with opioid use disorder, was identified by a medic unit and EMS-6 was activated. The EMS-6 captain identified the individuals needs, and in coordination with an SCRT unit, transported the person directly to the Maria X Martinez clinic where they received a prescription for Suboxone. Directly following the clinic visit community paramedic members secured a shelter bed for the client and transported them directly there, with follow-up care scheduled from our DPH partners.

SORT

Operational period: 6/1/2023 – 6/30/2023

Calls for Service: 77

Total Encounters: 71

Total Encounters with a Confirmed Overdose: 48

Suboxone Starts (including facilitating connection to Suboxone): 4

Clients who Accepted Harm Reduction Supplies: 37

Clients who accepted Narcan Rescue Kit: 36

New Community Paramedic Graduates with Command Staff



San Francisco Fire Department

EMS and CP Divisions

Acronyms/Abbreviations/Terms

5250	14-day hold placed after a 5150	<i>CP</i>
800B	Police code for “report of mentally disturbed person”, B priority (non-violent, no weapon)	<i>CP</i>
910B	Police code for “check on wellbeing”, B priority (non-violent, no weapon)	<i>CP</i>
AB1544	CA State Assembly Bill 1544 codifies Community Paramedicine into the CA Health & Safety Code	<i>CP</i>
ABC's	Airway, Breathing, Circulation	<i>Training</i>
ACLS	Advanced Cardiac Life Support	<i>Training</i>
ADU	Acute Diversion Unit	<i>CP</i>
AED	Automatic External Defibrillator	<i>Training</i>
ALS	Advanced Life Support	<i>MCI/Training</i>
AMA	Against Medical Advice	<i>Operations</i>
Amb	Ambulance	<i>Operations</i>
AMS	Altered Mental Status	<i>Training</i>
AOS	Arrived on Scene	<i>Operations</i>
AOT	Assisted Outpatient Treatment (Laura's Law)	<i>CP</i>
APS	Adult Protective Services	<i>CP</i>
ASA	Aspirin	<i>Training</i>
AUD	Alcohol Use Disorder	<i>CP</i>
BLS	Basic Life Support	<i>MCI/Training</i>
BP	Blood Pressure	<i>Training</i>
BVM	Bag Valve Mask	<i>Training</i>
CaCl	Calcium Chloride	<i>Training</i>
CAL-MAT	California Medical Assistance Team	<i>MCI</i>
CCP	Casualty Collection Point	<i>Active Shooter</i>
CCP Leader	Casualty Collection Leader	<i>Active Shooter</i>
CDMIN	California Disaster Medical Network	<i>MCI</i>
CDPH	California Department of Public Health	<i>MCI</i>
CECC	Central Emergency Communication Center	<i>Operations</i>
CHF	Congestive Heart Failure	<i>Training</i>
CIT	Crisis Intervention Team (SFPD)	<i>CP</i>
CIWA	Clinical Institute Withdrawal Assessment	<i>CP</i>
CM	Case Manager	<i>CP</i>
COPD	Chronic Obstructive Pulmonary Disease	<i>Training</i>
CP	Community Paramedic	<i>CP</i>
COWS	Clinical Opioid Withdrawal Scale	<i>CP</i>
CP1	ADC CP Division	<i>CP</i>
CP2	Section Chief of Operations, CP Division	<i>CP</i>
CP3	Section Chief of Administration, CP Division	<i>CP</i>
CP5	Field Community Paramedic Rescue Captain	<i>CP</i>
CPR	Cardio-Pulmonary Resuscitation	<i>Training</i>
CQI	Continuous Quality Improvement	<i>Operations</i>
C-Spine	Cervical Spine	<i>Training</i>
D₁₀W	Dextrose 10% in water	<i>Training</i>

