

Community Paramedicine Division



Changes Effective August 15, 2026

SFFD Community Paramedicine



- Connection to care for medical, behavioral health and social needs
- Largest alternative 911 response program in the nation
- Over 18,000 calls for service in 2025

Street Crisis Response Teams (SCRT) - Since 2020

People in crisis

Alternative to transport to an Emergency Department

EMS6

Since 2016

Focused on High Utilizers of 911

CP Captains

Support and Supervision of
SCRT

Operational Changes



- Informed by years of experience and data
- Implementation: August 15, 2026

Schedule

Focus resources on periods of
highest demand

Improve supervision and training

Alternative SFFD units for
support of mental health
evaluations

SCRT Composition

SFFD Community Paramedic
SFFD EMT

External agency participation
discontinued

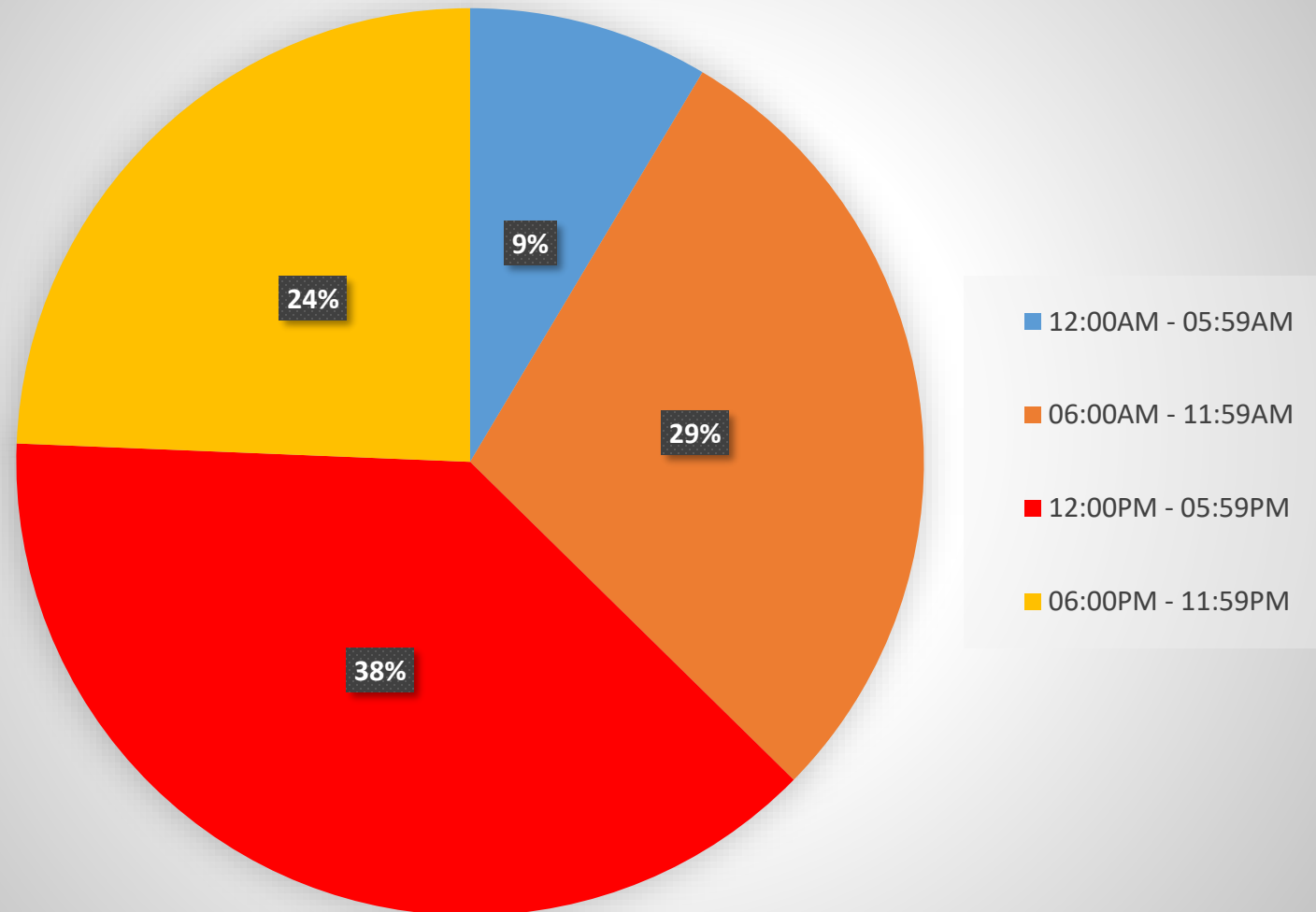
SCRT Incident Distribution



SCRT INCIDENTS PER DAY
12:00AM - 05:00AM: 3.71

SCRT TRANSPORTS PER
DAY 12:00AM - 05:00AM: 0.84

SCRT INCIDENTS TIME OF DAY



Units and Deployment Times



Operational Schedule	SCRT Units	SCRT Supervisor	EMS6
0500-1700	SCRT1, SCRT2, SCRT3, SCRT4	CP5	EMS6A
0730-1930	SCRT5, SCRT6, SCRT7	CP7	EMS6B
1200-0000	SCRT8, SCRT9, SCRT10	CP12	EMS6C

Shared Services Coordinator
Position
Monday-Friday 0800-1600

Community Paramedicine Unavailable?



- Alternate SFFD units to support mental health evaluations outside of Community Paramedicine operational hours
- Community Paramedic assigned to SFFD Quick Response Vehicle (QRV)
- Utilize Alternate Destinations
 - Geary Stabilization Unit
 - Psychiatric Emergency Services
 - Sobering Center

Commitment to Crisis Response



- Expansion of 5150 training within the SFFD
- Additional training for all members of the Department
- Focusing SCRT on acute behavioral health response
- Evaluation of operations after six months
- Continued collaboration with City agencies to improve the continuum of care and street conditions