D25W	Dextrose 25% in water	<i>Training</i>
D50W	Dextrose 50% in water	<i>Training</i>
DEM	Department of Emergency Management	<i>MCI</i>
DKA	Diabetic Ketoacidosis	<i>Training</i>
DMAT	Disaster Medical Assistance Team	<i>MCI</i>
DMORT	Disaster Mortuary Team	<i>MCI</i>
DNR	Do Not Resuscitate	<i>Training</i>
DOA	Dead on Arrival	<i>Operations</i>
DOC	Department Operations Center	<i>MCI</i>
DPH	Department of Public Health	<i>MCI</i>
DPH-OCC	Department of Public Health Office of Care Coordination	<i>CP</i>
DUCC	Dore Urgent Care Clinic – a behavioral health clinic	<i>CP</i>
DX	Diagnosis	<i>Operations</i>
ECG	Electro-Cardiogram	<i>Training</i>
ED	Emergency Department	<i>Training</i>
EDCM	Emergency Department Case Management	<i>CP</i>
EDIE	Emergency Department Information Exchange	<i>CP</i>
EMS	Emergency Medical Services	<i>MCI/Training</i>
EMS1	Assistant Deputy Chief, EMS Division	<i>Operations</i>
EMS2	Section Chief, EMS Operations	<i>Operations</i>
EMS6	Responds to frequent 911 users	<i>Operations</i>
EMS6A	Field Unit Call Sign (Alpha)	<i>CP</i>
EMS6B	Field Unit Call Sign (Bravo)	<i>CP</i>
EMS6C	Field Unit Call Sign (Charlie)	<i>CP</i>
EMS6D	Field Unit Call Sign (Delta)	<i>CP</i>
EMSA	Emergency Medical Services Agency	<i>Operations</i>
EMT	Emergency Medical Technician	<i>Operations</i>
EOC	Emergency Operations Center	<i>MCI</i>
EOP	Emergency Operations Plan	<i>MCI</i>
Epi	Epinephrine	<i>Training</i>
ESF	Emergency Support Function	<i>MCI</i>
ET3	A new reimbursement/billing framework designed to reimburse providers for non-ED transports or treat in place scenarios	<i>CP</i>
ETT	Endotracheal Tube	<i>Training</i>
FEMA	Federal Emergency Management Agency	<i>MCI</i>
FF/PM	Firefighter Paramedic	<i>Operations</i>
G	Gram	<i>Training</i>
GCS	Glasgow Coma Scale	<i>Training</i>
GYN	Gynecological	<i>Training</i>
HazMat	Hazardous Materials Incident	<i>Training</i>
HICT	High Intensity Care Team	<i>CP</i>
HIPAA	Health Insurance Portability and Accountability Act of 1996 (regulations protecting the privacy and security of certain health information)	<i>CP</i>
HOT	Homeless Outreach Team	<i>CP</i>
HR360	Health Right 360 (a community-based organization)	<i>CP</i>
HSOC	Healthy Streets Operation Center (Mayor’s response task force for unhoused)	<i>CP</i>
HTN	Hypertension	<i>Training</i>
I&Q Site	Isolation and Quarantine Site (COVID)	<i>CP</i>

IC	Incident Commander	<i>Active Shooter</i>
ICM	Intensive Case Management	<i>CP</i>
ICS	Incident Command System	<i>MCI</i>
ICU	Intensive Care Unit	<i>Operations</i>
IM	Intramuscular	<i>Training</i>
IN	Intranasal	<i>Training</i>
IO	Intraosseous	<i>Training</i>
IV	Intravenous	<i>Training</i>
IVP	IV Push	<i>Training</i>
J	Joule (electrical measurement)	<i>Training</i>
JEOC	Joint Emergency Operations Center	<i>MCI</i>
kg	Kilogram	<i>Training</i>
LEMSA	Local Emergency Medical Services Agency	<i>Operations</i>
LOC	Level of Consciousness	<i>Training</i>
lpm	Liter Per Minute	<i>Training</i>
Lt49	Lieutenant, Station 49	<i>Operations</i>
LUCAS	Lund University Cardiopulmonary Assist System (mechanical chest compression device)	<i>Operations</i>
MAD	Mucosa Atomizer Device	<i>Training</i>
MAP	Managed Alcohol Program	<i>CP</i>
MAT	Medication-Assisted Treatment	<i>CP</i>
max	Maximum	<i>Training</i>
mcg	Microgram	<i>Training</i>
MCI	Multi-Casualty Incident	<i>MCI</i>
ME	Medical Examiner	<i>Operations</i>
meds	Medications	<i>Training</i>
mEq	Milliequivalent	<i>Training</i>
mg	Milligram	<i>Training</i>
MGS	Medical Group Supervisor	<i>MCI</i>
MHOAC	Medical/Health Operational Area Coordinator	<i>MCI</i>
min.	Minute	<i>Training</i>
MI	Myocardial Infarction	<i>Training</i>
ml	Milliliter	<i>Training</i>
MMRT	Mobile Medical Response Team	<i>CP</i>
MOU	Memorandum of Understanding	<i>Operations</i>
MVA	Motor Vehicle Accident	<i>Operations</i>
NDMS	National Disaster Medical System	<i>MCI</i>
NIMS	National Incident Management System	<i>MCI</i>
NPA	Nasopharyngeal Airway	<i>Training</i>
NPO	Nothing per mouth	<i>Training</i>
NS	Normal Saline	<i>Training</i>
NTG	Nitroglycerin	<i>Training</i>
NTI	Nasal Tracheal Intubation	<i>Training</i>
OA	Operational Area	<i>MCI</i>
OB	Obstetrical	<i>Training</i>
OES	Office of Emergency Services	<i>MCI</i>
OPA	Oropharyngeal Airway	<i>Training</i>
OTC	Over the Counter	<i>Training</i>
OTI	Oral Tracheal Intubation	<i>Training</i>
ODU	Opioid Use Disorder	<i>CP</i>
PACC	Post-Acute Community Conservatorship	<i>CP</i>

PALS	Pediatric Advanced Life Support	<i>Training</i>
PDC	Patient Distribution Center	<i>MCI</i>
PDT	Patient Declines Transport	<i>Operations</i>
PEA	Pulseless Electrical Activity	<i>Training</i>
PERRLA	Pupils equal, round, and reactive to light and accommodation	<i>Training</i>
PGO	Public Guardian Office	<i>CP</i>
PHI	Protected Health Information	<i>CP</i>
PM	Paramedic	<i>Operations</i>
PO	By Mouth	<i>Training</i>
POV	Privately Owned Vehicle	<i>Operations</i>
prn	As Needed	<i>Training</i>
PSH	Permanent Supportive Housing	<i>CP</i>
PT	Patient	<i>Operations</i>
PTA	Prior to Arrival	<i>Operations</i>
QRS	Parts of Cardiac Contraction Complex	<i>Training</i>
RAMS	Richmond Area Multi-Services (a community-based organization)	<i>CP</i>
R/O	Rule Out	<i>Training</i>
RC	Rescue Captain	<i>Operations</i>
RC1	Rescue Captain Field Unit 1	<i>Operations</i>
RC2	Rescue Captain Field Unit 2	<i>Operations</i>
RC3	Rescue Captain Field Unit 3	<i>Operations</i>
RC4	Rescue Captain Field Unit 4	<i>Operations</i>
RC49	Rescue Captain, Station 49	<i>Operations</i>
RC5	Rescue Captain Field Unit 5	<i>Operations</i>
RDMHC	Regional Disaster Medical/Health Coordinator	<i>MCI</i>
RDMHS	Regional Disaster Medical/Health Specialist	<i>MCI</i>
RGS	Rescue Group Supervisor	<i>Active Shooter</i>
RIS	Rapid Intoxication Scale	<i>CP</i>
RMM	Rescue Medical Manager	<i>Active Shooter</i>
ROI	Release of Information	<i>CP</i>
ROSC	Return of Spontaneous Circulation	<i>Operations</i>
RTF	Rescue Task Force	<i>Active Shooter</i>
SBP	Systolic Blood Pressure	<i>Training</i>
SCRT	Street Crisis Response Team	<i>CP</i>
SEMS	Standardized Emergency Management System	<i>MCI</i>
SFFD	San Francisco Fire Department	<i>MCI</i>
SFPD	San Francisco Police Department	<i>MCI</i>
SGA	Supraglottic Airway (airway device)	<i>Operations</i>
SIP Site	Shelter in Place Site (COVID)	<i>CP</i>
SL	Sublingual	<i>Training</i>
SORT	Street Overdose Response Team	<i>CP</i>
SP	Shared Priority	<i>CP</i>
SPA	Service Provider Agreement	<i>Operations</i>
SQ	Subcutaneous	<i>Training</i>
START	Simple Triage and Rapid Treatment	<i>Operations</i>
SUD	Substance Abuse Disorder	<i>CP</i>
SVT	Supraventricular Tachycardia	<i>Training</i>
SW	Social Worker	<i>CP</i>
SWRT	Street Wellness Response Team	<i>CP</i>
TEMS	Tactical Emergency Services Team	<i>Active Shooter</i>

Title 22	The section of the California Health & Safety Code which pertains to Emergency Medical Services	<i>CP</i>
TKO	To Keep Open	<i>Training</i>
TWUCC	Tom Waddell Urgent Care Clinic Golden Gate Ave	<i>CP</i>
Tx	Treatment	<i>Operations</i>
UOA	Upon Our Arrival	<i>Operations</i>
UTL	Unable to Locate	<i>Operations</i>
V-Fib	Ventricular Fibrillation	<i>Training</i>
V-Tach	Ventricular Tachycardia	<i>Training</i>
WPIC	Whole Person Integrated Care	<i>CP</i>